

DRIVING WILL NEVER BE THE SAME.

RETHINK LUXURY

OnStar. Your personal connectivity and service assistant.



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Your personal connectivity and service assistant – this is OnStar.

Once the exclusive reserve of the luxury limousine, a personal service assistant is now available across the Opel range¹.

Opel OnStar is a new, **one-of-a-kind system** that connects you to a qualified advisor every time – not to a machine.

24/7, 365 days a year you have access to a host of innovations, from Vehicle Diagnostics and Smartphone Function to a fully integrated Wi-Fi Hotspot. What's more, Opel OnStar gives you an incomparable feeling of safety: in the event of an accident, Opel OnStar even automatically calls for help.

This unique service **doesn't stop at national borders.** You can access it virtually anywhere in Europe.



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¹The OnStar Services require activation and are subject to mobile network coverage and availability. Wi-Fi Hotspot service requires account with nominated network operator. Charges apply after the free trial period. The OnStar subscription packages could be different from the services included in the free trial package, Check [INSERT LOCAL ONSTAR PAGE] for details of availability, coverage and charges, or ask your Opel retailer. Terms and conditions apply. Version NON Wi-Fi: please remove violet Wi-Fi icon. Equally distribute remaining icons.

Version NON Wi-Fi

to a Smartphone Function.

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Version Wi-Fi SOON

OnStar

What OnStar can do for you.



Automatic Crash Response

In the event of a crash, built-in vehicle sensors automatically alert an OnStar advisor, who will be immediately connected to your car. The advisor will assess the situation and if needed notify the emergency services and provide them with your exact GPS location.¹



Wi-Fi Hotspot

Your car is online! The extra-powerful OnStar roof antenna gives you a stable and quick Internet connection and creates a Wi-Fi Hotspot for up to 7 devices.¹



Smartphone App

At the touch of a button, remotely lock/unlock your doors, check your oil life or honk the horn and flash the lights.¹



Stolen Vehicle Assistance

If someone steals your car, call our OnStar advisors and give them the reference number the police gave you. The advisor will then provide the police with the location and prevent the car from being restarted so it can be recovered.¹







Vehicle Diagnostics

Whenever you want, you can ask OnStar to remotely check some of the key systems of your car like engine, transmission, emissions or airbags. If you wish, OnStar can also send you a monthly e-mail with those key data.¹

Destination Download

Searching for an alternative route, a restaurant, a petrol station or anywhere else you might need? Just press the Service Button! Our advisors will provide you with the address. They can automatically download the location to your Opel's navigation system.^{1,2}

Privacy

YOU are in control of what OnStar can and cannot do! Press and hold the Privacy Button for approximately 5 seconds to mask your car's location at any time. If you change your mind, you can press the Privacy Button again for approximately 5 seconds to reveal your location. Only in emergencies³ can OnStar override this.

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In the future, you will be able to enjoy the benefits of fast and stable Internet access on board, with an integrated Wi-Fi Hotspot for up to 7 devices.¹

Version Wi-Fi SOON



How do I call OnStar?

The OnStar Buttons in your car To contact OnStar, press one of three buttons:

- The blue Service Button puts you through to an OnStar advisor and whichever service you need
- In an emergency, press the red SOS Button for immediate help. It gives you a priority line to an OnStar advisor who will take the action required to get support to your side
- If you'd prefer not to let us know where you are, press and hold the black **Privacy Button** for approximately 5 seconds. This prevents OnStar locating your vehicle, except in an emergency, for example, if you're involved in an accident or someone steals your car

The Smartphone App¹

With the state-of-the-art Smartphone App, you can:

- Contact OnStar from anywhere
- Remotely lock or unlock your car
- Locate your car online
- Honk the horn and flash the lights when you're close to finding your car
- Quickly download destinations to your Opel's navigation system²

A direct call

Whether it's help or information you need, simply call OnStar.

- A trained advisor will take your call round the clock
- If you've lost your car keys or aren't sure if you locked the doors, the OnStar Service Centre is there to help out
- You can call OnStar nearly anywhere in Europe. Of course, we'll answer in your chosen language

¹Some features may not be available for certain car lines, trim levels or from launch. Please check [OnStar country website] for a current overview of potential restrictions. ²This feature is not available for ADAM, Corsa and KARL. An embedded Opel navigation unit and map data are requirements for this service.







SOS

In an emergency, we're there by your side.

When you're faced with an emergency, there's no time to lose. That's when OnStar¹ really proves its worth. If you're involved in a crash and can't call for help, it reacts automatically so that you aren't left to cope on your own.

