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General information

The Infotainment system provides you with state-of-the-art in-car infotainment.

Using the FM, AM or DAB radio functions, you can register a great number of stations on various favourites pages.

You can even register music tracks, telephone numbers, destination addresses or tone settings on the favourites pages.

You can connect external data storage devices to the Infotainment system as further audio sources; either via a cable or via Bluetooth®.

The navigation system with dynamic route planning will reliably guide you to your destination, and, if desired, automatically avoid traffic jams or other traffic problems.

In addition, the Infotainment system is equipped with a Phone portal that allows comfortable and safe use of your mobile phone in the vehicle.

Using the phone projection function, you can operate specific applications on your smartphone via the Infotainment system.

Via the shop application, you may download additional apps to the Infotainment system.

Optionally, the Infotainment system can be operated using controls on the steering wheel or via the speech recognition system.

The well-thought-out design of the control elements, the touch screen and the clear displays enable you to control the system easily and intuitively.

Note

This manual describes all options and features available for the various Infotainment systems. Certain descriptions, including those for display and menu functions, may not apply to your vehicle due to model variant, country specifications, special equipment or accessories.
**Important information on operation and traffic safety**

<table>
<thead>
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<th>▶️ Warning</th>
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</thead>
<tbody>
<tr>
<td>Drive safely at all times. Only operate the Infotainment system if the traffic conditions allow a safe usage. In the interest of safety, it might be appropriate to stop the vehicle before operating the Infotainment system (e.g. for entries of addresses).</td>
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<table>
<thead>
<tr>
<th>▶️ Warning</th>
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<tr>
<td>The usage of the navigation system does not release the driver from the responsibility for a correct, vigilant attitude in road traffic. Always follow the applicable traffic rules.</td>
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<table>
<thead>
<tr>
<th>▶️ Warning</th>
</tr>
</thead>
<tbody>
<tr>
<td>In some areas one-way streets and other roads and entrances (e.g. pedestrian zones) that you are not allowed to turn into are not marked on the map. In such areas the Infotainment system may issue a warning that must be accepted. Here you must pay particular attention to one-way streets, roads and entrances that you are not allowed to drive into.</td>
</tr>
</tbody>
</table>

**Theft-deterrent feature**

The Infotainment system is equipped with an electronic security system for the purpose of theft deterrence. The Infotainment system therefore functions only in your vehicle and is worthless to a thief.

**Radio reception**

Radio reception may be disrupted by static, noise, distortion or loss of reception due to:
- changes in distance from the transmitter
- multi-path reception due to reflection
- shadowing
8 Introduction

Control elements overview

Centre display with controls
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or deactivate speech recognition ...................... 61
or activate/deactivate mute function .................. 11

Press: display menu for application selection; return to next higher menu level on the Driver Information Centre (see images below)

1

2  Δ /  
   Short press: select menu item on the Driver Information Centre
   Long press: fast-scroll through a long contacts list on the Driver Information Centre

3  ✓
   Press: confirm selection on the Driver Information Centre

4  ▶
   Press: display application-specific main menu on the Driver Information Centre

5  ➤ /  ◀
   Press upwards: increase volume
   Press downwards: decrease volume

For a description of all other controls, see Owner's Manual.
6 ऑ / दि

Radio: press to select next/previous favourite on the Driver Information Centre .......................... 18

Media: press to select next/previous track on the Driver Information Centre ...... 37

Driver Information Centre (midlevel):

Driver Information Centre (uplevel):

The uplevel Driver Information Centre enables switching between two different display modes (themes), Tour and Sport.

The image above shows the Tour theme (for changing the display theme, see Owner's Manual).

Usage

Switching Infotainment system on/off

Press briefly. After switching on, the last selected Infotainment source becomes active.

Automatic switch-off

If the Infotainment system is switched on by pressing while the ignition is switched off, it switches off again automatically after 10 minutes.

Setting the volume

Turn .

The current setting is shown on the display.
When the Infotainment system is switched on, the last selected volume is set, provided that the volume is lower than the maximum start-up volume.

**Auto volume**
When Auto volume is activated, the volume is adapted automatically to compensate for the road and wind noise while driving.

**Mute**
Briefly press to mute the audio sources.
To cancel mute again: turn or press it briefly.

**Modes of operation**

**Radio**
Press and select **AUDIO** on the home screen. Select **RADIO** in the interaction selector bar.
For a detailed description of the radio functions.

**External devices**
Press and select **AUDIO** on the home screen. Repeatedly select **MEDIA** in the interaction selector bar.
For a detailed description on connecting and operating external devices.

**Navigation**
Press and select **NAV** on the home screen.
The navigation map showing the area around the current location is displayed.
For a detailed description of the navigation functions.

**Phone**
Before the phone portal can be used, a connection has to be established between the Infotainment system and the mobile phone.
For a detailed description of preparing and establishing a Bluetooth connection between the Infotainment system and a mobile phone.

If the mobile phone is connected, press and then select **PHONE** on the home screen.
The main menu of the phone portal is displayed.
For a detailed description of mobile phone operation via the Infotainment system.

**Phone projection**
To show specific apps of your smartphone on the Infotainment system, connect your smartphone.
Press and then select **PROJECTION** on the home screen.
Depending on the smartphone connected, a main menu with different selectable apps is displayed.
For a detailed description.

**App shop**
To download additional apps to the Infotainment system, select **SHOP**.
For a detailed description.

**OnStar**
To display a menu with the OnStar Wi-Fi settings, select **OnStar**.
For a detailed description, see Owner's Manual.
Basic operation

The centre display has a touch-sensitive surface that allows direct interaction with the screen.

**screen button**

To return to the next higher menu level, select ↩.

**Exit screen button**

To leave the menu currently active, select Exit.

Selecting or activating a screen button or menu item

Touch a screen button or menu item. The corresponding system function is activated, a message is shown, or a submenu with further options is displayed.

**Note**

In subsequent chapters, the operating steps for selecting and activating a screen button or menu item via the touch screen will be described as "...select <button name>/<item name>".

Moving items
Touch and hold the element you wish to move until frame marks appear around the icons. Move your finger to the desired location and release the element.

**Note**
Constant pressure must be applied and the finger must be moved at a constant speed.

All other items are rearranged.
Press 🌐 on the control panel to exit edit mode.

**Note**
In subsequent chapters, the operating steps for moving a screen element via the touch screen will be described as "...drag the...icon to..." or "...drag the...menu item to...".

---

**Scrolling lists**

If there are more items available than presentable on the screen, the list must be scrolled.

To scroll through a list of menu items, you may optionally:

- Place your finger anywhere on the screen and move it upwards or downwards.

**Note**
Constant pressure must be applied and the finger must be moved at a constant speed.

- Touch ✓ or ⊙ at the top or bottom of the scroll bar.

- Move the slider of the scroll bar up and down with your finger.
- In alphabetically ordered lists, touch the respective letter in the vertical keyboard. The list jumps to the corresponding location within the list.

To return to the top of the list, touch the list title.

**Note**
In subsequent chapters, the operating steps for scrolling to a list item via the touch screen will be described as "...scroll to <item name>".
The home screen is shown on the centre display.
All applications installed may be accessed from the home screen.
To personalise the home screen, drag the icon you wish to move to its new position. Release the icon to drop it in the respective location. Press on the control panel to exit edit mode.

The application tray is located in the top centre of the screen and is accessible from all main menus.
Three to five application icons may be stored in the application tray.
Some application icons dynamically adapt to the current situation, e.g. indicating that you missed a phone call.

The application tray can be personalised by moving items into and out of the application tray area.

**Interaction selector bar**
The interaction selector bar is located at the bottom of the screen and is accessible from all main menus.

Using the interaction selector bar, you may change the different views within one application or perform application-specific actions, e.g. start a speech recognition session.
To display the interaction selector bar when it is not shown on the display, select at the bottom of the screen.
Messages

In the case of a system event, before the execution of a system function, or due to an outside trigger, e.g. incoming phone call, you may be prompted with a message. Select one of the available options.

If ignored, most of the messages are dismissed automatically after a certain period of time. Alerts that are not dismissed automatically remain on the screen until they are acknowledged or the trigger becomes invalid.

Keyboards

Keyboard

Letter keyboard:

Symbol keyboard:

Depending on the application or function currently active, the keyboard menu is displayed differently.

To switch to the symbol keyboard, select Sym.

To switch to the letter keyboard, select ABC.

Entering characters

To enter a character, touch the respective screen button. The character is entered upon release.

Touch and hold a letter screen button to display associated letters in a letter pop-up menu. Release and then select the desired letter.
Basic operation

To confirm your input, select the respective confirmation screen button.

Autocomplete function
If a character sequence has been entered once, it is stored within the system and may be recalled by the autocomplete function.
As soon as one character (letter or digit) is entered, the autocomplete function becomes active. Every additional character entered is considered in the matching process, reducing the list of autocomplete matches.
Select ✔ next to the characters entered to display a list of all autocomplete matches.

Note
Above the ✔ screen button, the number of available options is displayed. It changes according to the number of matches found.
Select the respective list item. The keyboard is redisplayed with the respective list entry shown in the entry field.

Editing text
To place the cursor, touch the respective position within the text. Enter your changes.
Depending on the application, select × to delete one entered character. Touch and hold × to delete all characters.
Select the respective confirmation screen button to confirm an input.

Mixed case characters
In most cases, only capital letters may be entered.
If mixed case character recognition is available, an additional Shift screen button is displayed.
To activate the shift function and capitalise one letter, select Shift.
The function is automatically deactivated after one letter has been entered.

Keypad
If only a number or PIN code have to be entered, a keypad is displayed. Depending on the application or function currently active, the keypad menu is displayed differently.

For a detailed description of how to enter characters and change entered text, see above.

Favourites
A range of different information may be stored as favourites, e.g.:
• radio stations
• music tracks
• albums or artists
• telephone numbers
• destinations and routes
• POIs
• contact entries
• tone settings
• home screen applications

If a favourite location is occupied, the favourite screen button displays the label text of the respective favourite. If a favourite location is empty, the position number of the favourite location (1 to 60) is indicated.

**Displaying favourites**

The favourites list is accessible from all menus.

To display one row of favourites when no interaction selector bar is shown at the bottom of the screen:

Select ▲.

To display one row of favourites when an interaction selector bar is shown on the screen:

Place your finger on the interaction selector bar and move it upwards until one row of favourites becomes visible.

**Note**

Constant pressure must be applied and the finger must be moved at constant speed.

To display three rows of favourites, drag the favourites list up further.
Scrolling through favourites pages

The favourites page is visible in the one row or the three row view. To scroll through the favourites pages, place your finger anywhere on the favourites page and move it left or right.

The next or previous page of favourites is displayed.

Note
Constant pressure must be applied and the finger must be moved at constant speed.

When reaching the beginning or the end of the favourites pages, the whole list is wrapped.

Note
At the bottom of the screen, indication marks designate how many favourites pages may be accessed and which page is currently displayed. The number of indication marks adapts to the view chosen (more pages in one-row view, less pages in three-row view).

Storing favourites

Favourites may be stored from the home screen, the audio application, the navigation application or the phone application.

Reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button.

If there is only one storable item on the screen, a beeping sound is given out and the item is stored to the respective screen button.

If there is more than one storable item on the screen, the favourites page is minimised and the previously shown menu is redisplayed. Select the item you wish to store as a favourite. A beeping sound is given out and the item is stored to the respective screen button.

A few examples for storing favourites are given below.

Example: Radio station
Press 🎫 and select AUDIO on the home screen.

To activate the desired waveband, repeatedly select RADIO in the interaction selector bar.

Seek for the station you wish to store as a favourite 🎫 31.

To store this station as a favourite, reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button until a beep sounds. The station is stored as a favourite.

Example: Album
Press 🎵 and select AUDIO on the home screen. Repeatedly select MEDIA in the interaction selector bar until the desired audio source is active.

Select BROWSE to activate the browse menu and then select ALBUMS 🎵 37.

To store one of the albums as a favourite, reveal the favourites list and scroll to the respective favourites page.
Touch and hold the respective favourite screen button. The favourites page is minimised and the list of albums is redisplayed.

Select the album you wish to store as a favourite. The selected album is stored as a favourite.

Example: Destination
Press \( \) and select NAV on the home screen.

Select DESTINATION, select RECENT in the interaction selector bar and then touch the desired destination from the list \( \) 49.

To store the address as a favourite, reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button. The selected address is stored as a favourite.

Example: Telephone number
Press \( \) and select PHONE on the home screen.

Select KEYPAD and enter the number you wish to call \( \) 69.

To store this number as a favourite, reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button. The number is stored as a favourite.

Retrieving favourites
Display a favourites page (see above) and scroll to the desired favourites page (if necessary).

Note
Unavailable favourites are greyed out.

Select the respective favourite screen button. Depending on the kind of favourite selected, a radio station or track is played, a phone call is initiated, a route is calculated or an application is started.

Note
The active favourite is highlighted.

Editing favourites
Select SETTINGS on the home screen, Radio and then Manage Favourites. A three-row view of the favourites list is displayed with the editing options shown in the interaction selector bar.

Renaming favourites
Scroll to the respective favourites page.
Select the favourite you wish to edit.
Select RENAME.
A keyboard opens up with the current favourite label text displayed in the entry field as well as in the label preview area.
Enter the new label text and select Save. You are returned to the favourites page.
Basic operation

Select ▲ at the bottom of the screen to reveal the interaction selector bar and then select DONE to return to the settings menu.

Deleting favourites
Scroll to the respective favourites page.
Select the favourite you wish to delete.
Select DELETE. The favourite and all associated data are deleted.
Select DONE to return to the settings menu.

Moving favourites
Scroll to the respective favourites page.
Drag the favourite you wish to move to its new position.
To store a favourite in a location beyond the favourites page currently visible, drag it to the < or > symbols on top of the favourites page. The list starts scrolling. To stop scrolling, navigate back to the favourites page area.

Select DONE to confirm the action and return to the settings menu.

Defining the number of favourites shown
Press 🎁 and select SETTINGS on the home screen. Select Radio and then Number of Favourites Shown.

Activate the desired number of favourites to be displayed.

Note
If the number of favourites stored exceeds the number of favourites activated in the settings menu, the additionally stored favourites are not deleted but just hidden from the view. They may be reactivated by increasing the number of viewable favourites.

Contacts
Two different types of contacts lists may be accessed from the Infotainment system:
• contacts lists downloaded from Bluetooth devices or other external sources
• vehicle contacts list

Note
A maximum of 1000 contacts may be stored in the vehicle contacts list. There is no limit for downloaded contacts lists.

The contacts list displayed upon first access differs depending on the application active and the devices connected.

Changing the source
To display a contacts list, press 🎁, activate the phone or navigation application and then select CONTACTS in the interaction selector bar.
Select **Change Contacts List** on the right side of the screen. A list of all contact sources available is displayed. The currently active contacts list is marked with ✔.

Select the desired contacts list. The respective list is displayed.

