Contents

Navi 900 IntelliLink ....................... 5
R 4.0 IntelliLink .......................... 83
R300 BT .................................... 125
Introduction

General information
The Infotainment system provides you with state-of-the-art in-car infotainment.

Using the FM, AM or DAB radio functions, you can register a great number of stations on various favourites pages.

You can even register music tracks, telephone numbers, destination addresses or tone settings on the favourites pages.

You can connect external data storage devices to the Infotainment system as further audio sources; either via a cable or via Bluetooth®.

The navigation system with dynamic route planning will reliably guide you to your destination, and, if desired, automatically avoid traffic jams or other traffic problems.

In addition, the Infotainment system is equipped with a Phone portal that allows comfortable and safe use of your mobile phone in the vehicle.

Using the phone projection function, you can operate specific applications on your smartphone via the Infotainment system.

Via the shop application, you may download additional apps to the Infotainment system.

Optionally, the Infotainment system can be operated using controls on the steering wheel or via the speech recognition system.

The well-thought-out design of the control elements, the touch screen and the clear displays enable you to control the system easily and intuitively.

Note
This manual describes all options and features available for the various Infotainment systems. Certain descriptions, including those for display and menu functions, may not apply to your vehicle due to model variant, country specifications, special equipment or accessories.
## Important information on operation and traffic safety

### Warning

Drive safely at all times when using the Infotainment system. If in doubt, stop the vehicle before operating the Infotainment system.

### Warning

The usage of the navigation system does not release the driver from the responsibility for a correct, vigilant attitude in road traffic. The related traffic regulations must always be followed. Only make entries (e.g. addresses) with the vehicle stationary. If a navigation instruction contradicts traffic regulations, the traffic regulations always apply.

### Warning

In some areas one-way streets and other roads and entrances (e.g. pedestrian zones) that you are not allowed to turn into are not marked on the map. In such areas the Infotainment system may issue a warning that must be accepted. Here you must pay particular attention to one-way streets, roads and entrances that you are not allowed to drive into.

## Theft-deterrent feature

The Infotainment system is equipped with an electronic security system for the purpose of theft deterrence. The Infotainment system therefore functions only in your vehicle and is worthless to a thief.

## Radio reception

Radio reception may be disrupted by static, noise, distortion or loss of reception due to:

- changes in distance from the transmitter
- multi-path reception due to reflection
- shadowing
Introduction

Control elements overview

Centre display with controls
Introduction

1 Display/touch screen .............. 12
2 Information on the OnStar module with Wi-Fi connectivity and on the hotspot connection to another device ..................... 10

3 BACK

Press: return to previous screen/menu

4 ▶

Radio: short press: skip to next station; long press: seek up ......................... 29

External devices: short press: skip to next track; long press: fast rewind ......................... 35

5 ○

If switched off: short press: switch power on ..................... 10

If switched on: short press: mute system; long press: switch power off ..................... 10

Turn: adjust volume ................ 10

6 ◀

Radio: short press: skip to previous station; long press: seek down ..................... 29

External devices: short press: skip to previous track; long press: fast rewind ......................... 35

7 ★

Press: display Home screen

Steering wheel controls

1

Short press: open OnStar menu if no phone connected ......................... 10

or take phone call ............... 64

or dial last number in call list when phone menu displayed ......................... 67

or switch between calls when calls are waiting ............. 67

Long press: activate speech recognition ................... 59
**Introduction**

2 SRC (Source) ........................ 10
   Press: select audio source .... 10
   Turn upwards/downwards: select next/previous preset radio station when radio active ...... 29
   or select next/previous track/chapter/picture when external devices active .......................... 35
   or select next/previous entry in call list when phone portal active and call list open ................. 67

   Turn upwards/downwards and hold: scroll quickly through the entries in the call list ..................... 67

3 +
   Press: increase volume

4 -
   Press: reduce volume

5 ⏰
   Press: end/decline call .......... 67

or deactivate speech recognition .......................... 59
or activate/deactivate mute function ......................... 10

**Usage**

**Switching Infotainment system on/off**
Press ✅ briefly. After switching on, the last selected Infotainment source becomes active.

**Automatic switch-off**
If the Infotainment system is switched on by pressing ✅ while the ignition is switched off, it switches off again automatically after 10 minutes.

**Setting the volume**

Turn ✅.
The current setting is shown on the display.
When the Infotainment system is switched on, the last selected volume is set, provided that the volume is lower than the maximum start-up volume ✅ 24.
Auto volume
When Auto volume is activated 24, the volume is adapted automatically to compensate for the road and wind noise while driving.

Mute
Briefly press \( \odot \) to mute the audio sources.
To cancel mute again: turn \( \odot \) or press it briefly.

Modes of operation

Radio
Press \( \odot \) and select AUDIO on the Home screen. Select RADIO in the interaction selector bar.
For a detailed description of the radio functions 29.