- Automatic Crash Response activates the moment your airbag inflates
- The system simultaneously opens a **direct line** to a specially trained OnStar advisor who will talk to you in your chosen language via the hands-free speakerphone, even if the incident happens abroad
- At the same time, OnStar **relays your essential vehicle status data** to the Service Centre, including your exact location, direction of travel, vehicle colour and even the extent of the damage
- Depending on your status report, **the emergency services immediately** set off to the site of the accident if need be

In the event of a **medical emergency** affecting you or your passengers, you can opt to contact OnStar yourself.

- Simply press the SOS Button for a direct line to a service advisor
- Depending on what help you need, the advisor sends details of your exact location to the relevant **emergency services**, who will immediately come to your aid

In the event of a **breakdown**, OnStar is there, too.

- If you break down in a remote area or can only get a faint signal on your phone, press the **Service Button** to talk to an OnStar advisor
- The advisor will record your problem and support you in getting help.
 If your car is within the Opel Roadside Assistance coverage period,
 OnStar will connect you to dispatch a professional breakdown recovery team to your location.

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OnStar: Wi-Fi Hotspot



Wi-Fi Hotspot. Your car is online.

Broadband hotspots are part of our lives – so it's about time we had hotspots in cars. You'll be amazed what a difference powerful Wi-Fi makes, especially when the whole family's on board. Your kids will love it, but you'll love it more.

- Enjoy all the benefits of fast and stable Internet access on board
- Smartphones, laptops, tablets and more the Wi-Fi Hotspot supports up to 7 devices
- The **extra-powerful OnStar roof antenna**¹ provides a fast and stable connection to high-speed Internet services

Please align with your local legal team on the adaptation of the Wi-Fi Hotspot section to reflect the latest availability status and legal requirements in your country.

Version Wi-Fi SOON

Wi-Fi Hotspot in your car.

Broadband hotspots are part of our lives – so it's only natural hotspots get available in cars. In the future, with OnStar your car will turn into a Wi-Fi Hotspot¹ for all the family.

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OnStar: Smartphone Function



The Smartphone Function. Remote control for your car.

How far can I go before it's time to fill up? What about tyre pressure? And where on earth did I park the car? The **OnStar Smartphone Function**¹ gives you the answers before you step out the front door. It includes a cutting-edge app that puts the convenience back into driving – and makes it more fun, too.

- The app clearly lays out **key diagnostics information** like tyre pressure and your fuel level or oil life – at the touch of a button, anytime, anywhere
- You can lock and unlock the doors remotely and check your car's OK
- Or locate your vehicle online if you can't remember where you last parked
- Once you're close to your car, flash the lights and honk the horn to make it easier to find
- Choose a **destination address** on your smartphone and send it to your Opel's navigation system²

Good to know: If you forget your smartphone or lock yourself out of your car, just call **OnStar Service.** Once the advisor has checked your **security PIN**, they'll locate your car and lock it – or unlock it – remotely so you can get in.

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Stolen Vehicle Assistance. We'll help get it back.

If your car's not where you parked it, the chances are it's been stolen. With OnStar¹, you can find out for sure. If it really has fallen into the wrong hands, we're ideally equipped to help you get it back – because OnStar works closely with the local police.

- Once you report the theft to the police, your OnStar advisor can use the report number the police give you to launch the search for your car
- OnStar provides the police with your Opel's position so that it can be found
- The advisor will also remotely **block the ignition** to prevent the car from being restarted so it can be recovered by the police

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OnStar: Vehicle Diagnostics







Vehicle Diagnostics. The best kind of surprises.

No more peering under the hood to check on your engine – if you're not sure how your car's doing, just ask OnStar. Systematic Vehicle Diagnostics¹ keep you up to date with the health of your car's key data, so you can react in time and avoid unexpected repairs.

- At your request, OnStar will send you a **monthly e-mail** that helps keep an eye on your car. The e-mail lists vital data such as the oil life, tyre pressure and the health of some of the key systems
- If you see a warning light in the dash, simply press the Service Button. Your advisor will remotely check some of the key systems of your car like engine, transmission, emissions or airbags – and tell you if you need a mechanic
- If you do, he will send the address of the nearest Opel dealer to your Opel's navigation system²

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Destination Download. Directions on demand.

Searching for an alternative route, a restaurant, a petrol station or anywhere else you might need? Just press the Service Button! Our advisors will provide you with the address. They can automatically download the location to your Opel's navigation system.¹

- Use the Service Button to contact your OnStar advisor. They will locate your destination and send the address to your Opel's navigation system
- Destination Download saves you time and calms your nerves. For example, it makes it easy to **switch destination en route**









OnStar: Privacy



Your privacy. Your call.