**Note**
The system remembers a list chosen within an application. When re-entering the contacts list from this application, the list previously selected is redisplayed.

---

**Using the contacts list**

To display a contacts list, press 📞, activate the phone or navigation application and then select **CONTACTS** in the interaction selector bar.

**Navigation application:**

To display the contact details view, select one of the entries from the list. The contact details view may comprise:
- first name and last name
- several phone numbers
- several email addresses
- several addresses (e.g. home and work)
- in the vehicle contacts list: category entry

**Phone application:**
Basic operation

- in the vehicle contacts list: notes field
- for POI entries: information on business hours, menu (e.g. restaurant), prices etc.

Note
The data is ordered depending on the application active, e.g. in the phone application, the phone numbers are displayed first.

Select the desired entry.

Adding new contacts
To add information from the application menus to the vehicle contacts list, open the respective application.

Navigation application: Select or enter a destination \( \Theta \) 49. The destination details view is displayed. Select Save. A menu is displayed.
Phone application: Select RECENT. Select + beside the phone number you wish to add to the contacts list. A menu is displayed.

Select one of the options.
Create New Contact
A data category selection menu is displayed.
Select the respective data category for the information you wish to store, e.g. work address or mobile phone.
The contact details view is displayed.

Note
The data categories presented in the new menu correspond to the information you wish to store, e.g. if the information to be stored is an address, only address types are presented in the list.

Complete the entry and select Save to save the contact.

Add to Existing Contact
The vehicle contacts list is displayed. Select the desired contact.
The contact details view is displayed with the information to be added shown separately on the right side of the screen.
Select the respective data category for the information you wish to store, e.g. work address or mobile phone.
If you choose an existing data category, the existing information is overwritten.
Select Save to save the new information.

Editing contacts
To edit a contact, open the vehicle contacts list. Select the desired contact entry in the vehicle contacts list.
Select Edit Contact on the right side of the screen.
The editing view is displayed.

Modifying information
Select the field you wish to modify. Depending on the field selected, the keyboard or keypad is displayed. Enter your changes. Select Save in the contact details view to save your changes.

Adding new information
Select the field where you wish to enter additional information. If you wish to create a new field for a data category already existing, e.g. a second mobile phone number, select + in the respective data field.

Note
The + screen button is only displayed if it is possible to add more information for that data category. Depending on the field selected, the keyboard or keypad is displayed. Enter the new data and select the screen button in front of the entry field. Select Save in the contact details view to save your changes.

Deleting contacts
Deleting a single contact
To delete a single contact, open the vehicle contacts list. Select the desired contact entry in the vehicle contacts list. Select Edit Contact on the right side of the screen. To delete the contact entry and all associated information, select Delete. A confirmation message is displayed. Confirm the message. The entry is deleted.

Delete the whole vehicle contacts list
To delete the whole vehicle contacts list, open the vehicle contacts list. Select Change Contacts List on the right side of the screen. A list of all available contacts sources is displayed. The currently active contacts list is marked with ✓. Select the – screen button next to Vehicle. A confirmation message is displayed. Confirm the message to delete the list.

Sorting the contacts lists
By default, the lists are ordered alphabetically by first name. If there is no first name available, the last name is taken instead. If there is no first or last name, one of the first characters entered is used as sorting criteria.

The sorting order may be changed if first name and last name are stored in two different fields. To change the sorting order, select Sort. Choose the desired sorting order. The list is resorted accordingly.
Tone settings

In the tone settings menu, the tone characteristics can be set. The menu may be accessed from each audio main menu.

Note

A customised set of tone settings may be stored as a favourite. For a detailed description ☞ 18.

To open the tone settings menu, select MENU in the respective audio main menu. Select Tone Settings.

Treble

Use this setting to enhance or attenuate the high frequencies of the audio sources.
Adjust the setting by repeatedly touching − or +.
Alternatively, move the slider on the settings bar.

Midrange

Use this setting to enhance or attenuate the midrange frequencies of the audio source.
Adjust the settings by repeatedly touching − or +.
Alternatively, move the slider on the settings bar.

Bass

Use this setting to enhance or attenuate the deep frequencies of the audio sources.
Adjust the settings by repeatedly touching − or +.
Alternatively, move the slider on the settings bar.

Balance and fader

In the illustration at the right side of the menu, define the point within the passenger compartment which is to have the best sound.
To adjust the settings, touch ˄, ˅, < and >.
To quickly change between the front and rear speakers, select Front or Rear at the top and bottom of the vehicle diagram.

Equalizer modes

Select one of the screen buttons in the interaction selector bar to optimise the tone for the specific styles of music.
Select CUSTOM if you wish to define the tone settings yourself.

Volume settings

Maximum startup volume

Press ⌁ and select SETTINGS on the home screen.
Scroll through the list and select Radio and then Maximum Start-Up Volume.
Touch – or + to set the desired volume.

**Automatic volume adjustment**
Press ⌁ and select SETTINGS on the home screen.
Scroll through the list and select Radio and then Auto Volume.
To adjust the degree of volume adaptation, set Auto Volume to one of the available options.
**Off:** no enhancement of volume with increasing vehicle speed.
**High:** maximum enhancement of volume with increasing vehicle speed.

**Volume of traffic announcements**
To adjust the volume of traffic announcements, set the desired volume while a traffic announcement is given out by the system. The respective setting is then stored by the system.

---

**System settings**
Various settings and adaptions for the Infotainment system can be made via the SETTINGS application.

### Time and Date
Press ⌁ and select SETTINGS on the home screen.
**Set time**
Select Set Time to enter the respective submenu.

### Set date
Select Set Date to enter the respective submenu.


### Basic operation

#### Note
If date information is automatically provided, this menu item is not available.

Select **Auto Set** at the bottom of the screen. Activate either **On - RDS** or **Off - Manual**.

If **Off - Manual** is selected, adjust the date by touching ▲ or ▼.

#### Clock display
Select **Clock Display** to enter the respective submenu.

To turn off the digital clock display in the menus, select **Off**.

#### Language
Press SETTINGS and select **SETTINGS** on the home screen.

Scroll through the list and select **Language**.

- **Note**
  The language currently active is marked with ✅.

Scroll through the list and select the desired language.

---

### Valet mode

If valet mode is activated, all vehicle displays are locked and no changes may be performed within the system.

#### Note
Vehicle-related messages and the rear view camera remain enabled.

#### Locking the system
Press SETTINGS and select **SETTINGS** on the home screen.

Scroll through the list and select **Valet Mode**. A keypad is displayed.

Enter a four-digit code and select **Enter**. The keypad is redisplayed.

---

To confirm the first input, re-enter the four-digit code and select **Lock**. The system is locked.

#### Unlocking the system
Turn the Infotainment system on. A keypad is displayed.

Enter the respective four-digit code and select **Unlock**. The system is unlocked.

---

### Forgotten PIN Code
To reset the PIN code to the default setting, contact your workshop.
Display
Press \( \equiv \) and select SETTINGS on the home screen. Scroll through the list and select Display.

Mode
Select Mode to enter the respective submenu. Depending on the external lighting conditions, select Day or Night. If you select Auto, the system automatically adjusts the display.

Calibrate Touchscreen
Select Calibrate Touchscreen to enter the respective submenu.

Follow the instructions on the screen, touching the respective points indicated. The touch screen is calibrated.

Turn Display Off
Select Turn Display Off to turn off the display. To turn the display back on, touch the touch screen or press a button on the control panel.

Return to Factory Settings
Press \( \equiv \) and select SETTINGS on the home screen. Scroll through the list and select Return to Factory Settings.

Restore Vehicle Settings
Select Restore Vehicle Settings to restore all vehicle personalisation settings. A warning message is displayed. Select Restore. The settings are reset.

Clear All Private Data
Select Clear All Private Data to delete the following data:
- paired Bluetooth devices
- stored phone books
- vehicle contacts list
- destination lists
- favourites
A warning message is displayed. Select Delete. The data is deleted.
Restore Radio Settings
Select Restore Radio Settings to reset the following data:
- tone settings
- volume settings
- speech settings
- application tray
- contacts sources
A warning message is displayed. Select Restore. The settings are reset.

Software Information
Press ⌁ and select SETTINGS on the home screen.
Scroll through the list and select Software Information.

System update
To update your system software, contact your workshop.
Activating the radio function
Press 🏠 and select AUDIO on the home screen. Select RADIO in the interaction selector bar.

Selecting the waveband
Repeatedly select RADIO to toggle between the different wavebands.

Station search
Automatic station search
Press ⬅️ or ➤️ to play the previous or next station.

Manual station search
Press and hold ⬅️ or ➤️. Release the respective button when the desired frequency has almost been reached.

Station tuning
Select TUNE in the interaction selector bar. A keypad is displayed.
Touch the **Direct Tune** field and then enter the desired frequency. Confirm your input.

### Station lists

In the station lists, all receivable radio stations within the current reception area are available for selection.

To display the station list of the waveband currently active, select **BROWSE** in the interaction selector bar.

The station list is displayed.

### Updating the station list

If the stations stored in a waveband-specific station list can no longer be received, select **Update Station List**.

**Note**

If a waveband-specific station list is updated, the corresponding category list is also updated.

**Updating Station List** is displayed on the screen until the search has been completed.

### Radio data system (RDS)

RDS is a service of FM stations that considerably improves the finding of the desired station and its fault-free reception.

#### Advantages of RDS

- On the display, the programme name of the station appears instead of its frequency.
- During a station search, the Infotainment system tunes in to RDS stations only.

---

Scroll through the list and select the desired list item.

### Category lists

Numerous RDS 32 and DAB 33 stations broadcast a PTY code, which specifies the type of programme transmitted (e.g. news). Some stations also change the PTY code depending on the content which is currently transmitted.

The Infotainment system stores these stations, sorted by programme type in the corresponding category list.

**Note**

The **Categories** list item is only available for the FM and the DAB wavebands.

Select **MENU** in the interaction selector bar to display the respective waveband menu and select **Categories**.

A list of programme type categories currently available is displayed.

Select the desired category. A list of stations is displayed transmitting a programme of the selected type.

Select the desired station.
• The Infotainment system always tunes into the best receivable broadcasting frequency of the set station by means of AF (alternative frequency).
• Depending on the station received, the Infotainment system displays radio text that can contain e.g. information on the current programme.

RDS settings
To configure the RDS settings options, activate the radio function and then select the FM waveband. Select MENU in the interaction selector bar to display the FM menu.

RDS
Set RDS - On or RDS - Off.

Traffic Programme (TP)
Radio traffic service stations are RDS stations that broadcast traffic news. If the traffic service is switched on, the function currently active is interrupted for the duration of the traffic announcement.

If the radio traffic service is activated, [TP] is shown in the top line of all main menus. If the current station or media played is not a radio traffic service station, [ ] is displayed and a search is started automatically for the next radio traffic service station available. As soon as a radio traffic service station is found, [TP] is highlighted. If no radio traffic service station is found, [ ] remains on the screen.

If a traffic announcement is broadcast on the respective radio traffic service station, a message is displayed.

To interrupt the announcement and return to the function previously activated, dismiss the alert.

Set Traffic Programme (TP) - On or Traffic Programme (TP) - Off.

Region
Sometimes RDS stations broadcast regionally different programmes on different frequencies.

If regionalisation is switched on, alternative frequencies with the same regional programmes are selected if necessary. If regionalisation is switched off, alternative frequencies of the stations are selected without regard to regional programmes.

Set Region - On or Region - Off.

Digital audio broadcasting
DAB broadcasts radio stations digitally.

Advantages of DAB
• DAB stations are indicated by the programme name instead of the broadcasting frequency.
• With DAB, several radio programmes (services) can be broadcast on a single ensemble.
• Besides high-quality digital audio services, DAB is also able to transmit programme-associated
data and a multitude of other data services including travel and traffic information.

- As long as a given DAB receiver can pick up the signal sent out by a broadcasting station (even if the signal is very weak), sound reproduction is ensured.

- In the event of poor reception, the volume is reduced automatically to avoid the output of disagreeable noises.

If the DAB signal is too weak to be picked up by the receiver, reception is interrupted completely. This can be avoided by activating DAB to DAB Linking and/or DAB to FM Linking in the DAB menu (see below).

- Interference caused by stations that are on nearby frequencies (a phenomenon that is typical of AM and FM reception) does not occur with DAB.

- If the DAB signal is reflected by natural obstacles or buildings, the reception quality of DAB is improved, whereas AM or FM reception is considerably impaired in such cases.

- When DAB reception is enabled, the FM tuner of the Infotainment system remains active in the background and continually searches for the best receivable FM stations. If TP 32 is activated, traffic announcements of the FM station with the best reception are issued. Deactivate TP if you do not wish DAB reception to be interrupted by FM traffic announcements.

DAB settings
To configure the DAB settings options, activate the radio function and then select the DAB waveband. Select MENU in the interaction selector bar to display the DAB menu.

DAB announcements
Besides their music programmes, many DAB stations also broadcast announcements of various categories. If you activate some or all categories, the DAB service currently received is interrupted when an announcement of these categories is made.

Select DAB Announcements to display the DAB categories list.
Select the desired categories. The categories selected are marked with ☑.
**Note**
DAB announcements can only be received if the DAB waveband is activated.

**DAB to DAB Linking**
If this function is activated, the device switches over to the same service (programme) on another DAB ensemble (if available) when the DAB signal is too weak to be picked up by the receiver.

Set **DAB to DAB Linking - On** or **DAB to DAB Linking - Off**.

**DAB to FM Linking**
If this function is activated, the device switches over to a corresponding FM station of the active DAB service (if available) when the DAB signal is too weak to be picked up by the receiver.

Set **DAB to FM Linking - On** or **DAB to FM Linking - Off**.

**L Band**
If **L Band** is activated, the Infotainment system receives an additional frequency range. The frequencies for L-band comprise earth and satellite radio (1452 - 1492 MHz).

Set **L Band - On** or **L Band - Off**.

**Intellitext**
The **Intellitext** function allows for the reception of additional information such as announcements, financial information, sports, news etc.

Select one of the categories and choose a specific item to display detailed information.
General information

A USB port for the connection of external devices is located in the centre console.

**Note**
The USB port must always be kept clean and dry.

### USB port

An MP3 player, USB device or smartphone can be connected to the USB port.

The Infotainment system can play music files and movies contained in these devices.

When connected to the USB port, the devices mentioned above can be operated via the controls and menus of the Infotainment system.

**Note**
Not all auxiliary devices are supported by the Infotainment system. Check the compatibility list on our website.

### Connecting/disconnecting a device

Connect the USB device to the USB port.

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**Note**
If a non-readable USB device is connected, a corresponding error message appears and the Infotainment system automatically switches to the previous function.

To disconnect the USB device, select another function and then remove the USB storage device.

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### Caution

Avoid disconnecting the device during playback. This may damage the device or the Infotainment system.