External devices
Press \( \odot \) and select AUDIO on the Home screen. Repeatedly select MEDIA in the interaction selector bar.
For a detailed description on connecting and operating external devices 34.

Navigation
Press \( \odot \) and select NAV on the Home screen.
The navigation map showing the area around the current location is displayed.
For a detailed description of the navigation functions 40.

Phone
Before the phone portal can be used, a connection has to be established between the Infotainment system and the mobile phone.
For a detailed description of preparing and establishing a Bluetooth connection between the Infotainment system and a mobile phone 64.
If the mobile phone is connected, press \( \odot \) and then select PHONE on the Home screen.
The main menu of the phone portal is displayed.
For a detailed description of mobile phone operation via the Infotainment system 67.

Phone projection
To show specific apps of your smartphone display on the Infotainment system, connect your smartphone.
Press \( \odot \) and then select PROJECTION on the Home screen.
Depending on the smartphone connected, a main menu with different selectable apps is displayed.
For a detailed description 37.

App shop
To download additional apps to the Infotainment system, select SHOP.
For a detailed description 37.

OnStar
To display a menu with the OnStar Wi-Fi settings, select OnStar.
For a detailed description, see Owner's Manual.
Basic operation

The centre display has a touch-sensitive surface that allows direct interaction with the screen.

**screen button**

To return to the next higher menu level, select ⩵.

**Exit screen button**

To leave the menu currently active, select Exit.

**Selecting or activating a screen button or menu item**

Touch a screen button or menu item. The corresponding system function is activated, a message is shown, or a submenu with further options is displayed.

**Note**

In subsequent chapters, the operating steps for selecting and activating a screen button or menu item via the touch screen will be described as "...select <button name>/<item name>".

**Moving items**
Touch and hold the element you wish to move until frame marks appear around the icons. Move your finger to the desired location and release the element.

**Note**
Constant pressure must be applied and the finger must be moved at constant speed.

All other items are rearranged.

Press ☎️ on the control panel to exit edit mode.

**Note**
In subsequent chapters, the operating steps for moving a screen element via the touch screen will be described as "...drag the...icon to..." or "...drag the...menu item to...".

---

### Scrolling lists

If there are more items available than presentable on the screen, the list must be scrolled.

To scroll through a list of menu items, you may optionally:

- Place your finger anywhere on the screen and move it upwards or downwards.

**Note**
Constant pressure must be applied and the finger must be moved at constant speed.

- Touch ◀️ or ▲ at the top and at the bottom of the scroll bar.

- Move the slider of the scroll bar up and down with your finger.

- In alphabetically ordered lists, touch the respective letter in the vertical keyboard. The list jumps to the corresponding location within the list.

To return to the top of the list, touch the list title.

**Note**
In subsequent chapters, the operating steps for scrolling to a list item via the touch screen will be described as "...scroll to <item name>".
Basic operation

Menu operation

Home screen

The Home screen is shown on the centre display.
All applications installed may be accessed from the Home screen.
To personalise the Home screen, drag the icon you wish to move to its new position. Release the icon to drop it in the respective location.
Press \( \text{Home Button to Exit} \) on the control panel to exit edit mode.

Note
If there is a second home page available, the icons can be placed on both pages. Drag the icon to the right edge of the display to scroll to the next page.

Application tray

The application tray is located in the top centre of the screen and accessible from all main menus.
Three to five application icons may be stored in the application tray.
Some application icons dynamically adapt to the current situation, e.g. indicating that you missed a phone call.

The application tray can be personalised by moving items into and out of the application tray area.

Interaction selector bar

The interaction selector bar is located at the bottom of the screen and accessible from all main menus.

Using the interaction selector bar, you may change the different views within one application or perform application-specific actions, e.g. start a speech recognition session.
To display the interaction selector bar when it is not shown on the display, select \( \text{Arrow} \) at the bottom of the screen.
Messages
In the case of a system event, before the execution of a system function, or due to an outside trigger, e.g. incoming phone call, you may be prompted with a message. Select one of the available options.
If ignored, most of the messages are dismissed automatically after a certain period of time. Alerts that are not dismissed automatically remain on the screen until they are acknowledged or the trigger becomes invalid.

Keyboards
Keyboard
Letter keyboard:
Symbol keyboard:
Entering characters
To enter a character, touch the respective screen button. The character is entered on release. Touch and hold a letter screen button to display associated letters in a letter pop-up menu. Release and then select the desired letter.
Depending on the application or function currently active, the keyboard menu is displayed differently.
To switch to the symbol keyboard, select Sym.
To switch to the letter keyboard, select ABC.
Basic operation

To confirm your input, select the respective confirmation screen button.

Autocomplete function
If a character sequence has been entered once, it is stored within the system and may be recalled by the autocomplete function.