One person alone decides what OnStar can and cannot do: YOU.

- Once you've registered and activated OnStar, you can access every OnStar Service. To ensure security, several services will ask for your PIN. For example, Remote Door Lock/Unlock or Stolen Vehicle Assistance
- Press and hold the Privacy Button for approximately 5 seconds to mask your car's location at any time. If you change your mind, press the Privacy Button again for approximately 5 seconds to reveal your location. Only in emergencies¹ can OnStar override this
- OnStar will never sell your information on. Your information will only be disclosed to OnStar and GM Holdings LLC (USA), its affiliate companies (e.g. Adam Opel AG), your selected/preferred dealers, companies involved in providing or carrying out the OnStar Services and, at your request, to other service companies

¹ In events such as a crash or if your vehicle is stolen.

Version Wi-Fi SOON

OnStar

How can I get OnStar?

OnStar is available as an option in virtually every new Opel passenger car and even comes standard with selected trim levels.

In the first 12 months, you can test the OnStar Services, free of charge, after your registration. Even for your Wi-Fi Hotspot you will get a free data trial period.¹

If you have decided to buy a car with OnStar, the rest is easy. Your dealer will ask you for a few details including a valid e-mail address to complete your OnStar pre-registration.

After that, you'll receive an e-mail invitation to activate your new account. Just click on the link in the e-mail and follow the steps below:

- 1. Choose a password and set security questions
- 2. Check and complete your car and personal details
- 3. Accept the OnStar and Wi-Fi terms and conditions
- 4. Set up your OnStar preferences

If you follow these easy steps, OnStar will be fully set up and ready for you, when you pick up your car!

You can purchase Wi-Fi Hotspot data packages separately from the nominated network provider by following the instructions on [INSERT LINK TO INSTRUCTIONS SECTION ON LOCAL ONSTAR PAGE]. Charges apply after the free trial period.

You don't have an e-mail account? Don't worry! Your dealer can provide you with a paper form to fill in and sign. OnStar will be then set up and ready for you, when you pick up your car!

PS: Without an e-mail account, you won't be able to enjoy our Smartphone App features or the Vehicle Diagnostics monthly e-mail.

For details please check [LOCAL ONSTAR PAGE]

How do I get the Smartphone App?

All of the OnStar features are available in our myOpel app. So to get all the OnStar mobile services, just download and install the myOpel app from the Google Play Store for Android mobile devices or the App Store for Apple iOS devices.

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Version Wi-Fi SOON

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Version Wi-Fi SOON

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myOpel included.

When you register for OnStar, you automatically qualify for membership of myOpel.

myOpel is your one-stop shop to manage everything to do with your Opel – from your OnStar account to organizing your vehicle's next service to rewards and exclusive offers. Everything is targeted to you and the Opel you drive.

- Manage your Opel take care of your Opel online, book a service and track service history
- Access your OnStar Services get diagnostics reports, manage your subscription and more
- Exclusive offers stay up to date on special offers, latest news and current events
- Dealer locator find your nearest Opel retailer

'When the first thing a new technology makes you think of is your loved ones ... when it makes you wish they all had it right now ... then you know you're looking at something bigger than the latest lure dreamed up by an engineer.'

> Dr. Karl-Thomas Neumann, CEO Opel Group

[OnStar country website]

The information contained in this brochure was accurate at the time of going to press. We reserve the right to make changes to design and equipment. The availability of certain services can vary per country.

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After that, you'll receive an e-mail invitation to activate your new account. Just click on the link in the e-mail and follow the steps below:

- 1. Choose a password and set security questions
- 2. Check and complete your car and personal details
- 3. Accept the OnStar terms and conditions
- 4. Set up your OnStar preferences

If you follow these easy steps, OnStar will be fully set up and ready for you, when you pick up your car!

You don't have an e-mail account? Don't worry! Your dealer can provide you with a paper form to fill in and sign. OnStar will be then set up and ready for you, when you pick up your car!

PS: Without an e-mail account, you won't be able to enjoy our Smartphone App features or the Vehicle Diagnostics monthly e-mail.

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If your country does not offer the full service history, please delete this part. myOpel

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myOpel is your one-stop shop to manage everything to do with your Opel – from your OnStar account to organizing your vehicle's next service to rewards and exclusive offers. Everything is targeted to you and the Opel you drive.

- Manage your Opel take care of your Opel online, book a service and track service history
- Access your OnStar Services get diagnostics reports, manage your subscription and more
- Exclusive offers stay up to date on special offers, latest news and current events
- Dealer locator find your nearest Opel retailer