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### Bluetooth

Devices which support the Bluetooth music profiles A2DP and AVRCP can be connected wirelessly to the Infotainment system.

The Infotainment system can play music files contained in these devices.

### Connecting/disconnecting a device

For a detailed description on the Bluetooth connection ➔ 67.
Bluetooth device management
To change the Bluetooth device connected, select MENU in the interaction selector bar.
Select Manage Bluetooth Devices to display the device list.
For a detailed description ▶ 67.

File formats
Only devices formatted in the FAT32, NTFS and HFS+ file systems are supported.

Note
Some files may not be played properly. This might be due to a different recording format or the condition of the file.
Files from online shops to which Digital Rights Management (DRM) has been applied cannot be played.
The Infotainment system can play the following audio and movie files stored on external devices.

Audio files
The playable audio file formats are MP3, WMA, AAC, M4A and AIF.

When playing a file with ID3 tag information, the Infotainment system can display information, e.g. on the track title and artist.

Movie files
The playable movie file formats are AVI, MPG, MP4, XVID and WMV.
Common audio and video combinations for mobile devices are generally supported.

Playing audio
Starting playback
If not connected, connect the device ▶ 36.
Press ‡ and select AUDIO on the home screen.
Repeatedly select MEDIA in the interaction selector bar to activate the desired media source.
Example: USB main menu.

Function buttons
Pausing playback
Select ⏹ to pause playback.
Select ▶ to resume playback.

Skipping to previous or next track
Select ◀ or ▶ to play the previous or next track.

Fast forwarding or rewinding
Touch and hold ◀ or ▶ to rewind or fast forward.
Alternatively, move the slider on the time bar (only available for USB).
Browse function

To display the browse screen, select BROWSE in the interaction selector bar.

Select PLAYLISTS, ARTISTS, ALBUMS, SONGS, GENRES or MORE. MORE comprises the additional categories: Folder View, Podcasts, Audiobooks, Videos and Composers.

Browse through the categories until you find the desired track. Select the track to start playback.

Playback order

If Shuffle is activated, the tracks on the active device are played in random order.

Note

In USB playback, the shuffle function is dependent on the filter mode selected for song playback, e.g. album, artist, genre.

To display the respective audio menu, select MENU in the interaction selector bar.

Set Shuffle - On or Shuffle - Off.

Playing movies

Starting video playback

Connect the device 36.
Press ⌚ and select AUDIO on the home screen.
Repeatedly select MEDIA in the interaction selector bar to activate the desired media source.

Select BROWSE and then MORE.
Select Videos and then the desired movie file. Video playback is started.

Note

Videos may only be played if the parking brake is applied.

Function buttons

Pausing playback
Select  to pause playback.
Select  to resume playback.

Skipping to previous or next file
Select  or  to play the previous or next movie file.

Fast forwarding or rewinding
Touch and hold  or  to rewind or fast forward.
Alternatively, move the slider on the time bar.

Video menu

To display the video menu, select MENU in the interaction selector bar.

Using smartphone applications

The phone projection applications Apple CarPlay™ and Android™ Auto display selected apps from your smartphone on the Infotainment screen and allow their operation directly via the Infotainment controls.

Check with the device’s manufacturer if this function is compatible with your smartphone and if this application is available in the country you are in.

Preparing the smartphone

Android phone: Download the Android Auto app to your smartphone from the Google Play™ Store.

iPhone®: Make sure Siri® is activated on your smartphone.

Activating phone projection in the settings menu

Press 🗻 and then select SETTINGS on the home screen.

Scroll through the list and select Apple CarPlay or Android Auto to display a submenu.

Make sure the respective application is activated.

To display a list of all devices registered for this function, select Manage Devices.

Connecting the mobile phone

Connect the smartphone to the USB port 36.

Starting phone projection

To start the phone projection function, press 🗻 and then select PROJECTION.

Note

If the application is recognised by the Infotainment system, the application icon may change to Apple CarPlay or Android Auto.

To start the function, you can alternatively press and hold 🗻 for a few seconds.

The phone projection screen displayed depends on your smartphone and software version.

Returning to the Infotainment screen

Press 🗻.

Using apps

Via the SHOP application, external apps can be downloaded to the Infotainment system.

User registration

When first starting the SHOP application, a user registration is required.

Press 🗻 and then select SHOP.

Follow the instructions on the screen:

1. Start the registration process.
2. Enter your first and last name.
3. Choose your country.
4. Accept the terms of use and privacy notice.

**Note**
To read the terms of use and/or the privacy notice, display the text on the screen or send it to your email account.

When the registration process is completed, the app shop main page is displayed.

**Note**
The apps in the app shop can only be downloaded if the Infotainment system is connected to the internet.

**Internet connection**
An internet connection is required either via the in-vehicle OnStar Wi-Fi hotspot or an external device, e.g. smartphone.

Press 🌐 and then select SETTINGS. Select Wi-Fi to display the Wi-Fi menu.

Make sure that Wi-Fi is activated.

Select Manage Wi-Fi Networks to display a submenu for internet connections. Select Add Other

**Network** to establish a new connection. Follow the instructions on the screen.

**Downloading an app**
Before the external apps can be used on the Infotainment system, they have to be downloaded.

Press 🌐 and then select SHOP. Choose the browse tab to gain access to all apps available for download. Select the desired app to display its main page and then start the download process.

**Note**
Apps which have been downloaded to the Infotainment system are also accessible via the home screen.

**Starting an app**
Press 🌐, scroll the home screen pages if required and then select the downloaded app you want to start.

**Deleting an app**
Press 🌐 and then select SHOP. To gain access to all downloaded apps, choose the tab for apps already downloaded. Select the desired app to display its main page and then start the deletion process.

The application is deleted from the Infotainment system.

**Note**
Depending on the app downloaded, a registration might be required when first starting the app.
Settings

Internet connection
Press ☰ and then select SHOP. Choose the settings tab to display the settings menu and then select the networks menu item.
Activate the desired network.

Info
To display information on the app shop, press ☰ and then select SHOP. Choose the settings tab to display the settings menu and then select the info menu item.

Terms of use and privacy notice
To display the terms of use or the privacy notice, press ☰ and then select SHOP. Choose the settings tab. Select the desired menu item.
If desired, you can send the texts to your email account.
Select E-Mail on the bottom of the screen. Enter your email address and confirm your input. The respective text is forwarded to your email account.

Reset user
To delete all registration data entered, press ☰ and then select SHOP. Choose the settings tab to display the settings menu and then reset all user-specific settings.
General information

The navigation system will reliably guide you to your destination. The current traffic situation is taken into account in the route calculation. For this purpose, the Infotainment system receives traffic announcements in the current reception area via RDS-TMC.

The navigation system cannot, however, take into account traffic incidents, traffic regulations changed at short notice and hazards or problems that arise suddenly (e.g. road works).

Caution

The usage of the navigation system does not release the driver from the responsibility for a correct, vigilant attitude in road traffic. The relevant traffic regulations must always be followed. If a navigation instruction contradicts traffic regulations, the traffic regulations always apply.

Functioning of the navigation system

The position and movement of the vehicle are detected by the navigation system using sensors. The travelled distance is determined by the vehicle’s speedometer signal, turning movements on bends by a gyro sensor. The position is determined by the GPS (Global Positioning System) satellites.

By comparing the sensor signals with the digital maps, it is possible to determine the position with an accuracy of approx. 10 metres.

The system will also work with poor GPS reception. However, the accuracy of the determination of the position will be reduced.

After the entry of the destination address or point of interest (nearest petrol station, hotel, etc.), the route is calculated from the current location to the destination selected.

Route guidance is provided by voice output and an arrow, as well as with the aid of a multi-colour map display.
Important information

TMC traffic information system and dynamic route guidance
The TMC traffic information system receives all current traffic information from TMC radio stations. This information is included in the calculation of the overall route. During this process, the route is planned so that traffic problems related to pre-selected criteria are avoided.

If there is a traffic problem during active route guidance, depending on the pre-settings, a message appears as to whether the route should be changed.

TMC traffic information is displayed in the map display as symbols or as detailed text on the TMC messages menu.

To be able to use TMC traffic information, the system must receive TMC stations in the relevant region.

The TMC traffic stations can be selected in the navigation menu on page 43.

Map data
All required map data is stored within the Infotainment system. To update your map software via the USB port, contact your workshop.

Usage
To display the navigation map, press and select NAV on the home screen.

Route guidance not active
The current location is indicated by a circle with an arrow pointing into the direction of travel.

After a timeout of approx. 15 seconds, the application tray and the interaction selector bar disappear to show a full screen view of the map.

To redisplay the application tray and the interaction selector bar, touch the screen.
Route guidance active

- The map view is displayed.
- The active route is indicated by a coloured line.
- The moving vehicle is marked by a circle.
- The next turning manoeuvre is indicated by an arrow symbol on the right side of the screen.
- Lane guidance is provided on the right side of the screen.

- The arrival time is shown above the arrow symbol.
- The distance to the next turning manoeuvre is shown below the arrow symbol.

Map manipulation

Scrolling
To scroll the map, place your finger anywhere on the screen and move it up, down, left or right depending on the direction in which you want to scroll.

The map moves accordingly displaying a new section.

To return to the current location, select RESET in the interaction selector bar.

Centring
Touch the desired location on the screen. The map centres around this location.

A red circle is displayed at the respective location and the corresponding address is shown on a label.

Overview button
During active route guidance, an OVERVIEW screen button is displayed in the interaction selector bar.
To display an overview of the route currently active on the map, select OVERVIEW.
The screen button changes to RESET.
To return to the normal view, select RESET.

Map display

View mode
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
Select the desired map view (3D View, Heading Up View, North Up View).

Note
Alternatively, you may repeatedly select ◇ in the application tray to quickly toggle between the different map views (3D View, Heading Up View, North Up View).

Audio information
If Audio Information - On is set, information on the station, album or song currently playing is displayed on the map screen.
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
Set Audio Information - On or Audio Information - Off.

Display mode
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
Select Day / Night Mode.
Depending on the external lighting conditions, activate Day or Night.
If you wish the screen to adjust automatically, activate Auto.

Display of buildings
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.

Audio information
Buildings can be displayed in 3D or normal view.
Set 3D Buildings - On or 3D Buildings - Off.

Autozoom function
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
The system may zoom in on the map in case of special manoeuvres.
Set Autozoom - On or Autozoom - Off.

POI icons
Select MENU in the interaction selector bar and then select Display "Points of Interest" Icons to display the respective submenu.
If POI Icons is activated, points of interest around the current location or along the route are displayed on the map.
Set POI Icons - On or POI Icons - Off.
If POI Icons is set to On, activate the POI categories you wish to be displayed.
Select **Clear All** to deselect all categories.

**Information on the current location**

Select **MENU** in the interaction selector bar to display the navigation menu.

Select **Current Location** to display the respective submenu indicating details on the nearest address, the coordinates, and Points of interest (49) around the current location.

**Nearest address**

From this submenu, you may store the nearest address to the system. Select **Nearest Address**: to display the destination details view.

For a detailed description on how to save an address
- as or to a contact 22
- as a favourite 18

**Points of interest**

From this submenu, you may start route guidance to one of the nearest points of interest.

Select the desired point of interest. The destination details view is displayed.

Select **Go**.

For a detailed description on how to enter a destination 49.

**Navigation data management**

Select **MENU** in the interaction selector bar and then select **Personal Data**.

A list of different data storage locations of the navigation application is displayed.

**Contacts list**

Select **Contacts** to display the respective submenu.

To delete all entries in the contacts list, select **Delete All Entries**. Confirm the message displayed to delete the entire contacts list.

To display the contacts edit mode, select **Edit Contacts List**.

For a detailed description on editing the contacts list 22.
Recent destinations list
Select Recent Destinations to display the respective submenu.
To delete all entries in the recent destinations list, select Delete All Destinations. Confirm the message displayed to delete the entire recent destinations list.
To delete individual destinations, select Delete Individual Destinations. The recent destinations list is displayed. Select – next to the respective destination. Confirm the message displayed to delete the destination.

Downloaded POIs
Select My POIs to display the respective submenu.
POIs which were previously downloaded to the system may be deleted. The other POIs remain within the system.
To delete all entries in the contacts list, select Delete All My POIs. Confirm the message displayed to delete the entire POIs list.

To delete only individual categories, select Delete Individual Categories to display a list of POI categories. Select – next to the respective category. Confirm the message displayed to delete the category.

Uploading destination data to a USB device
For later use, e.g. in other vehicles, you can store the vehicle contacts list and POIs previously downloaded (see "Creating and downloading user defined POIs" below) on a USB device:
Select Upload Saved Locations.
The contacts list and POI data is stored on the connected USB device in the folders "F:\myContacts" or "F:\myPOIs", where "F:\" is the root folder of the USB device.

Note
This function may only be carried out if a USB device with sufficient storage space is connected.

Autocomplete function
To delete the list of destination entries used by the autocomplete function, select Delete Autocomplete.

Downloading contacts data
You can exchange your vehicle contacts list data with Infotainment systems in other vehicles:
To upload the data to a USB device, see "Uploading destination data to a USB device" above.
Connect the USB device to the Infotainment system of another vehicle 36.
A message is displayed that prompts you to confirm the download.
After confirmation, the contacts data is downloaded to the Infotainment system.
The downloaded contacts are then selectable via the CONTACTS menu 22.

Creating and downloading user defined POIs (My POIs)
In addition to the predefined POIs already stored in the Infotainment system, you can create user defined POIs that meet your personal requirements. After creation, such
user defined POIs can be downloaded to the Infotainment system.

For each POI, you need to define the GPS coordinates (longitude and latitude values) of the respective location and a descriptive name. After downloading the POI data to the Infotainment system, you will find the respective POIs as selectable destinations in the My POIs menu, see "POIs entry" in chapter "Destination input" 49.

Creating a text file with POI data
Create a text file (e.g. by using a simple text editor software) with an arbitrary name and the file extension .poi, e.g. "TomsPOIs.poi".

Note
Character encoding UTF-8 (Unicode) must be selected when storing the text file. Otherwise the POI data may not be imported correctly to the system.

Enter the POI data into the text file in the following format:
Longitude coordinate, Latitude coordinate, "Name of POI", "Additional information", "Phone number"
Example:
7.0350000, 50.6318040, "Michaels Home", "Bonn, Hellweg 6", "02379234567", see illustration above.
The GPS coordinates must be expressed in decimal degrees and can be taken, e.g., from a topographical map.

The additional information and phone number strings are optional. If, e.g., no additional information is required, "" must be entered at the respective position.
Example:
7.0350000, 50.6318040, "Michaels Home", "", "02379234567".
The POI name and the additional information string may not exceed 60 characters each. The phone number string may not exceed 30 characters.
The POI data of each destination address must be entered in a single separate line, see illustration above.