As soon as one character (letter or digit) is entered, the autocomplete function becomes active. Every additional character entered is considered in the matching process, reducing the list of autocomplete matches.

Select √ next to the characters entered to display a list of all autocomplete matches.

Note
Above the √ screen button, the number of available options is displayed. It changes according to the number of matches found.

Select the respective list item. The keyboard is redisplayed with the respective list entry shown in the entry field.

Editing text
To place the cursor, touch the respective position within the text. Enter your changes.
Depending on the application, select × to delete one entered character. Touch and hold × to delete all characters.
Select the respective confirmation screen button to confirm an input.

Mixed case characters
In most cases, only capital letters may be entered.
If mixed case character recognition is available, an additional Shift screen button is displayed.
To activate the shift function and capitalise one letter, select Shift.
The function is automatically deactivated after one letter has been entered.

Keypad
If only a number or PIN code have to be entered, a keypad is displayed. Depending on the application or function currently active, the keypad menu is displayed differently.

For a detailed description of how to enter characters and change entered text, see above.

Favourites
A range of different information may be stored as favourites, e.g.:
- radio stations
- music tracks
• albums or artists
• telephone numbers
• destinations and routes
• POIs
• contact entries
• tone settings
• Home screen applications

60 individual favourite locations are available, displayed as five favourites per row. They can be displayed in a one-row view or in a three-row view.

If a favourite location is occupied, the favourite screen button displays the label text of the respective favourite. If a favourite location is empty, the position number of the favourite location (1 to 60) is indicated.

**Displaying favourites**

The favourites list is accessible from all menus.

To display one row of favourites when no interaction selector bar is shown at the bottom of the screen:

Select **▲**.

To display one row of favourites when an interaction selector bar is shown on the screen:

Place your finger on the interaction selector bar and move it upwards until one row of favourites becomes visible.

**Note**

Constant pressure must be applied and the finger must be moved at constant speed.

To display three rows of favourites, drag the favourites list up further.
Scrolling through favourites pages

The favourites page is visible in the one row or the three row view. To scroll through the favourites pages, place your finger anywhere on the favourites page and move it left or right.

The next or previous page of favourites is displayed.

**Note**
Constant pressure must be applied and the finger must be moved at constant speed.

When reaching the beginning or the end of the favourites pages, the whole list is wrapped.

**Note**
At the bottom of the screen, indication marks designate how many favourites pages may be accessed and which page is currently displayed. The number of indication marks adapts to the view chosen (more pages in one-row view, less pages in three-row view).

Storing favourites

Favourites may be stored from the Home screen, the audio application, the navigation application or the phone application.

Reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button.

If there is only one storable item on the screen, a beeping sound is given out and the item is stored to the respective screen button.

If there is more than one storable item on the screen, the favourites page is minimised and the previously shown menu is redisplayed. Select the item you wish to store as a favourite. A beeping sound is given out and the item is stored to the respective screen button.

A few examples for storing favourites are given below.

**Example: Radio station**
Press 🎧 and select AUDIO on the Home screen.

To activate the desired waveband, repeatedly select RADIO in the interaction selector bar.

Seek for the station you wish to store as a favourite 🎧 29.

To store this station as a favourite, reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button until a beep sounds. The station is stored as a favourite.

**Example: Album**
Press 🎧 and select AUDIO on the Home screen. Repeatedly select MEDIA in the interaction selector bar until the desired audio source is active.

Select BROWSE to activate the browse menu and then select ALBUMS 🎧 35.

To store one of the albums as a favourite, reveal the favourites list and scroll to the respective favourites page.
Touch and hold the respective favourite screen button. The favourites page is minimised and the list of albums is redisplayed.

Select the album you wish to store as a favourite. The selected album is stored as a favourite.

**Example: Destination**
Press \( \) and select NAV on the Home screen.
Select DESTINATION, select RECENT in the interaction selector bar and then touch the desired destination from the list 47.

To store the address as a favourite, reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button. The selected address is stored as a favourite.

**Example: Telephone number**
Press \( \) and select PHONE on the Home screen.
Select KEYPAD and enter the number you wish to call 67.

To store this number as a favourite, reveal the favourites list and scroll to the respective favourites page.

Touch and hold the respective favourite screen button. The number is stored as a favourite.

**Retrieving favourites**
Display a favourites page (see above) and scroll to the desired favourites page (if necessary).

**Note**
Unavailable favourites are greyed out.

Select the respective favourite screen button. Depending on the kind of favourite selected, a radio station or track is played, a phone call is initiated, a route is calculated or an application is started.

**Note**
The active favourite is highlighted.

**Editing favourites**
Select SETTINGS on the Home screen, Radio and then Manage Favourites. A three-row view of the favourites list is displayed with the editing options shown in the interaction selector bar.

**Renaming favourites**
Scroll to the respective favourites page.
Select the favourite you wish to edit.
Select RENAME.
A keyboard opens up with the current favourite label text displayed in the entry field as well as in the label preview area.
Enter the new label text and select Save. You are returned to the favourites page.
Select ▲ at the bottom of the screen to reveal the interaction selector bar and then select DONE to return to the settings menu.

Deleting favourites
Scroll to the respective favourites page.
Select the favourite you wish to delete.
Select DELETE. The favourite and all associated data are deleted.
Select DONE to return to the settings menu.

Moving favourites
Scroll to the respective favourites page.
Drag the favourite you wish to move to its new position.
To store a favourite in a location beyond the favourites page currently visible, drag it to the < or > symbols on top of the favourites page. The list starts scrolling. To stop scrolling, navigate back to the favourites page area.

Select DONE to confirm the action and return to the settings menu.

Defining the number of favourites shown
Press ☰ and select SETTINGS on the Home screen. Select Radio and then Number of Favourites Shown.

Activate the desired number of favourites to be displayed.

Note
If the number of favourites stored exceeds the number of favourites activated in the settings menu, the additionally stored favourites are not deleted but just hidden from the view. They may be reactivated by increasing the number of viewable favourites.

Contacts
Two different types of contacts lists may be accessed from the Infotainment system:
- contacts lists downloaded from Bluetooth devices or other external sources
- vehicle contacts list

Note
A maximum of 1000 contacts may be stored in the vehicle contacts list. There is no limit for downloaded contacts lists.

The contacts list displayed upon first access differs depending on the application active and the devices connected.

Changing the source
To display a contacts list, press ☰, activate the phone or navigation application and then select CONTACTS in the interaction selector bar.
Select **Change Contacts List** on the right side of the screen. A list of all contact sources available is displayed. The currently active contacts list is marked with ✔.

Select the desired contacts list. The respective list is displayed.

**Note**
The system remembers a list chosen within an application. When re-entering the contacts list from this application, the list previously selected is redisplayed.

### Using the contacts list

To display a contacts list, press ☑️, activate the phone or navigation application and then select **CONTACTS** in the interaction selector bar.

**Navigation application:**

To display the contact details view, select one of the entries from the list. The contact details view may comprise:

- first name and last name
- several phone numbers
- several email addresses
- several addresses (e.g. home and work)
- in the vehicle contacts list: category entry

**Phone application:**
Basic operation

- in the vehicle contacts list: notes field
- for POI entries: information on business hours, menu (e.g. restaurant), prices etc.

Note
The data is ordered depending on the application active, e.g. in the phone application, the phone numbers are displayed first.

Select the desired entry.

Adding new contacts

To add information from the application menus to the vehicle contacts list, open the respective application.

Navigation application: Select or enter a destination 47. The destination details view is displayed. Select Save. A menu is displayed. Select one of the options. 

Create New Contact
A data category selection menu is displayed.
Select the respective data category for the information you wish to store, e.g. work address or mobile phone. The contact details view is displayed.

Note
The data categories presented in the new menu correspond to the information you wish to store, e.g. if the information to be stored is an address, only address types are presented in the list.

Complete the entry and select Save to save the contact.

Add to Existing Contact
The vehicle contacts list is displayed. Select the desired contact.
The contact details view is displayed with the information to be added shown separately on the right side of the screen.
Select the respective data category for the information you wish to store, e.g. work address or mobile phone.
If you choose an existing data category, the existing information is overwritten.
Select Save to save the new information.

Editing contacts

To edit a contact, open the vehicle contact list. Select the desired contact entry in the vehicle contacts list.
Select Edit Contact on the right side of the screen.
The editing view is displayed.

**Modifying information**
Select the field you wish to modify. Depending on the field selected, the keyboard or keypad is displayed.
Enter your changes ▶ 15.
Select Save in the contact details view to save your changes.

**Adding new information**
Select the field where you wish to enter additional information.
If you wish to create a new field for a data category already existing, e.g. a second mobile phone number, select + in the respective data field.

**Note**
The + screen button is only displayed if it is possible to add more information for that data category.
Depending on the field selected, the keyboard or keypad is displayed ▶ 15.
Enter the new data and select the screen button in front of the entry field.
Select Save in the contact details view to save your changes.

**Deleting contacts**

**Deleting a single contact**
To delete a single contact, open the vehicle contact list. Select the desired contact entry in the vehicle contacts list.
Select Edit Contact on the right side of the screen.
To delete the contact entry and all associated information, select Delete. A confirmation message is displayed.
Confirm the message. The entry is deleted.

**Delete the whole vehicle contacts list**
To delete the whole vehicle contacts list, open the vehicle contacts list.
Select Change Contacts List on the right side of the screen. A list of all available contacts sources is displayed. The currently active contacts list is marked with ✔.
Select the − screen button next to Vehicle. A confirmation message is displayed.
Confirm the message to delete the list.