Storing the POI data on a USB drive
In the root directory of a USB drive, create a folder named "myPOIs", e.g. "F:\myPOIs", where "F:" is the root directory of the USB drive.
In the "myPOIs" folder, store the text file with your POIs, e.g. "F:\myPOIs \TomsPOIs.poi".
Organising the POI data in several subfolders
Optionally, you can organise the text files in several randomly named subfolders (max. depth of subfolder structure: 2).
Examples: F:\myPOIs\AnnsPOIs or F:\myPOIs\MyJourney\London, where F:\ is the root directory of the USB drive.

Note
In a folder, only subfolders or only POI files may be stored. A mixture of both will not be imported correctly to the system.

After downloading individual POI data organised in that way to the Infotainment system (see download description further below), the My POIs menu will show a list of selectable submenus.

After selecting a submenu, further submenus or the related list of imported POI categories will be displayed.

Downloading the POI data to the Infotainment system
Connect the USB device with your user defined POI data to the USB port 3 36 of the Infotainment system. A message is displayed that prompts you to confirm the download. After confirmation, the POI data will be downloaded to the Infotainment system.

The downloaded POIs are then selectable as destinations via the My POIs menu, see "POIs entry" in chapter "Destination input" 49.

Destination input
The navigation application provides different options to set a destination for route guidance.

Press  and select NAV on the home screen to display the navigation map.
Select DESTINATION in the interaction selector bar and then select one of the different address entry options.

One-shot destination entry
Touch the entry field in the top line of the menu. A keyboard is displayed. For a detailed description on the keyboards 17.

Enter an address or search term and confirm your input.
Two lists with possible destinations are created. To switch between the list tabs, touch Address or POI in the top line of the screen.

Address list:
POI list:

For a detailed description on POIs, see "POIs entry" below.

Select one of the destinations. The destination details view is displayed.

To start route guidance, select **Go**.

**Address entry screen**

Select **ADDRESS**. The **Address Entry** screen is displayed.

Touch one of the entry fields next to the address part entries. A keyboard is displayed.

For a detailed description on the keyboards ☞ 17.

Enter the required destination information.

**Note**

The screen does not need to be filled out completely.

To confirm your input, select ✅ in the top right corner of the screen.
If there is more than one destination possible according to the information entered, a list of all matching destinations found is displayed. Select the desired address. The destination details view is displayed.

To start route guidance, select Go.

**Crossroad entry screen**

Select CROSSROADS. The Crossroads Entry screen is displayed.

Touch one of the entry fields next to the address part entries. A keyboard is displayed.

For a detailed description on the keyboards 17.

Enter the required destination information.

To confirm your input, select  in the top right corner of the screen.

If there is more than one destination possible according to the information entered, a list of all matching destinations found is displayed. Select the desired address. The destination details view is displayed.

To start route guidance, select Go.

**POIs entry**

A point of interest (POI) is a specific location that might be of general interest, e.g. a petrol station, a parking area or a restaurant.

The data stored within the navigation system contains a great number of predefined POIs, which are indicated on the map (if activated, 43).

You may also store individual POIs within the system, see "Creating and downloading user defined POIs (My POIs)" in chapter "Usage" 43.

Those POIs are selectable as destinations via the POI main category My POIs.

To select a POI as a destination for route guidance, select DESTINATION in the interaction selector bar and then select POIs. A list for search area selection is displayed.

**Setting a search location**

Select one of the options.

Note

The options POIs along Route and POIs near Destination are only available when route guidance is active.
If **POIs at Another Location** is selected, a keyboard is displayed. For a detailed description on the keyboards 17.

Enter the desired location and confirm your entry.

A list of POI categories is displayed.

**Searching POIs via categories**
Select one of the main categories in the list. A list with subcategories is displayed.

To display all POIs available in the respective main category, select **List All**. Scroll through the list and select the desired POI.

To display all POIs within one subcategory, select the respective subcategory. Scroll through the list and select the desired POI.

The destination details view is displayed.

For more information on the POI selected, touch **Info** in the top right corner of the screen.

To start route guidance, select **Go**.

**Searching POIs via name input**
To search for a particular POI, a category or a specific location, select **Spell Name** in the POI main categories list or in one of the subcategory lists. A keyboard is displayed.

For a detailed description on the keyboards 17.

Enter the desired name or category.

Select ✓ to confirm your input. The destination details view is displayed.

For more information on the POI selected, touch **Info** in the top right corner of the screen.

To start route guidance, select **Go**.

**Recent destinations list**
Select **RECENT**.
A list of all recently entered destinations is displayed.

Select one of the entries. The destination details view is displayed.

To start route guidance, select **Go**.

**Contacts list**
Select **CONTACTS**. The contacts list is displayed.
Quick function icon
If there is only one address stored for a contact, a quick route icon is displayed next to the respective entry in the contacts list.
Select the quick route icon to display the destination details view.
To start route guidance, select Go.

Contact details view
If there is more than one address stored for a contact, select the desired contacts entry. The contact details view is displayed.
Select one of the addresses stored for the contact. The destination details view is displayed.
To start route guidance, select Go.

Selecting an address from the map
Tap on the desired location on the map. The map centres around this location.
A red circle is displayed at the respective location and the corresponding address is shown on a label.

Waypoint trips
A waypoint is an intermediate destination that is considered in the calculation of a route to its final destination. To create a waypoint trip, you may add one or several waypoints.
Enter or select the final destination of your waypoint trip and start route guidance.
To start route guidance, select Go.

While under active route guidance, select DESTINATION in the interaction selector bar of the map view.
Alternatively, touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen to display the route guidance menu. Select **DESTINATION** in the interaction selector bar of the route guidance menu.

Enter or select a new address.

Select **Go**. You are prompted with a message.

Select **Add as Waypoint**. The route is recalculated and the new destination is added as a waypoint to the current route.

If desired, enter further waypoints as described above.

To save the entire route with waypoints, select **Save**.

The waypoint trip is saved in the contacts list in the **Saved Trips** folder and designated according to its final destination.

The saved waypoint trip can be recalled via the contacts list.

For a detailed description on how to edit a waypoint trip page 55.
New destination
To set a new destination, you may cancel route guidance to the current destination and then enter a new destination. Or you may directly enter a new destination.

While under active route guidance, select DESTINATION in the interaction selector bar of the map view.

Alternatively, touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen to display the route guidance menu. Select DESTINATION in the interaction selector bar of the route guidance menu.

Enter or select a new address.
Select Go. You are prompted with a message.
Select Set New Destination. The route is recalculated and the new destination is set.

Calling a destination
After entering a destination and before starting route guidance, the destination details view is displayed.

To initiate a phone call to the selected location, select Call.

Note
The Call screen button is only available if a phone number is stored for the respective location.

Storing destinations
Contacts entry
After entering a destination and before starting route guidance, the destination details view is displayed.

To save the respective destination in the contacts list, select Save. For a detailed description on how to save an address in the contacts list see 22.

Note
The Save screen button is only available if the address has not yet been stored in the system.

Favourite
Favourites may be stored from almost all screen views.

For a detailed description on how to store destination favourites see 18.

Guidance
Route guidance is provided by the navigation system through visual instructions and voice prompts (voice guidance).

Visual instructions
Visual instructions are provided on the displays.

Navigation voice prompts
Navigation voice prompts announce which direction to follow, when approaching an intersection at which you need to turn.

To activate the voice prompts function and set the volume, see "Navigation voice settings" below.
Starting and cancelling route guidance

Starting route guidance
To start route guidance to a new destination chosen, select Go in the destination details view.
To directly start route guidance to the last destination chosen, select MENU in the interaction selector bar and then select Resume to.
Route guidance to the last destination selected is restarted.

Cancelling route guidance
To cancel route guidance, you may optionally:
- Touch × on the navigation map screen.
- Select MENU in the interaction selector bar and then select Cancel Route.
- Touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen to display the route guidance menu.

Select END in the interaction selector bar.

Navigation voice settings

Mute
To temporarily mute the output of navigation voice prompts, select on the left side of the map screen. The icon changes to .
To unmute the system, select again.

Voice prompts
Select MENU in the interaction selector bar and then select Navigation Voice Preferences to display the respective submenu.
If Voice Prompts - On is set, navigation voice prompts are read out by the system during active route guidance.
Set Voice Prompts - On or Voice Prompts - Off.
If set to Off, no navigation voice prompts are provided by the system.

Voice prompts during phone calls
Select MENU in the interaction selector bar and then select Navigation Voice Preferences to display the respective submenu.
Select Prompts During Phone Calls.
If On is selected, navigation voice prompts are also read out during phone calls.
If Off is selected, no voice prompts are given out. If Beeps is selected, a beep sounds instead of the announcement.

Volume
To adjust the volume of the voice prompts, select – or +.

Information on traffic incidents

Traffic list
To display a list of traffic incidents close to the current location of the vehicle, press and select TRAFFIC.
Alternatively, select **MENU** in the interaction selector bar and then select **Traffic** to display the respective submenu. Select **Show Nearby Traffic Incidents**.

If route guidance is not active, the list is displayed as follows:

By default, the list is sorted by distance from the vehicle location. To sort the list alphabetically, select **Sort** in the top line of the screen. Touch one of the list elements to display detailed information on the respective traffic incident.

**Note**

If the traffic list has been entered via the **TRAFFIC** screen button on the home screen, touch ☐ in the top left corner of the screen to enter the menu for traffic settings.

Touch one of the list elements to display detailed information on the respective traffic incident.

If you wish slow traffic to be generally avoided, set **Avoid Slow Traffic** to **On**. Select **Automatically Avoid Traffic** or **Ask Me before Avoiding**.

**Types of traffic incidents**

Select **Traffic Types** to display the respective submenu. Select the types of traffic incidents to be avoided.

**TMC stations**

The TMC radio stations supply information on the current traffic situation considered in the calculation of the route.

**Note**

Depending on the country you are in, the TMC service is enhanced by a PayTMC functionality integrated in the Infotainment system.

Select **TMC Station** to display the respective submenu. The default setting is **Auto** consulting different TMC stations.

If you wish a specific TMC station to be observed, select the respective station from the list.
If this station is no longer received, the system switches back to the Auto function.

Route settings
Select MENU in the interaction selector bar and then select Routing Preferences to display the respective submenu.

Route style
To define by what criteria a route may be calculated, select Route Style.
Select Fast, Eco Friendly or Short from the list.
If Eco Friendly has been selected, the eco-friendly route style may be adapted to the load of the vehicle.
Select Edit Eco Profile to display the respective submenu.
Repeatedly select Roof Load and Trailer to toggle between the available load options. Set the options as needed.

Road selection
Select from the list which road types may be included in the calculation of the route.

Route modification
To modify the route during active route guidance, touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen.
The route guidance menu is displayed.

Note
The route guidance menu may only be displayed if route guidance is active.
The route guidance menu provides additional options to change route settings during active route guidance.

Displaying the turn list
The turn list displays all streets on the calculated route, starting from the current location.
Select TURN LIST in the interaction selector bar of the route guidance menu. The turn list is displayed and the next manoeuvre is read out by the system.

Each list entry may show the following information:
• name of the street, motorway or motorway junction
• direction arrow
• distance to the next street on the route
• estimated arrival time to reach the next street
To display all available information on a particular list item, select the respective list item and then select Info in the top line of the screen.
Excluding streets from route guidance
After route guidance has been started, you may exclude streets from the previously calculated route. The route is then recalculated bypassing the streets excluded.
Select AVOID in the interaction selector bar of the route guidance menu. The turn list is displayed.
Select the street, motorway or motorway junction you wish to avoid. You are prompted with a message.
Select the desired distance option.
The respective street or motorway is displayed in the Avoided Areas section on top of the turn list indicated by a red 9.

Note
The Avoided Areas section also comprises roads automatically avoided by the system due to traffic incidents.
To reinclude the avoided street or motorway into the route, deselect the respective list item.

Displaying the waypoint list
If you are in a waypoint trip, the route guidance menu comprises additional menu functions for waypoint trip modification.
The waypoint list displays all waypoints of the calculated waypoint trip, starting with the next upcoming waypoint.
Select WAYPOINTS in the interaction selector bar of the route guidance menu. The waypoints list is displayed.

Each list entry may show the following information:

- name or address of the waypoint
- distance to the next waypoint
- estimated arrival time to reach the next waypoint

Editing the waypoint trip
To arrange a waypoint trip as desired, select EDIT in the interaction selector bar of the route guidance menu. The waypoints list is displayed.
To change the position of the waypoints within the list, select ▲ and ▼ next to the respective list items.
To delete a waypoint from the list, select ×.
Select Save at the top of the screen to save the changes.

Optimising the waypoint trip
If several waypoints have been added and the waypoint trip has been edited several times, you may want to rearrange the waypoints in the most efficient order.
Select **OPTIMISE** in the interaction selector bar of the route guidance menu.

Wait until the waypoints list has been updated.

Select **Save** at the top of the screen to save the changes.
Speech recognition

General information

Embedded speech recognition
The embedded speech recognition of the Infotainment system enables you to operate various functions of the Infotainment system via voice input. It recognises commands and numeric sequences independently of the relevant speaker. The commands and numeric sequences can be spoken without a voice pause between the individual words.

In the event of incorrect operation or commands, the speech recognition gives visual and/or acoustic feedback and requests you to re-enter the desired command. Apart from this, the speech recognition acknowledges important commands and will enquire if necessary.

In general, there are different ways to speak commands for performing the desired actions.

Note
To ensure that conversations inside the vehicle do not lead to unintentional triggering of the system functions, the speech recognition does not start until it has been activated.

Important information

Language support

- Not all languages available for the display of the Infotainment system are also available for the speech recognition.
- If the display language currently selected is not supported by the speech recognition, speech recognition is not available.

In such a case, you need to select another language for the display if you want to control the Infotainment system via voice input. To change the display language, see "Language" in chapter "System settings"  ▷ 27.

Address input of destinations in foreign countries
In case you want to enter the address of a destination located in a foreign country via voice input, you need to change the language of the Info-Display to the language of the foreign country.
Speech recognition

E.g., if the display is currently set to English and you want to enter the name of a city located in France, you need to change the display language to French.

Exceptions: If you want to enter addresses in Belgium, you may optionally change the display language to French or Dutch. For addresses in Switzerland you may optionally change the display language to French, German, or Italian.

For changing the display language, see "Language" in chapter "System settings" 27.

Input order for destination addresses
The order in which the parts of an address need to be entered using the speech recognition system is dependent on the country where the destination is located.

● Austria, Germany:
  <city> <street> <house number>

● Belgium, France, Great Britain:
  <house number> <street> <city>

● Denmark, Italy, Netherlands, Poland, Portugal, Russia, Spain, Switzerland, Turkey:
  <street> <house number> <city>

Setting up the speech recognition
Several settings and adaptations for the embedded speech recognition of the Infotainment system can be performed.

Press 📱 and select SETTINGS on the home screen.
Select Voice item to enter the respective submenu.

Confidence Threshold
Depending on the option selected in the corresponding submenu, the speech recognition appears more or less 'confident' in correctly understanding your commands.