**Sorting the contacts lists**
By default, the lists are ordered alphabetically by first name. If there is no first name available, the last name is taken instead. If there is no first or last name, one of the first characters entered is used as sorting criteria.
The sorting order may be changed if first name and last name are stored in two different fields.
To change the sorting order, select Sort.
Choose the desired sorting order. The list is resorted accordingly.
Tone settings

In the tone settings menu, the tone characteristics can be set. The menu may be accessed from each audio main menu.

**Note**
A customised set of tone settings may be stored as a favourite. For a detailed description 16.

To open the tone settings menu, select **MENU** in the respective audio main menu. Select **Tone Settings**.

---

<table>
<thead>
<tr>
<th>Tone Settings</th>
<th>Treble</th>
<th>Balance and fader</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tone Settings</strong></td>
<td>Use this setting to enhance or attenuate the high frequencies of the audio sources. Adjust the setting by repeatedly touching − or +. Alternatively, move the slider on the settings bar.</td>
<td>In the illustration at the right side of the menu, define the point within the passenger compartment which is to have the best sound. To adjust the settings, touch ▲, ▼, &lt; and &gt;. To quickly change between the front and rear speakers, select <strong>Front</strong> or <strong>Rear</strong> at the top and bottom of the vehicle diagram.</td>
</tr>
</tbody>
</table>
| **Treble** | Use this setting to enhance or attenuate the high frequencies of the audio sources. Adjust the setting by repeatedly touching − or +. Alternatively, move the slider on the settings bar. | **Equalizer modes**
Select one of the screen buttons in the interaction selector bar to optimise the tone for the specific styles of music. Select **CUSTOM** if you wish to define the tone settings yourself. |
| **Midrange** | Use this setting to enhance or attenuate the midrange frequencies of the audio source. Adjust the settings by repeatedly touching − or +. Alternatively, move the slider on the settings bar. | **Volume settings**
**Maximum startup volume**
Press ⌨ and select **SETTINGS** on the Home screen. |
| **Bass** | Use this setting to enhance or attenuate the deep frequencies of the audio sources. Adjust the settings by repeatedly touching − or +. Alternatively, move the slider on the settings bar. | |
Basic operation

Scroll through the list and select **Radio** and then **Maximum Start-Up Volume**.
Touch − or + to set the desired volume.

**Automatic volume adjustment**
Press $\mathbb{R}$ and select **SETTINGS** on the Home screen.
Scroll through the list and select **Radio** and then **Auto Volume**.
To adjust the degree of volume adaptation, set **Auto Volume** to one of the available options.
**Off**: no enhancement of volume with increasing vehicle speed.
**High**: maximum enhancement of volume with increasing vehicle speed.

**Volume of traffic announcements**
To adjust the volume of traffic announcements, set the desired volume while a traffic announcement is given out by the system. The respective setting is then stored by the system.

**System settings**
Various settings and adaptations for the Infotainment system can be made via the **SETTINGS** application.

**Time and Date**
Press $\mathbb{R}$ and select **SETTINGS** on the Home screen.
Select **Time and Date**.

**Set time**
Select **Set Time** to enter the respective submenu.

Select **Auto Set** at the bottom of the screen. Activate either **On - RDS** or **Off - Manual**.
If **Off - Manual** is selected, adjust hours and minutes by touching $\uparrow$ or $\downarrow$.
Touch **12-24 Hr** on the right side of the screen to select a time mode.
If 12-hour mode is selected, a third column for AM and PM setting is displayed. Select the desired option.

**Set date**
Select **Set Date** to enter the respective submenu.
Basic operation

Note
If date information is automatically provided, this menu item is not available.

Select Auto Set at the bottom of the screen. Activate either On - RDS or Off - Manual.

If Off - Manual is selected, adjust the date by touching ▲ or ▼.

Clock display
Select Clock Display to enter the respective submenu.
To turn off the digital clock display in the menus, select Off.

Language
Press ☰ and select SETTINGS on the Home screen.
Scroll through the list and select Language.

Note
The language currently active is marked with ✔.

Scroll through the list and select the desired language.

Valet mode
If valet mode is activated, all vehicle displays are locked and no changes may be performed within the system.

Note
Vehicle-related messages and the rear backup camera remain enabled.

Locking the system
Press ☰ and select SETTINGS on the Home screen.
Scroll through the list and select Valet Mode. A keypad is displayed.

To confirm the first input, re-enter the four-digit code and select Lock. The system is locked.

Unlocking the system
Turn the Infotainment system on. A keypad is displayed.

Enter the respective four-digit code and select Unlock. The system is unlocked.

Forgotten PIN Code
To reset the PIN code to the default setting, contact your workshop.
Display
Press \( \equiv \) and select SETTINGS on the Home screen.
Scroll through the list and select Display.

Mode
Select Mode to enter the respective submenu.
Depending on the external lighting conditions, select Day or Night.
If you select Auto, the system automatically adjusts the display.

Calibrate Touchscreen
Select Calibrate Touchscreen to enter the respective submenu.

Follow the instructions on the screen, touching the respective points indicated. The touch screen is calibrated.

Turn Display Off
Select Turn Display Off to turn off the display.
To turn the display back on, touch the touch screen or press a button on the control panel.

Return to Factory Settings
Press \( \equiv \) and select SETTINGS on the Home screen.
Scroll through the list and select Return to Factory Settings.

Restore Vehicle Settings
Select Restore Vehicle Settings to restore all vehicle personalisation settings. A warning message is displayed.
Select Restore. The settings are reset.

Clear All Private Data
Select Clear All Private Data to delete the following data:
- paired Bluetooth devices
- stored phone books
- vehicle contacts list
- destination lists
- favourites
A warning message is displayed. Select Delete. The data is deleted.
Basic operation

Restore Radio Settings
Select Restore Radio Settings to reset the following data:
- tone settings
- volume settings
- speech settings
- application tray
- contacts sources

A warning message is displayed. Select Restore. The settings are reset.

Software Information
Press 🌐 and select SETTINGS on the Home screen.
Scroll through the list and select Software Information.

System update
To update your system software, contact your workshop.
Radio

Usage .......................................... 29
Station search .............................. 29
Radio data system (RDS) ............ 30
Digital audio broadcasting .......... 31

Usage
The radio function is part of the AUDIO application.

Activating the radio function
Press and select AUDIO on the Home screen. Select RADIO in the interaction selector bar.

Selecting the waveband
Repeatedly select RADIO to toggle between the different wavebands.

Station search

Automatic station search
Press ◀ or ▶ to play the previous or next station.

Manual station search
Press and hold ◀ or ▶. Release the respective button when the desired frequency has almost been reached.

Station tuning
Select TUNE in the interaction selector bar. A keypad is displayed.
Touch the Direct Tune field and then enter the desired frequency. Confirm your input.

**Station lists**

In the station lists, all receivable radio stations within the current reception area are available for selection. To display the station list of the waveband currently active, select BROWSE in the interaction selector bar. The station list is displayed.

---

### Category lists

Numerous RDS 30 and DAB 31 stations broadcast a PTY code, which specifies the type of programme transmitted (e.g. news). Some stations also change the PTY code depending on the content which is currently transmitted.

The Infotainment system stores these stations, sorted by programme type in the corresponding category list.

**Note**

The Categories list item is only available for the FM and the DAB wavebands.

Select MENU in the interaction selector bar to display the respective waveband menu and select Categories.

A list of programme type categories currently available is displayed. Select the desired category. A list of stations is displayed transmitting a programme of the selected type.

Select the desired station.

---

### Updating the station list

If the stations stored in a waveband-specific station list can no longer be received, select Update Station List.

**Note**

If a waveband-specific station list is updated, the corresponding category list is also updated.

Updating Station List is displayed on the screen until the search has been completed.

---

### Radio data system (RDS)

RDS is a service of FM stations that considerably improves the finding of the desired station and its fault-free reception.

**Advantages of RDS**

- On the display, the programme name of the station appears instead of its frequency.
- During a station search, the Infotainment system tunes in to RDS stations only.
• The Infotainment system always tunes into the best receivable broadcasting frequency of the set station by means of AF (alternative frequency).

• Depending on the station received, the Infotainment system displays radio text that can contain e.g. information on the current programme.

RDS settings
To configure the RDS settings options, activate the radio function and then select the FM waveband. Select MENU in the interaction selector bar to display the FM menu.

RDS
Set RDS - On or RDS - Off.

Traffic Programme (TP)
Radio traffic service stations are RDS stations that broadcast traffic news. If the traffic service is switched on, the function currently active is interrupted for the duration of the traffic announcement.

If the radio traffic service is activated, [TP] is shown in the top line of all main menus. If the current station or media played is not a radio traffic service station, [ ] is displayed and a search is started automatically for the next radio traffic service station available. As soon as a radio traffic service station is found, [TP] is highlighted. If no radio traffic service station is found, [ ] remains on the screen.

If a traffic announcement is broadcasted on the respective radio traffic service station, a message is displayed.

To interrupt the announcement and return to the function previously activated, dismiss the alert.

Set Traffic Programme (TP) - On or Traffic Programme (TP) - Off.

Region
Sometimes RDS stations broadcast regionally different programmes on different frequencies.

If regionalisation is switched on, alternative frequencies with the same regional programmes are selected if necessary. If regionalisation is switched off, alternative frequencies of the stations are selected without regard to regional programmes.