Confirm More: If selected, the system asks you relatively often to confirm your commands. Consequently, the system performs the correct action in most cases.

Confirm Less: If selected, the system asks you less often to confirm your voice inputs. Consequently, the system might sometimes misinterpret your commands and not perform the correct action.

Note
When starting to use the speech recognition, it may be advantageous to use the Confirm More setting. As you get more experienced, i.e., you get to know how to pronounce your commands in a way the speech recognition understands you correctly, it may be advantageous to use the Confirm Less setting.
Prompt Length
The length and the level of detail of the questions and statements the speech recognition gives out can be adjusted in the corresponding submenu.

Audio Feedback Speed
The speed with which the speech recognition asks questions or makes statements can be adjusted in the corresponding submenu. If Medium is selected, the system’s speech rate corresponds to natural speech.

Note
When starting to use the speech recognition, it may be advantageous to use the Long setting. As you get more experienced, it may be advantageous to use the Short setting.

Display "What Can I Say?" Tips
Depending on whether you want possible speech commands to be displayed on the screen, set Display "What Can I Say?" Tips to On or Off.

Voice pass-thru application
The voice pass-thru application of the Infotainment system allows access to the speech recognition commands on your smartphone.

The availability of this function depends on your smartphone. For more information on compatibility, see our website.

Usage
Embedded speech recognition

Activating speech recognition

Note
Speech recognition is not available during an active phone call.

Activation via the button on the steering wheel
Press on the steering wheel. The audio system mutes, a voice output message prompts you to say a command, and help menus with the most important commands currently available are shown on the Info-Display.

As soon as the speech recognition is ready for voice input, a beep is heard. The speech recognition symbol in the upper left corner of the help menu changes from white to red.

You can now say a voice command to initiate a system function (e.g. playing a preset radio station).

Activation via the VOICE screen button on the centre display
Select VOICE in the interaction selector bar of a centre display main menu.

The audio system mutes, a voice output message prompts you to say a command, and a help menu with the most important commands currently available is shown on the centre display.

As soon as the speech recognition is ready for voice input, a beep is heard. The speech recognition symbol on the right side of the help menu changes from black to red.

You can now say a voice command, see description above.
Adjusting the volume of voice prompts
Press † or ‡ on the steering wheel upwards (increase volume) or downwards (decrease volume).

Interrupting a voice prompt
As an experienced user, you can interrupt a voice prompt by briefly pressing ✎ on the steering wheel. A beep is heard immediately, the speech recognition symbol changes to red, and a command can be stated without having to wait.

Cancelling a dialogue sequence
There are various ways to cancel a dialogue sequence and to deactivate the speech recognition:
● Say "Cancel" or "Exit".
● Press ☐ on the steering wheel.
● If the speech recognition session was started via the VOICE screen button on the centre display, you may alternatively:
  ● Press ☐ on the control panel.
  ● Select ☐ or Exit in the help menu.

In the following situations, a dialogue sequence is automatically cancelled:
• If you do not say any command for a certain period of time (by default you are prompted three times to say a command).
• If you say commands that are not recognised by the system (by default you are prompted three times to say a correct command).

Operation via speech commands
The speech recognition can understand commands that are either naturally stated in sentence form, or direct commands stating the application and the action.

For best results:
• Listen for the voice prompt and wait for the beep before saying a command or replying.
• Say "Help" or read the example commands on the screen.

• The voice prompt can be interrupted by pressing ✎ again.
• Wait for the beep and then speak the command naturally, not too fast, not too slow. Use short and direct commands.

Usually commands can be spoken in a single command. For example, "Call David Smith at work", "Play" followed by the artist or song name, "Tune to" followed by the radio waveband and frequency/station name, or "Find address" followed by the address e.g. "123 Main Road, London".

In case of complex commands or when information is missing, the system starts a dialogue sequence.

When searching for a "Point of Interest", only major chains may be selected by name. Chains are businesses with at least 20 locations. For other POIs, say the name of a category, e.g. "Restaurants", "Shopping centres", or "Hospitals".

If you say "Phone" or "Phone commands", the system understands that a phone call is requested and responds with relevant questions until
enough details are gathered. If the phone number has been saved with a name and a place, the direct command should include both, for example "Call David Smith at work".

Selecting list items
When a list is displayed, a voice prompt asks to confirm or select an item from that list. A list item may be manually selected, or by speaking the line number of the item.

The list on a speech recognition screen functions the same as a list on other screens. Manually scrolling the list on a screen during a speech recognition session suspends the current speech recognition event and plays a prompt like "Make your selection from the list using the manual controls, press the back button on the faceplate, or press the back screen button to try again".

If no manual selection is made within 15 seconds, the speech recognition session terminates, you are prompted with a message, and the former screen is redisplayed.

The "Back" command
To return to the previous menu, optionally: say "Back", press BACK on the control panel, or press .

The "Help" command
After saying "Help", the help prompt for the current screen is read aloud. Additionally, the prompt is displayed on the screen.

To interrupt the help prompt, press . A beep is heard. You may say a command.

Voice pass-thru application

Activating speech recognition
Press and hold ⌁ on the steering wheel until a speech recognition icon is displayed.

Adjusting the volume of voice prompts
Turn ⌉ on the control panel or press ⌈ or ⌋ on the steering wheel upwards (increase volume) or downwards (decrease volume).

Deactivating speech recognition
Press 🔄 on the steering wheel. The speech recognition session is ended.
General information
The Phone portal provides you with the possibility of having mobile phone conversations via a vehicle microphone and the vehicle loudspeakers as well as operating the most important mobile phone functions via the Infotainment system in the vehicle. To be able to use the Phone portal, the mobile phone must be connected to the Infotainment system via Bluetooth.

Not all Phone functions are supported by every mobile phone. The usable phone functions depend on the relevant mobile phone and network provider. You will find further information on this in the operating instructions for your mobile phone, or you can enquire about them with your network provider.

Important information for operation and traffic safety

⚠️ Warning
Mobile phones have effects on your environment. For this reason, safety regulations and directions have been prepared. You should be familiar with the related directions before you use the telephone function.

⚠️ Warning
Use of the hands-free facility while driving can be dangerous because your concentration is reduced when telephoning. Park your vehicle before you use the hands-free facility. Follow the stipulations of the country in which you find yourself at present.

Do not forget to follow the special regulations that apply in specific areas and always switch off the mobile phone if the use of mobile phones is prohibited, if
interference is caused by the mobile phone or if dangerous situations can occur.

**Bluetooth**

The Phone portal is certified by the Bluetooth Special Interest Group (SIG).

You will find further information about the specification on the internet at http://www.bluetooth.com

**Bluetooth connection**

Bluetooth is a radio standard for the wireless connection of e.g. mobile phones or other devices.

To be able to set up a Bluetooth connection to the Infotainment system, the Bluetooth function of the Bluetooth device must be activated. For further information, please consult the operating instructions for the Bluetooth device.

Via the Bluetooth settings menu, pairing (PIN code exchange between Bluetooth device and Infotainment system) and connecting of the Bluetooth devices to the Infotainment system are carried out.

**Bluetooth settings menu**

Press 📱 and select SETTINGS on the home screen.

Select Bluetooth to display the respective submenu.

**Pairing a device**

**Important information**

- Up to five devices can be paired to the system.
- Only one paired device can be connected to the Infotainment system at a time.
- Pairing normally only needs to be carried out once, unless the device is deleted from the list of paired devices. If the device has been connected previously, the Infotainment system automatically establishes a connection.
- Bluetooth operation considerably drains the device’s battery. Therefore, connect the device to the USB port for charging.

**Pairing via the Settings application**

1. Press 📱 and select SETTINGS on the home screen.

Select Bluetooth to display the respective submenu.

2. Select Pair Device.

Alternatively, select Device Management to display the device list and then select Pair Device.

3. A message is displayed on the Infotainment system indicating the name and PIN code of the Infotainment system.

4. Start Bluetooth searching on the Bluetooth device to be paired.

5. Confirm the pairing procedure:

- If SSP (secure simple pairing) is supported:
Compare the PIN code (if demanded) and confirm the messages on the Infotainment system and the Bluetooth device.

- If SSP (secure simple pairing) is not supported:
  If desired, select Set PIN to change the PIN code of the Infotainment system. A keypad is displayed. Enter the new PIN code and confirm your input.
  Enter the Infotainment PIN code on the Bluetooth device and confirm your input.

6. The Infotainment system and the device are paired and the device list is displayed.

Note
If the Bluetooth connection fails, a failure message is displayed on the screen of the Infotainment system.

7. If available on the Bluetooth device, phone book and calls lists are downloaded to the Infotainment system. If required, confirm the respective message on your smartphone.

Note
For the contacts to be read by the Infotainment system, they have to be stored in the phone memory of the mobile phone.
  If this function is not supported by the Bluetooth device, a corresponding message is displayed on the Infotainment system.

Pairing via the Phone application
1. Press \( \text{Phone} \) and select PHONE on the home screen.
2. Select Pair Device.
3. Proceed from step 3 of "Pairing via the Settings application" (see above).
4. If the device has been successfully paired, the phone menu is displayed.

Note
If the Bluetooth connection fails, a failure message is displayed on the screen of the Infotainment system.

Connecting a paired device
1. Press \( \text{Phone} \) and select SETTINGS on the home screen.
   Select Bluetooth to display the respective submenu.
2. Select Device Management to display the device list.
3. Select the Bluetooth device you wish to connect.
4. The device is connected and displayed within the Connected field of the device list.

Disconnecting a device
1. Press \( \text{Phone} \) and select SETTINGS on the home screen.
   Select Bluetooth to display the respective submenu.
2. Select Device Management to display the device list.
3. Select \( \times \) beside the Bluetooth device currently connected. You are prompted with a message.
4. Select Yes to disconnect the device.
Deleting a device

1. Press 📞 and select SETTINGS on the home screen.
   Select Bluetooth to display the respective submenu.
2. Select Device Management to display the device list.
3. Select – beside the Bluetooth device to be deleted. You are prompted with a message.
4. Select Yes to delete the device.

Emergency call

⚠️ Warning

Connection setup cannot be guaranteed in all situations. For this reason you should not rely exclusively on a mobile phone when a vitally important communication (e.g. a medical emergency) is concerned.

In some networks it may be necessary for a valid SIM card to be properly inserted in the mobile phone.

⚠️ Warning

Bear in mind that you can make and receive calls with the mobile phone if it is in a service area with a sufficiently strong signal. Under certain circumstances, emergency calls cannot be made on all mobile phone networks; it is possible that they cannot be made when certain network services and/or telephone functions are active. You can enquire about this with the local network operators.

The emergency call number can differ depending on the region and country. Please enquire beforehand about the correct emergency call number for the relevant region.

Making an emergency call

Dial the emergency call number (e.g. 112).

The telephone connection to the emergency call centre is set up.

Answer when the service personnel questions you about the emergency.

⚠️ Warning

Do not end the call until you are requested to do so by the emergency call centre.

Operation

As soon as a connection via Bluetooth has been set up between your mobile phone and the Infotainment system, you can operate many functions of your mobile phone via the Infotainment system.

Note

Not every mobile phone supports all functions of the Phone portal. Therefore, deviations from the range of functions described below are possible.

Phone application

Press 📞 and select PHONE on the home screen to display the respective menu.

The Phone portal comprises different views accessible via tabs. Select the desired tab.
The phone main menu is only available if a mobile phone is connected to the Infotainment system via Bluetooth. For a detailed description 67.

Initiating a phone call

Keypad
Press  and select PHONE on the home screen to display the respective menu.
If necessary, select KEYPAD in the interaction selector bar. The keypad is displayed.

Enter the desired number and select Call. The number is dialled.
To dial a speed dial number, enter the number and touch and hold the last digit. The number is dialled.

Contacts
Press  and select PHONE on the home screen to display the respective menu.
If necessary, select CONTACTS in the interaction selector bar. The contacts list is displayed.

Quick function icon
If there is only one number stored for a contact, a quick dial icon is displayed next to the respective entry in the contacts list.
Select  to directly initiate the call.

Contact details view
If more than one number is stored for a contact, select the respective contact.
The contact details view is displayed.
Select one of the phone numbers stored for the contact. The number is dialled.

Calls lists
Press  and select PHONE on the home screen to display the respective menu.
If necessary, select RECENT in the interaction selector bar. The recent calls list is displayed.

For a detailed description of the contacts lists 22.
Scroll to the desired contacts entry.
Phone

Note
Missed calls are highlighted in red in the recent calls list and indicated by a △ next to the phone icon in the application tray.

Select one of the phone numbers stored in the recent calls list. The number is dialled.

Favourites
Reveal the favourites page.
If necessary, scroll through the pages.
Select the desired favourite screen button.
For a detailed description ◊ 18.

Incoming phone call

Taking a phone call
If a radio or media source is active when a call comes in, the audio source is muted and remains muted until the call is ended.
A message with the caller's name or number is displayed at the bottom of the screen.

To answer the call, select Answer in the message.

Rejecting a phone call
To reject the call, select Ignore in the message.

Changing the ringtone
Press ☑ and select SETTINGS on the home screen.
Select Bluetooth to display the respective submenu and then select Ringtones. A list of all phones paired to the Infotainment system is displayed.
Select the desired phone. A list of all ringtones available for the respective phone is displayed.
Select the desired ringtone.

Functions during a phone call
During a phone call, the in-call view is displayed.
Ending a phone call
Select **End** to end the call.

Deactivating the microphone
Select **Mute** to temporarily deactivate the microphone.
The screen button changes to **Unmute**.
To reactivate the microphone, select **Unmute**.

Deactivating the hands-free function
To continue the conversation on your mobile phone, select **Handset**.
The screen button changes to **Handsfree**.
To reactivate the hands-free function, select **Handsfree**.

Second phone call

Initiating a second phone call
To initiate a second phone call, select **Add** in the in-call view. The phone menu is displayed.
Initiate a second phone call. For a detailed description, see above.

To cancel the initiation of the second call and return to the in-call view, select **Current Call**.
Both calls are displayed in the in-call view.

Second incoming phone call
A message with the caller's name or number is displayed at the bottom of the in-call view.
Select **Answer** or **Ignore** in the message.

Ending the phone calls
To end both calls, select **End** at the bottom of the screen.

To end just one of the calls, select **next to the respective call.

Conference call
Select **to merge the two calls. Both calls become active.
The **screen button changes to **.

To unmerge the calls, select **.

Phones
Select ** in the interaction selector bar to display the device list.
For a detailed description 67.

Text messages
The TEXT application allows text messages to be received and replied to via the Infotainment system.

Note
If the vehicle is going faster than 8 km/h, some functions of the text application may not be available.

Prerequisites
The following prerequisites must be met in order to use the TEXT application:

- The Bluetooth function of the respective phone must be activated (see operating instructions for the device).
- Dependent on the phone, it may be required to set the device to "visible" (see operating instructions for the device).
- Depending on the phone, it may be required to manually allow access to the text messages function on the phone (see operating instructions for the device).
- The respective phone must be paired and connected to the Infotainment system. For a detailed description 67.
- The respective phone must support Bluetooth Message Access Profile (BT MAP).