Set Region - On or Region - Off.

Digital audio broadcasting
DAB broadcasts radio stations digitally.

Advantages of DAB
• DAB stations are indicated by the programme name instead of the broadcasting frequency.
• With DAB, several radio programmes (services) can be broadcasted on a single ensemble.
Besides high-quality digital audio services, DAB is also able to transmit programme-associated data and a multitude of other data services including travel and traffic information.

As long as a given DAB receiver can pick up the signal sent out by a broadcasting station (even if the signal is very weak), sound reproduction is ensured.

In the event of poor reception, the volume is reduced automatically to avoid the output of disagreeable noises. If the DAB signal is too weak to be picked up by the receiver, reception is interrupted completely. This can be avoided by activating DAB to DAB Linking and/or DAB to FM Linking in the DAB menu (see below).

Interference caused by stations that are on nearby frequencies (a phenomenon that is typical of AM and FM reception) does not occur with DAB.

If the DAB signal is reflected by natural obstacles or buildings, the reception quality of DAB is improved, whereas AM or FM reception is considerably impaired in such cases.

When DAB reception is enabled, the FM tuner of the Infotainment system remains active in the background and continually searches for the best receivable FM stations. If TP 30 is activated, traffic announcements of the FM station with the best reception are issued. Deactivate TP if you do not wish DAB reception to be interrupted by FM traffic announcements.

DAB settings
To configure the DAB settings options, activate the radio function and then select the DAB waveband. Select MENU in the interaction selector bar to display the DAB menu.

DAB announcements
Besides their music programmes, many DAB stations also broadcast announcements of various categories. If you activate some or all categories, the DAB service currently received is interrupted when an announcement of these categories is made.

Select DAB Announcements to display the DAB categories list. Select the desired categories. The categories selected are marked with ✔.
Note
DAB announcements can only be received if the DAB waveband is activated.

DAB to DAB Linking
If this function is activated, the device switches over to the same service (programme) on another DAB ensemble (if available) when the DAB signal is too weak to be picked up by the receiver.

Set DAB to DAB Linking - On or DAB to DAB Linking - Off.

DAB to FM Linking
If this function is activated, the device switches over to a corresponding FM station of the active DAB service (if available) when the DAB signal is too weak to be picked up by the receiver.

Set DAB to FM Linking - On or DAB to FM Linking - Off.

L Band
If L Band is activated, the Infotainment system receives an additional frequency range. The frequencies for L-band comprise earth and satellite radio (1452 - 1492 MHz).

Set L Band - On or L Band - Off.

Intellitext
The Intellitext function allows for the reception of additional information such as announcements, financial information, sports, news etc.
Select one of the categories and choose a specific item to display detailed information.
General information

A USB socket for the connection of external devices is located in the centre console.

Note
The sockets must always be kept clean and dry.

USB port
An MP3 player, USB device or smartphone can be connected to the USB port.

The Infotainment system can play music files and movies contained in these devices.

When connected to the USB port, the devices mentioned above can be operated via the controls and menus of the Infotainment system.

Note
Not all auxiliary devices are supported by the Infotainment system. Check the compatibility list on our website.

Connecting/disconnecting a device
Connect the USB device to the USB port.

Note
If a non-readable USB device is connected, a corresponding error message appears and the Infotainment system automatically switches to the previous function.

To disconnect the USB device, select another function and then remove the USB storage device.

Caution
Avoid disconnecting the device during playback. This may damage the device or the Infotainment system.

Bluetooth
Devices which support the Bluetooth music profiles A2DP and AVRCP can be connected wirelessly to the Infotainment system.

The Infotainment system can play music files contained in these devices.

Connecting/disconnecting a device
For a detailed description on the Bluetooth connection 65.
Bluetooth device management
To change the Bluetooth device connected, select MENU in the interaction selector bar.
Select Manage Bluetooth Devices to display the device list.
For a detailed description 65.

File formats
Only devices formatted in the FAT32, NTFS and HFS+ file systems are supported.

Note
Some files may not be played properly. This might be due to a different recording format or the condition of the file.
Files from online shops to which Digital Rights Management (DRM) has been applied cannot be played.
The Infotainment system can play the following audio and movie files stored on external devices.

Audio files
The playable audio file formats are MP3, WMA, AAC, M4A and AIF.

When playing a file with ID3 tag information, the Infotainment system can display information, e.g. on the track title and artist.

Movie files
The playable movie file formats are AVI, MPG, MP4, XVID and WMV.
Common audio and video combinations for mobile devices are generally supported.

Playing audio
Starting playback
If not connected, connect the device 34.
Press and select AUDIO on the Home screen.
Repeatedly select MEDIA in the interaction selector bar to activate the desired media source.
Example: USB main menu.