Starting the text application
Press and select TEXT on the home screen.

If a new text message is received, you are prompted with a message. Select one of the screen buttons to enter the TEXT application.

Note
Text message alerts are only displayed if Text Alerts in the text settings menu is set to On.
Listening to a message
Select **INBOX** in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.

**Note**
Depending on the phone, not all text messages stored on the phone are displayed in the inbox.

To listen to a message, select \(\text{\textbullet}\) beside the respective message.
Alternatively, select the desired message to display the message view. Select **LISTEN** in the interaction selector bar.

Viewing a message
Select **INBOX** in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the complete message text.

Calling the sender
Select **INBOX** in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the message view.
Select **Call** in the interaction selector bar. The sender of the message is called.

Replying to a message
Select **INBOX** in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the message view.
Select **REPLY** in the interaction selector bar. A list of predefined messages is displayed.
Select the desired predefined text message.
If none of the predefined messages serves your purpose, you can write a new message, see "Manage Predefined Messages" below.

Deleting a message
Select **INBOX** in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the message view.
To delete the text message, select **Delete** in the interaction selector bar.
Device list
Select **PHONES** to display the device list.
For a detailed description ◊ 67.

Text settings
Select **Settings** to enter the settings menu.

Text Alerts
If you wish an alert to pop-up when a new text message is received, set **Text Alerts - On**.

Manage Predefined Messages
Select **Manage Predefined Messages** to display a list of all predefined messages.

Adding a new message
**Note**
Predefined messages can only be entered when the vehicle is stationary.

Select **Add New Predefined Message**. A keyboard is displayed.
Enter the desired message text and confirm your input. The new message is added to the list of predefined messages.

Deleting a predefined message
To delete a predefined message, select – beside the message you wish to delete.

Mobile phones and CB radio equipment

Installation instructions and operating guidelines

The vehicle specific installation instructions and the operating guidelines of the mobile phone and handfree manufacturer must be observed when installing and operating a mobile telephone. Failure to do so could invalidate the vehicle type approval (EU directive 95/54/EC).

Recommendations for fault-free operation:
- The exterior antenna must be professionally installed to obtain the maximum range possible.
- Maximum transmission power: 10 watts.
- The mobile phone must be installed in a suitable spot. Consider relevant note in the Owner's Manual, chapter **Airbag system**.
Seek advice on predetermined installation points for the external antenna or equipment holder and ways of using devices with a transmission power exceeding 10 watts.

Use of a hands-free attachment without external antenna with mobile telephone standards GSM 900/1800/1900 and UMTS is only permitted if the maximum transmission power of the mobile telephone is 2 watts for GSM 900 or 1 watt for the other types.

For reasons of safety, do not use the phone while driving. Even use of a hands-free set can be a distraction while driving.

⚠️ Warning

Operation of radio equipment and mobile telephones which fail to meet above mentioned mobile telephone standards is only permitted using an antenna located outside of the vehicle.

### Caution

Mobile telephones and radio equipment may lead to malfunctions in the vehicle electronics when operated inside the vehicle with no exterior antenna, unless the above mentioned regulations are observed.
Frequently asked questions

Phone

How can I pair my phone with the Infotainment system?

① In order to pair a phone, press \( \mathbb{C} \), select the PHONE icon and then select Pair Device. Follow the instructions on your device and make sure Bluetooth is enabled.

Detailed description \( \diamond \) 67.

How can I access my phone book contacts and recent calls?

① In order to access the contacts or calls list, press \( \mathbb{C} \), select the PHONE icon and then select CONTACTS or RECENT. Make sure access to the phone book and recent calls list is allowed on the phone. Depending on the phone, loading the phone book and recent calls list might take a few minutes.

Detailed description \( \diamond \) 69.

How can I rename, delete or move my favourites?

① Press \( \mathbb{C} \), select the SETTINGS icon on the Home screen, Radio in the settings list and then Manage Favourites in order to rename, delete or move the favourites.

Detailed description \( \diamond \) 18.

Favourites

② What can be stored as a favourite?

① Up to 60 favourites of almost all elements can be stored, e.g. destinations, phone contacts, playlists, radio stations, etc.

Detailed description \( \diamond \) 18.

② How can I store a new favourite?

① Activate the respective application and touch and hold a favourite screen button to store a new favourite in this location. A short beep sound confirms storing. In some cases, it is required to select a specific item.

Detailed description \( \diamond \) 18.
Frequently asked questions

Where are the favourites stored and how can I recall them?

The favourites are stored in the favourites list. To recall a favourite, select the respective screen button on the favourites row displayed. On certain screens, the favourites list is hidden to extend the main content view. On these screens, select ▲ on the lower right of the screen or drag the interaction selector bar upwards with the finger.

Navigation

After entering a destination address, an error message is shown. What am I doing wrong?

For full address entry, the navigation system expects a certain input order. Depending on the country in which the entered address is located, a different input order might be required. Add the country name at the end of the entry if a destination in another country has been entered.

How can I cancel active route guidance?

To cancel route guidance, select MENU in the interaction selector bar and then select Cancel Route.

Audio

How can I change the audio source?

By selecting RADIO repeatedly, you can toggle through all available radio sources (AM/FM/DAB). By selecting MEDIA repeatedly, you can toggle through all available media sources.

How can I browse radio stations or media music?

To browse radio stations or media music, such as playlists or albums, select BROWSE on the audio screen.

Other

How can I improve the performance of the voice recognition?

The voice recognition is designed to understand naturally pronounced voice commands. Wait for the beep tone and speak afterwards. Try to speak naturally, not too fast or too loud.

How can I improve the touch screen's performance?

The touch screen is pressure-sensitive. Especially when doing drag gestures, try to apply more pressure with the finger.
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General information

The Infotainment system provides you with state-of-the-art in-car infotainment.

Using radio tuner functions, you may register up to 25 stations on five favourites pages.

You can connect external data storage devices to the Infotainment system as further audio sources; either via cable or via Bluetooth®.

In addition, the Infotainment system is equipped with a phone portal that allows for comfortable and safe use of your mobile phone in the vehicle.

You can also operate specific smartphone applications via the Infotainment system.

Optionally, the Infotainment system can be operated using the touch screen and buttons on the control panel, the controls on the steering wheel, or - if provided by your mobile phone - via speech recognition.

The well-thought-out design of the control elements, the touch screen and the clear displays enable you to control the system easily and intuitively.

Note

This manual describes all options and features available for the various Infotainment systems. Certain descriptions, including those for display and menu functions, may not apply to your vehicle due to model variant, country specifications, special equipment or accessories.

Important information on operation and traffic safety

⚠️ Warning

The Infotainment system must be used so that the vehicle can be driven safely at all times. If in doubt, stop the vehicle and operate the Infotainment system while the vehicle is stationary.
Radio reception
Radio reception may be disrupted by static, noise, distortion or loss of reception due to:
- changes in distance from the transmitter
- multipath reception due to reflection
- shadowing

Theft-deterrent feature
The Infotainment system is equipped with an electronic security system for the purpose of theft deterrence.
The Infotainment system therefore functions only in your vehicle and is worthless to a thief.
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   Phone: mobile phone functions
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Steering wheel controls (Type 1)

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3 +
   Press: increase volume

4 -
   Press: reduce volume

5 🎤
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Steering wheel controls (Type 2)

1

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Press upwards: increase volume
Press downwards: decrease volume
For a description of all other controls, see Owner’s Manual.

Usage

Control elements
The Infotainment system is operated via function buttons, a touch screen and menus that are shown on the display.

Inputs are made optionally via:
- the central control unit in the control panel 88
- the touch screen 95
- audio controls on the steering wheel 88
- the speech recognition 114

Switching the Infotainment system on or off
Press . After switching on, the last selected Infotainment source becomes active.

Automatic switch-off
If the Infotainment system has been switched on pressing while the ignition is switched off, it will switch off again automatically 10 minutes after the last user input.

Setting the volume
Turn . The current setting is shown on the display.
When the Infotainment system is switched on, the last selected volume is set, provided that it is lower than the maximum start-up volume. For a detailed description 98.

Speed compensated volume
When the speed compensated volume is activated 98, the volume is adapted automatically to make up for the road and wind noise as you drive.

Mute
Press to mute the Infotainment system.
To cancel the mute function: press again. The last selected volume is set again.

Modes of operation
Press to display the home menu.

Note
For a detailed description of menu operation via touch screen 95.

Audio
Select Audio to open the main menu of the last selected audio mode.
Select Source on the screen to display the interaction selector bar.

To change to another audio mode: touch one of the items in the interaction selector bar.
For a detailed description of:
- Radio functions 101
- External devices 109

Note
To easily return to the audio screen currently active, touch ☰ in the top line of any screen.

Gallery
Select Gallery to open the picture and movie menu for files stored on an external device such as USB stick or smartphone.
Select 📈 or 🎥 to display the picture or movie menu. Select the desired picture or movie file to show the respective item on the display.

Phone
Before the phone portal can be used, a connection has to be established between the Infotainment system and the mobile phone.
For a detailed description of preparing and establishing a Bluetooth connection between the Infotainment system and a mobile phone 115.

For a detailed description of mobile phone operation via the Infotainment system 119.

Projection
To show specific apps of your smartphone display on the Infotainment system, connect your smartphone.
Select Projection to start the projection function.

If the mobile phone is connected, select Phone to display the main menu of the phone portal.
Depending on the smartphone connected, a main menu with different selectable apps is displayed. For a detailed description ◇ 112.

**Settings**
Select **Settings** to open a menu for various system-related settings, e.g. deactivating **Audible Touch Feedback**.

**OnStar**
To display a menu with the OnStar Wi-Fi settings, select **OnStar**.
For a detailed description, see Owner's Manual.
Basic operation

The Infotainment system display has a touch-sensitive surface that allows direct interaction with the displayed menu controls.

Caution

Do not use pointed or hard items like ballpoint pens, pencils or similar for touch screen operation.

When operating the menus, press \( \rightarrow \) in the respective submenu to return to the next higher menu level.

When no \( \rightarrow \) screen button is displayed, you are on the top level of the respective menu. Press \( \rightarrow \) to display the home screen.

Selecting or activating a screen button or menu item

Touch a screen button or menu item. The corresponding system function is activated, a message is shown, or a submenu with further options is displayed.
Basic operation

Note
In subsequent chapters, the operating steps for selecting and activating a screen button or menu item via the touch screen will be described as "...select <button name>/<item name>".

Moving items on the home menu

Touch and hold the element you wish to move until red boxes appear around the icons. Move your finger to the desired location and release the element.

Note
Constant pressure must be applied and the finger must be moved at constant speed.

All other items are rearranged.

Press one of the buttons on the control panel to exit edit mode.

Note
Edit mode exits automatically after 30 seconds of inactivity.

Scrolling lists

To scroll through a list of menu items, you may optionally:

- Place your finger anywhere on the screen and move it upwards or downwards.

Note
Constant pressure must be applied and the finger must be moved at constant speed.

- Touch ▼ or ▲ at the top or bottom of the scroll bar.

- Move the slider of the scroll bar up and down with your finger.

To return to the top of the list, touch the list title.

Note
In subsequent chapters, the operating steps for scrolling to a list item via the touch screen will be described as "...scroll to <item name>".

If there are more items available than presentable on the screen, the list must be scrolled.
Scrolling pages

Note
Pages are only scrollable if there is more than one page available.

To scroll from one page to another:
- Place your finger anywhere on the screen and move it left to scroll to the next page or right to scroll to the previous page.

Note
Constant pressure must be applied and the finger must be moved at constant speed.
- Touch > or < on the screen.

Note
In subsequent chapters, the operating steps for scrolling pages via the touch screen will be described as "...scroll to...page...".

Tone settings

In the tone settings menu, the tone characteristics can be set. The menu may be accessed from each audio main menu.

To open the tone settings menu, select Menu in the bottom line of the respective audio main menu. If necessary, scroll through the list of menu items and select Tone Settings. The respective menu is displayed.

Equaliser mode

Use this setting to optimise the tone for the style of music, e.g. Rock or Classical.

Select the desired sound style in the interaction selector bar at the bottom of the screen. If you choose Custom, you can manually adjust the following settings.

Bass
Use this setting to enhance or attenuate the deep frequencies of the audio sources.

Touch + or - to adjust the setting.
Midrange
Use this setting to enhance or attenuate the midrange frequencies of the audio source.
Touch + or - to adjust the setting.

Treble
Use this setting to enhance or attenuate the high frequencies of the audio sources.
Touch + or - to adjust the setting.

Setting balance and fader
Use the illustration at the right side of the menu to adjust balance and fader.
To define the point in the passenger compartment where the sound is at its highest level, touch the corresponding point in the illustration. Alternatively, you can move the red marker to the desired point.

Note
The balance and fader settings are valid for all audio sources. They cannot be adjusted individually for each audio source.

Volume settings
Adjusting the maximum startup volume
Press \( \text{[ ]} \) and then select Settings.
Select Radio, scroll through the list and then select Max Startup Volume.
Touch + or - to adjust the setting.

Adjusting the speed compensated volume
Press \( \text{[ ]} \) and then select Settings.
Select Radio, scroll through the list and then select Auto Volume.
To adjust the degree of volume adaptation, select one of the options in the list.
Off: no enhancement of volume with increasing vehicle speed.
High: maximum enhancement of volume with increasing vehicle speed.

Activating or deactivating the audible touch feedback function
If the audible touch feedback function is activated, each touch of a screen button or menu item is indicated by a beeping sound.
Press \( \text{[ ]} \) and then select Settings.
Select Radio and then scroll through the list to Audible Touch Feedback.

Touch the screen button next to Audible Touch Feedback to activate or deactivate the function.
Volume of traffic announcements

To adjust the volume of traffic announcements, set the desired volume while a traffic announcement is given out by the system. The respective setting is then stored by the system.

System settings

The following settings concern the whole system. All other settings are described by theme in the respective chapters of this manual.

Time and date settings

Press \( \text{Menu} \) and then select Settings. Select Time and Date to display the respective submenu.

Set Time Format
To select the desired time format, touch the screen buttons 12h or 24h.

Set Date Format
To select the desired date format, select Set Date Format and choose between the available options in the submenu.

Auto Set
To choose whether time and date are to be set automatically or manually, select Auto Set.

For time and date to be set automatically, select Off - Manual. If Auto Set is set to Off - Manual, the submenu items Set Time and Set Date become available.

Set time and date
To adjust the time and date settings, select Set Time or Set Date. Touch + and - to adjust the settings.

Language settings

Press \( \text{Menu} \) and then select Settings. Select Language to display the respective menu.

To adjust the language for the menu texts: touch the desired language.

Text scroll function

If long text is displayed on the screen e.g. song titles or station names, the text may either be scrolled continually or it may be scrolled once and displayed in truncated form.

Press \( \text{Menu} \) and then select Settings. Select Radio.
If you wish the text to be scrolled continually, activate **Text Scroll**.
If you wish the text to be scrolled in blocks, deactivate the setting.

**Black display function**
If you do not want to see the illuminated display, e.g. during night time, you can turn the display off.
Press 🔄 and then select **Settings**.
Scroll through the list and select **Turn Display Off**. The display is turned off; the audio functions remain active.
To turn the display on again, touch the screen or press a button.

**Factory defaults**
Press 🔄 and then select **Settings**.
Scroll through the list and select **Return to Factory Settings**.
To restore all vehicle personalisation settings, select **Restore Vehicle Settings**.
To delete the paired Bluetooth devices, the contacts list and the voice mail numbers stored, select **Clear All Private Data**.
To reset tone and volume settings, delete all favourites, and erase the ringtone selection, select **Restore Radio Settings**.
In each case, a warning message is displayed. Select **Continue** to reset the settings.

**System version**
Press 🔄 and then select **Settings**.
Scroll through the list and select **Software Information**.
If a USB device is connected, you may save the vehicle information to this USB device.

**Vehicle settings**
**Vehicle settings** are described in the Owner’s Manual.
Radio

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Usage

Activating radio

Press \(\text{Audio}\) and then select Audio. The audio main menu last selected is displayed.

Select Source in the bottom line of the active radio main menu to open the interaction selector bar.

Station search

Automatic station search

Briefly press or touch \(\text{Previous}\) or \(\text{Next}\) on the control panel or on the screen to play the previous or next station in the station memory.

Manual station search

Press and hold \(\text{Previous}\) or \(\text{Next}\) on the control panel. Release when the required frequency has almost been reached.

A search is made for the next station that can be received and it is played automatically.

Select the desired waveband.
The station last played in the selected waveband will be received.
Radio

Note
FM waveband: when the RDS function is activated, only RDS stations 104 are searched for, and when the radio traffic service (TP) is activated, only traffic service stations 104 are searched for.

Station tuning
Touch Direct tune on the screen. The Direct tune display is shown.

Enter the desired frequency. Use ← to delete digits entered. If necessary, touch ↓ or ↑ to subsequently adjust the input.

Confirm the input to play the station.

Station lists
Select Menu in the bottom line of the active radio main menu to open the corresponding waveband-specific submenu.

Select the waveband-specific Station List. All receivable stations of the relevant waveband and in the current reception area are displayed.

Select the desired station.

Note
The currently received radio station is indicated by the ► symbol next to the station name.

Category lists
Numerous radio stations broadcast a PTY code, which specifies the type of programme transmitted (e.g. news). Some stations also change the PTY code depending on the content which is currently transmitted.

The Infotainment system stores these stations, sorted by programme type in the corresponding category list.

Note
The Categories list item is only available for the FM and the DAB wavebands.

To search for a programme type determined by the stations, select Categories.

A list of programme types currently available is displayed.

Select the desired programme type. A list of stations is displayed transmitting a programme of the selected type.

Select the desired station.
Note
The currently received radio station is indicated by the ► symbol next to the station name.

Update station lists
If the stations stored in the waveband-specific station list can no longer be received, the AM and the DAB station lists must be updated.

Note
The FM station list is updated automatically.

Select Menu in the bottom line of the active radio main menu and then select Update Station List.

Note
If a waveband-specific station list is updated, the corresponding category list is also updated.

A station search is started and a corresponding message is displayed. Once the search is finished, the respective station list is displayed.

Note
The currently received radio station is indicated by the ► symbol next to the station name.

Favourite lists
Stations of all wavebands can be stored manually in the favourite lists.

Five favourite lists are available, in each of which five stations may be stored.

Note
The currently received station is highlighted.

Storing a station
If required, touch < or > to scroll through the favourites pages.

To store the currently active radio station to a preset screen button: touch and hold the desired screen button for a few seconds. The corresponding frequency or station name is displayed on the screen button.

Retrieving stations
If required, touch < or > to scroll to the desired favourite page.

Select the preset screen button on which the desired radio station is stored.

Defining the number of available favourites pages
To define the number of favourites pages displayed for selection, press ‡ and then select Settings on the screen.

Select Radio and then Manage Favourites to display the respective submenu.

Depending on which favourites pages you want to be displayed, activate or deactivate the pages.
Radio data system (RDS)

RDS is a service of FM stations that considerably facilitates the finding of the desired station and its fault-free reception.

Advantages of RDS

- On the display, the programme name of the station appears instead of its frequency.
- During a station search, the Infotainment system tunes in to RDS stations only.
- The Infotainment system always tunes into the best receivable broadcasting frequency of the set station by means of AF (alternative frequency).
- Depending on the station that is received, the Infotainment system displays radio text that can contain e.g. information on the current programme.

RDS configuration

Touch Menu in the bottom line of the FM radio main menu to open the corresponding waveband-specific submenu.

Scroll to RDS.

Activate or deactivate RDS.

Traffic Programme

Radio traffic service stations are RDS stations that broadcast traffic news. If the traffic service is switched on, the currently playing audio source is interrupted for the duration of the traffic announcement.

Activating the traffic programme function

Select Menu in the bottom line of the FM radio main menu to open the corresponding waveband-specific submenu.

Touch the screen button next to Traffic Programme to activate or deactivate the function.

Note

In the station list, TP is displayed next to the stations providing a traffic programme.

If the radio traffic service is activated, [TP] is shown in the top line of all main menus. If the current station is not a radio traffic service station, TP is greyed-out and a search is started automatically for the next radio traffic service station. As soon as a radio traffic service station is found, TP is highlighted. If no radio traffic service station is found, TP remains greyed-out.

If a traffic announcement is broadcasted on the respective station, a message is displayed.

To interrupt the announcement and return to the function previously activated, touch the screen or press \( \odot \).

Regionalisation

Sometimes RDS stations broadcast regionally different programmes on different frequencies.
Select **Menu** in the bottom line of the FM radio main menu to open the corresponding waveband-specific submenu and scroll to **Region**.

Activate or deactivate **Region**.

If regionalisation is activated, alternative frequencies with the same regional programmes are selected where necessary. If regionalisation is switched off, alternative frequencies of the stations are selected without regard to regional programmes.

**Digital audio broadcasting**

DAB broadcasts radio stations digitally.

DAB stations are indicated by the programme name instead of the broadcasting frequency.

**General information**

- With DAB, several radio programmes (services) can be broadcast on a single ensemble.
- Besides high-quality digital audio services, DAB is also able to transmit programme-associated data and a multitude of other data services including travel and traffic information.

- As long as a given DAB receiver can pick up the signal sent out by a broadcasting station (even if the signal is very weak), sound reproduction is ensured.
- In the event of poor reception, the volume is reduced automatically to avoid the output of disagreeable noises.

If the DAB signal is too weak to be picked up by the receiver, reception is interrupted completely. This incident can be avoided by activating **DAB-DAB Linking** and/or **DAB-FM Linking** in the DAB menu (see below).

- Interference caused by stations that are on nearby frequencies (a phenomenon that is typical of AM and FM reception) does not occur with DAB.
- If the DAB signal is reflected by natural obstacles or buildings, the reception quality of DAB is improved, whereas AM or FM reception is considerably impaired in such cases.
- When DAB reception is enabled, the FM tuner of the Infotainment system remains active in the background and continually searches for the best receivable FM stations. If TP 104 is activated, traffic announcements of the FM station with the best reception are issued. Deactivate TP if DAB reception should not be interrupted by FM traffic announcements.

**DAB Announcements**

Besides their music programmes, a lot of DAB stations also broadcast announcements of various categories. If you activate some or all categories, the currently received DAB service is interrupted when an announcement of these categories is made.

Select **Menu** in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and select DAB Announcements to display a list of the categories available.
Activate all or just the desired announcement categories. Different announcement categories can be selected at the same time.

DAB-DAB Linking
If this function is activated, the device switches over to the same service (programme) on another DAB ensemble (if available) when the DAB signal is too weak to be picked up by the receiver.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and activate or deactivate DAB-DAB Linking.

DAB-FM Linking
If this function is activated, the device switches over to a corresponding FM station of the active DAB service (if available) when the DAB signal is too weak to be picked up by the receiver.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and activate or deactivate DAB-FM Linking.

L Band
With this function, you may define which DAB wavebands are to be received by the Infotainment system.
L Band (earth and satellite radio) is another radio band that can be received additionally.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and activate or deactivate L Band.

Intellitext
The Intellitext function allows the reception of additional information such as financial information, sports, news etc.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and select Intellitext.
Select one of the categories and choose a specific item to display detailed information.

EPG
The Electronic Programme Guide provides information on the current and upcoming programme of the respective DAB station.
Select Menu in the bottom line of the DAB radio main menu and then select Station List.
To display the programme of the desired station, touch the icon next to the station.

Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and select Intellitext.
Select one of the categories and choose a specific item to display detailed information.
External devices

General information
A USB port for the connection of external devices is located in the centre console.

Note
The USB port must always be kept clean and dry.

USB port
An MP3 player, USB drive, SD card (via USB connector/adapter) or smartphone can be connected to the USB port.
Up to two USB devices can be connected to the Infotainment system at a time.

Note
For the connection of two USB devices, an external USB hub is required.

The Infotainment system can play audio files, show picture files or play movie files contained in USB storage devices.

When connected to the USB port, various functions of the devices mentioned above can be operated via the controls and menus of the Infotainment system.

Note
Not all auxiliary devices are supported by the Infotainment system. Check the compatibility list on our website.

Connecting/disconnecting a device
Connect one of the devices mentioned above to the USB port. If required, use the appropriate connection cable. The music function starts automatically.

Note
If a non-readable USB device is connected, a corresponding error message appears and the Infotainment system automatically switches to the previous function.

To disconnect the USB device, select another function and then remove the USB storage device.
Caution
Avoid disconnecting the device during playback. This may damage the device or the Infotainment system.

USB Auto Launch
By default, the USB audio menu is displayed automatically as soon as a USB device is connected.
If desired, this function can be deactivated.
Press \(\textcircled{1}\) and then select Settings to open the settings menu.
Select Radio, scroll to USB Auto Launch and touch the screen button next to the function.
To reactivate the function, touch the screen button again.

Bluetooth
Devices which support the Bluetooth music profiles A2DP and AVRCP can be connected wirelessly to the Infotainment system. The Infotainment system can play music files contained in these devices.

---

Connecting a device
For a detailed description on how to establish a Bluetooth connection \(\Phi\) 116.

File formats and folders
The maximum capacity of a device supported by the Infotainment system amounts to 2500 music files, 2500 picture files, 250 movie files, 2500 folders and 10 stages of folder structure. Only devices formatted in the FAT16/FAT32 file system are supported.
If there are images included in the audio metadata, these images are displayed on the screen.

Note
Some files may not be played properly. This may be due to a different recording format or the condition of the file.
Files from online shops to which Digital Rights Management (DRM) has been applied cannot be played.

Audio files
The playable audio file formats are MP3 (MPEG-1 Layer 3, MPEG-2 Layer 3), WMA, AAC, AAC+, ALAC OGG WAF (PCM), AIFF, 3GPP (audio only), Audio Books and LPCM. iPod\(^\circ\) and iPhone\(^\circ\) devices play ALAC, AIFF, Audio Books and LPCM.
When playing a file with ID3 tag information, the Infotainment system can display information, e.g. on the track title and artist.

Picture files
The displayable picture file formats are JPG, JPEG, BMP, PNG and GIF. JPG files must be 64 to 5000 pixels in width and 64 to 5000 pixels in height. BMP, PNG and GIF files must be 64 to 1024 pixels in width and 64 to 1024 pixels in height.
The pictures should not exceed a file size of 1MB.

Movie files
The playable movie file formats are AVI and MP4.
External devices

Playing audio

Activating the music function
If the device is not yet connected to the Infotainment system, connect the device ♦ 107.
Usually, the respective audio main menu is displayed automatically.
If playback is not started automatically, e.g. if USB Auto Launch is deactivated ♦ 107, take the following steps:
Press ♀ and then select Audio to open the audio main menu last selected.

Select Source in the interaction selector bar and then select the desired audio source to open the respective audio main menu.
Playback of the audio tracks starts automatically.

Function buttons

Interrupting and resuming playback
Touch ‥ to interrupt playback. The screen button changes to ▶.
Touch ▶ to resume playback.

Playing the next or previous track
Touch   to play the next track.

Fast forwarding and rewinding
Touch and hold ‥ or ▶. Release to return to normal playback mode.
Alternatively, you can move the slider showing the current track position to the left or right.

Playing tracks randomly
Touch ‡ to play the tracks in random order. The screen button changes to ‡.
Touch ‡ again to deactivate the shuffle function and go back to the normal playback mode.

Browse Music function
To display the browse screen, touch the screen. Alternatively, select Menu in the bottom line of the audio

The maximum resolution is 1280 x 720 pixels. The frame rate must be less than 30 fps.
The usable codec is H.264/MPEG-4 AVC.
The playable audio formats are MP3, AC3, AAC and WMA.
The displayable subtitle format is SMI.

Touch ‪ within the first two seconds of the track playing to return to the previous track.

Returning to the beginning of the current track
Touch ‪ after two seconds of the track playing.

Touch ‡ to play the tracks in random order. The screen button changes to ‡.
Touch ‡ again to deactivate the shuffle function and go back to the normal playback mode.

To display the browse screen, touch the screen. Alternatively, select Menu in the bottom line of the audio
main screen to display the respective audio menu and then select **Browse Music**.

Different categories, in which the tracks are sorted, are displayed, e.g. **Playlists**, **Artists**, or **Albums**.

Select the desired category, subcategory (if available) and then choose a track.
Select the track to start playback.

**Displaying pictures**
You can view pictures from a USB device.

**Note**
For your safety, some features are disabled while your vehicle is in motion.

**Activating the picture function**
If the device is not yet connected to the Infotainment system, connect the device 107.
Press and then select **Gallery** to open the media main menu.
Touch  to open the picture main menu to display a list of items stored on the USB device. Select the desired picture.

Select the track to start playback.

Touch the screen to hide the menu bar. Touch the screen again to redisplay the menu bar.

**Function buttons**

**Full screen mode**
Select  to display the picture in full screen mode. Touch the screen to exit full screen mode.

**Viewing the next or previous picture**
Touch  or swipe to the left to view the next picture.
Touch  or swipe to the right to view the previous picture.

**Rotating a picture**
Select  to rotate the picture.

**Zoom in on a picture**
Touch  once or several times to zoom in on a picture or to return to its original size.

**Viewing a slide show**
Select  to view the pictures stored on the USB device in a slide show.
Touch the screen to end the slide show.
Picture menu
Select **Menu** in the bottom line of the screen to display the **Picture Menu**.

Slide show time
Select **Slide Show Time** to display a list of possible time sequences. Activate the desired time sequence in which each picture is supposed to be displayed in a slide show.

Clock and temperature display
To display time and temperature in full screen mode, activate **Clock. Temp. Display**.

Display settings
Select **Display Settings** to open a submenu for the adjustment of brightness and contrast. Touch + or - to adjust the settings.

Playing movies
You can view movies from a USB device connected to the USB port.

**Note**
For your safety, the movie function is not available while driving.

Activating the movie function
If the device is not yet connected to the Infotainment system, connect the device 107.
Press ‡ and then select **Gallery** to open the media main menu.
Touch ‡ to open the movie main menu and then select the desired folder and/or movie.
The movie is shown.

Function buttons
**Full screen**
Select ‡ to display the movie in full screen mode. Touch the screen to exit full screen mode.

**Interrupting and resuming playback**
Touch ‡ to interrupt playback. The screen button changes to ‡. Touch ‡ to resume playback.

**Playing the next or previous track**
Touch ‡ to play the next movie file.
Touch ‡ within the first five seconds of the movie playing to return to the previous movie file.
Returning to the beginning of the current movie
Touch ◄ after five seconds of the movie playing.

Fast forwarding and rewinding
Touch and hold ◄ or ►. Release to return to normal playback mode.

Movie menu
Select Menu in the bottom line of the screen to display the Movie Menu.

Clock and temperature display
To display time and temperature in full screen mode, activate Clock. Temp. Display.

Display settings
Select Display Settings to open a submenu for adjustment of brightness and contrast.
Touch + and - to adjust the settings.

Using smartphone applications
The phone projection applications Apple CarPlay™ and Android™ Auto display selected apps from your smartphone on the Infotainment screen and allow their operation directly via the Infotainment controls.
Check with the device's manufacturer if this function is compatible with your smartphone and if this application is available in the country you are in.

Preparing the smartphone
Android phone: Download the Android Auto app to your smartphone from the Google Play™ Store.
iPhone: Make sure Siri® is activated on your smartphone.

Activating phone projection in the settings menu
Press ◄ to display the home screen and then select Settings.
Scroll through the list to Apple CarPlay or Android Auto.
Make sure the respective application is activated.

Connecting the mobile phone
Connect the smartphone to the USB port 107.

Starting phone projection
To start the phone projection function, press ◄ and then select Projection.

Note
If the application is recognised by the Infotainment system, the application icon may change to Apple CarPlay or Android Auto.

To start the function, you can alternatively press and hold ◄ for a few seconds.
The phone projection screen displayed depends on your smartphone and software version.
Returning to the Infotainment screen
Press 🏛️.
Speech recognition

General information
The voice pass-thru application of the Infotainment system allows access to the speech recognition commands on your smartphone. See your smartphone manufacturer's operating instructions to find out whether your smartphone supports this feature.

In order to use the voice pass-thru application, the smartphone must be connected to the Infotainment system via USB cable 107 or via Bluetooth 116.

Usage
Activating speech recognition
Press and hold  on the control panel or  on the steering wheel to start a speech recognition session. A voice command message is displayed on the screen.

As soon as a beep is heard, you can say a command. For information on the commands supported, see the operating instructions for your smartphone.

Adjusting the volume of voice prompts
Turn  on the control panel or press  or  on the right side of the steering wheel to increase or decrease the volume of voice prompts.

Deactivating speech recognition
Press  on the steering wheel. The voice command message disappears and the speech recognition session is ended.
General information
The Phone portal provides you with the possibility of having mobile phone conversations via a vehicle microphone and the vehicle loudspeakers as well as operating the most important mobile phone functions via the Infotainment system in the vehicle. To be able to use the Phone portal, the mobile phone must be connected to the Infotainment system via Bluetooth.

Not all Phone functions are supported by every mobile phone. The usable phone functions depend on the relevant mobile phone and network provider. You can find further information on this in the operating instructions for your mobile phone, or you can enquire about them with your network provider.

Important information for operation and traffic safety

⚠️ Warning
Mobile phones have effects on your environment. For this reason safety regulations and directions have been prepared. You should be familiar with the related directions before you use the telephone function.

⚠️ Warning
Use of the hands-free facility while driving can be dangerous because your concentration is reduced when telephoning. Park your vehicle before you use the hands-free facility. Follow the stipulations of the country in which you find yourself at present.

Do not forget to follow the special regulations that apply in specific areas and always switch off the mobile phone if the use of mobile phones is prohibited, if
interference is caused by the mobile phone or if dangerous situations can occur.

Bluetooth

The Phone portal is certified by the Bluetooth Special Interest Group (SIG).

You can find further information about the specification on the internet at http://www.bluetooth.com

Bluetooth connection

Bluetooth is a radio standard for the wireless connection of e.g. mobile phones, smartphones or other devices.

The pairing (PIN code exchange between Bluetooth device and Infotainment system) and connecting of the Bluetooth devices to the Infotainment system are carried out via the Bluetooth menu.

Bluetooth menu

Press • and then select Settings.

Select Bluetooth to display the Bluetooth menu.

Press • and then select Settings on the Info-Display. Select Bluetooth and then Device Management to display the respective menu.

Pairing a device

Important information

• Up to ten devices can be paired to the system.
• Only one paired device can be connected to the Infotainment system at a time.
• Pairing only needs to be carried out once, unless the device is deleted from the list of paired devices. If the device has been connected previously, the Infotainment system establishes the connection automatically.

• Bluetooth operation considerably drains the device's battery. Therefore, connect the device to the USB port for charging.

Pairing a new device

1. Activate the Bluetooth function of the Bluetooth device. For further information, see the operating instructions for the Bluetooth device.
2. Press • and then select Settings on the Info-Display.

Select Bluetooth and then Device Management to display the respective menu.
### Device Management Menu

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**Note**

If no phone is connected, the Device Management menu can also be accessed via the phone menu: Press `Phone` and then select **Phone**.

3. Touch **Search Device**. All discoverable Bluetooth devices in the environment are displayed in a new search list.

4. Touch the Bluetooth device you wish to pair.

5. Confirm the pairing procedure:
   - If SSP (secure simple pairing) is supported:
     - Confirm the messages on the Infotainment system and the Bluetooth device.
       - If SSP (secure simple pairing) is not supported:
         - On the Infotainment system: an **Info** message is displayed asking you to enter a PIN code on your Bluetooth device.
         - On the Bluetooth device: enter the PIN code and confirm your input.

6. The Infotainment system and the device are paired.

**Note**

If the Bluetooth device is successfully paired, ` caut ` next to the Bluetooth device indicates that the phone function is enabled and ` ` indicates that the Bluetooth music function is enabled.

7. The phone book is downloaded automatically to the Infotainment system. Depending on the phone, the Infotainment system must be allowed access to the phone book. If required, confirm the messages displayed on the Bluetooth device.

   If this function is not supported by the Bluetooth device, a corresponding message is displayed.

### Changing the Bluetooth PIN code

Press `Phone` and then select **Settings**.

Select **Bluetooth** and then **Change Pairing PIN** to display the respective submenu. A keypad is displayed.

Enter the desired four-digit PIN code. To delete an entered number, select `←`.

Confirm your input by selecting **Enter**.

### Connecting a paired device

Press `Phone` and then select **Settings**.

Select **Bluetooth** and then **Device Management** to display the respective menu.

Select the Bluetooth device you wish to connect. The device is connected.

**Note**

The connected device and the available options are highlighted.
Disconnecting a device
Press 📞 and then select Settings.
Select Bluetooth and then Device Management to display the respective menu.
Select the Bluetooth device currently connected. You are prompted with a message.
Select Yes to disconnect the device.

Deleting a device
Press 📞 and then select Settings.
Select Bluetooth and then Device Management to display the respective menu.
Select DEL next to the Bluetooth device. You are prompted with a message.
Select Yes to delete the device.

Device info
Press 📞 and then select Settings.
Select Bluetooth and then Device Information to display the respective menu.

The information displayed includes Device Name, Address, and PIN Code.

Emergency call

⚠️ Warning
Connection setup cannot be guaranteed in all situations. For this reason you should not rely exclusively on a mobile phone when a vitally important communication (e.g. a medical emergency) is concerned.
In some networks it may be necessary for a valid SIM card to be properly inserted in the mobile phone.

⚠️ Warning
Bear in mind that you can make and receive calls with the mobile phone if it is in a service area with a sufficiently strong signal. Under certain circumstances, emergency calls cannot be made on all mobile phone networks; it is possible that they cannot be made when certain network services and/or telephone functions are active. You can enquire about this with the local network operators. The emergency call number can differ depending on the region and country. Please enquire beforehand about the correct emergency call number for the relevant region.

Making an emergency call
Dial the emergency call number (e.g. 112).
The telephone connection to the emergency call centre is set up.
Answer when the service personnel questions you about the emergency.

⚠️ Warning
Do not end the call until you are requested to do so by the emergency call centre.
Operation
As soon as a connection via Bluetooth has been set up between your mobile phone and the Infotainment system, you can operate many functions of your mobile phone via the Infotainment system.

Note
In the hands-free mode, mobile phone operation is still possible, e.g. taking a call or adjusting the volume.

After setup of a connection between the mobile phone and the Infotainment system, mobile phone data is transmitted to the Infotainment system. This can take some time depending on the mobile phone and the amount of data to be transferred. During this period, operation of the mobile phone via the Infotainment system is possible only to a limited extent.

Note
Not every mobile phone supports all functions of the phone portal. Therefore, deviations from the range of functions described below are possible.

Phone main menu
Press 📞 and then select Phone to display the respective menu.

Note
The Phone main menu is only available if a mobile phone is connected to the Infotainment system via Bluetooth. For a detailed description ▶ 116.

Many functions of the mobile phone can now be controlled via the phone main menu (and associated submenus), and via the phonespecific controls on the steering wheel.

Initiating a phone call

Entering a phone number
Press 📞 and then select Phone.

Enter a telephone number using the keypad in the phone main menu.

To delete one or more entered characters, touch or touch and hold ⇐.

Touch ⬇ on the screen or press ☎️ on the steering wheel to start dialling.

Using the phone book

Note
When pairing a mobile phone with the Infotainment system via Bluetooth, the phone book of the mobile phone is downloaded automatically ▶ 116.

Press 📞 and then select Phone.

Select Contacts in the phone main menu.
Quick search
1. Select \( \mathbf{P} \) to display a list of all contacts.
2. Scroll through the list of contacts entries.
3. Touch the contact you wish to call. A menu with all phone numbers stored for the selected contact is displayed.
4. Select the desired phone number to initiate the call.

Search menu
If the phone book contains a great number of entries, you can search for the desired contact via the search menu.

Select \( \mathbf{P} \) in the Contacts menu to display the search tab.

The letters are organised in alphabetical groups on the screen buttons: \texttt{abc, def, ghi, jkl, mno, pqrs, tuv, and wxyz.}

Use \( \Rightarrow \) to delete an entered group of letters.

1. Select the button containing the first letter of the contact you wish to search for.
   For example: If the contact you wish to search for starts with 'g' select the \texttt{ghi} screen button.
   All contacts containing one of the letters on this button, in the example 'g', 'h', and 'i', are displayed.
2. Select the button containing the second letter of the contact you wish to search for.
3. Continue to enter more letters of the contact you wish to search for until the desired contact is displayed.
4. Touch the contact you wish to call. A menu with all phone numbers stored for the selected contact is displayed.
5. Select the desired phone number to initiate the call. The following display is shown.
Contacts settings
The contacts list can be sorted by last name or first name.
Press ⌘ and then select Settings to display the respective menu.
Select Bluetooth and then Sort Order. Activate the desired option.

Using the call history
All incoming, outgoing, or missed calls are registered.
Press ⌘ and then select Phone.
Select Call History in the phone main menu.

Select ☎ for outgoing calls, 📞 for missed calls, 📞 for incoming calls and ☎️ for all calls. The respective call list is displayed.
Select the desired entry to initiate a call.

Redialling a number
The last dialled phone number can be redialled.
Press ⌘ and then select Phone.
Select ☎ on the screen or press ☎️ on the steering wheel.

Using speed dial numbers
Speed dial numbers that are stored on the mobile phone can also be dialled using the keypad of the phone main menu.
Press ⌘ and then select Phone.
Touch and hold the respective digit on the keypad to initiate the call.

Incoming phone call
Taking a call
If an audio mode, e.g. the radio or USB mode, is active at the moment a call comes in, the audio source is muted and stays muted until the call ends.
A message with the caller's phone number or name (if available) is displayed.

To answer the call, select ☎ in the message or press ☎️ on the steering wheel.
Rejecting a call
To reject the call, select in the message or press on the steering wheel.

Changing the ring tone
Press and then select Settings.
Select Bluetooth and then Ringtones to display the respective menu. A list of all devices paired is displayed.
Select the desired device. A list of all ringtones available for this device is displayed.
Select one of the ringtones.

Functions during a call
During an ongoing phone call, the phone main menu is displayed.

Deactivating the hands-free mode temporarily
To continue the conversation via the mobile phone, activate .
To return to the hands-free mode, deactivate .

Deactivating the microphone temporarily
To mute the microphone, activate .
To reactivate the microphone, deactivate .

Ending a phone call
Select to end the call.

Voice mail box
You may operate your voice mail box via the Infotainment system.

Voice mail number
Press and then select Settings.
Select Bluetooth. Scroll through the list and select Voice Mail Numbers.
A list of all devices paired is displayed.
Select the respective phone. A keypad is displayed.
Enter the voice mail number for the respective phone.

Calling the voice mail box
Press and then select Phone.
Select on the screen. The mail box is called.
Alternatively, enter the voice mail number via the phone keypad.
Mobile phones and CB radio equipment

Installation instructions and operating guidelines

The vehicle specific installation instructions and the operating guidelines of the mobile phone and hands-free manufacturer must be observed when installing and operating a mobile telephone. Failure to do so could invalidate the vehicle type approval (EU directive 95/54/EC).

Recommendations for fault-free operation:

- Professionally installed exterior antenna to obtain the maximum range possible.
- Maximum transmission power 10 watts.
- Installation of the phone in a suitable spot, consider relevant Note in the Owner’s Manual, section Airbag system.

Seek advice on predetermined installation points for the external antenna or equipment holder and ways of using devices with a transmission power exceeding 10 watts.

Use of a hands-free attachment without external antenna with mobile telephone standards GSM 900/1800/1900 and UMTS is only permitted if the maximum transmission power of the mobile telephone is 2 watts for GSM 900 or 1 watt for the other types.

For reasons of safety, do not use the phone while driving. Even use of a hands-free set can be a distraction while driving.

⚠️ Warning

Operation of radio equipment and mobile telephones which fail to meet above mentioned mobile telephone standards is only permitted using an antenna located outside of the vehicle.

Caution

Mobile telephones and radio equipment may lead to malfunctions in the vehicle electronics when operated inside the vehicle with no exterior antenna, unless the above mentioned regulations are observed.
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