Function buttons
Pausing playback
Select to pause playback.
Select to resume playback.

Skipping to previous or next track
Select or to play the previous or next track.

Fast forwarding or rewinding
Touch and hold or to rewind or fast forward.
Alternatively, move the slider on the time bar (only available for USB).
External devices

Browse function
To display the browse screen, select BROWSE in the interaction selector bar.

Select PLAYLISTS, ARTISTS, ALBUMS, SONGS, GENRES or MORE. MORE comprises the additional categories: Folder View, Podcasts, Audiobooks, Videos and Composers.

Browse through the categories until you find the desired track. Select the track to start playback.

Playback order
If Shuffle is activated, the tracks on the active device are played in random order.

Note
In USB playback, the shuffle function is dependent on the filter mode selected for song playback, e.g. album, artist, genre.

To display the respective audio menu, select MENU in the interaction selector bar.

Set Shuffle - On or Shuffle - Off.

Playing movies
Starting video playback
Connect the device 34.
Press \ and select AUDIO on the Home screen.
Repeatedly select MEDIA in the interaction selector bar to activate the desired media source.
Select BROWSE and then MORE.
Select Videos and then the desired movie file. Video playback is started.

Function buttons
Pausing playback
Select \ to pause playback.
Select \ to resume playback.

Skipping to previous or next file
Select \ or \ to play the previous or next movie file.

Fast forwarding or rewinding
Touch and hold \ or \ to rewind or fast forward.
Alternatively, move the slider on the time bar.

**Video menu**
To display the video menu, select MENU in the interaction selector bar.

**Using smartphone applications**
The phone projection applications Apple CarPlay™ and Android™ Auto display selected apps from your smartphone on the Infotainment screen and allow their operation directly via the Infotainment controls. Check with the device’s manufacturer if this function is compatible with your smartphone and if this application is available in the country you are in.

**Preparing the smartphone**

Android phone: Download the Android Auto app to your smartphone from the Google Play™ Store.

iPhone®: Make sure Siri® is activated on your smartphone.

**Activating phone projection in the settings menu**
Press  and then select SETTINGS on the Home screen.
Scroll through the list and select Apple CarPlay or Android Auto to display a submenu.
Make sure the respective application is activated.
To display a list of all devices registered for this function, select Manage Devices.

**Connecting the mobile phone**
Connect the smartphone to the USB port 34.

**Starting phone projection**
To start the phone projection function, press  and then select PROJECTION.

**Note**
If the application is recognised by the Infotainment system, the application icon may change to Apple CarPlay or Android Auto.

To start the function, you can alternatively press and hold  for a few seconds.
The phone projection screen displayed depends on your smartphone and software version.

**Returning to the Infotainment screen**
Press  .

**Using apps**
Via the SHOP application, external apps can be downloaded to the Infotainment system.

**User registration**
When first starting the SHOP, a user registration is required.
Press  and then select SHOP.
Follow the instructions on the screen:
1. Start the registration process.
2. Enter your first and last name.
3. Choose your country.
4. Accept the terms of use and privacy notice.
External devices

Note
To read the terms of use and/or the privacy notice, display the text on the screen or send it to your email account.

When the registration process is completed, the app shop main page is displayed.

Note
The apps in the app shop can only be downloaded if the Infotainment system is connected to the internet.

Internet connection
An internet connection is required either via the in-vehicle OnStar Wi-Fi hotspot or an external device, e.g. smartphone.

Press 📱 and then select SETTINGS. Select Wi-Fi to display the Wi-Fi menu.

Make sure that Wi-Fi is activated.

Select Manage Wi-Fi Networks to display a submenu for internet connections. Select Add Other Network to establish a new connection. Follow the instructions on the screen.

Downloading an app
Before the external apps can be used on the Infotainment system, they have to be downloaded.

Press 📱 and then select SHOP. Choose the browse tab to gain access to all apps available for download. Select the desired app to display its main page and then start the download process.

Note
Apps which have been downloaded to the Infotainment system are also accessible via the home screen.

Starting an app
Press 📱, scroll the Home screen pages if required and then select the downloaded app you want to start.

Note
Depending on the app downloaded, a registration might be required when first starting the app.

Deleting an app
Press 📱 and then select SHOP. To gain access to all downloaded apps, choose the tab for apps already downloaded. Select the desired app to display its main page and then start the deletion process.

The application is deleted from the Infotainment system.
Settings

Internet connection
Press  and then select SHOP. Choose the settings tab to display the settings menu and then select the networks menu item.
Activate the desired network.

Info
To display information on the app shop, press  and then select SHOP. Choose the settings tab to display the settings menu and then select the info menu item.

Terms of use and privacy notice
To display the terms of use or the privacy notice, press  and then select SHOP. Choose the settings tab. Select the desired menu item.
If desired, you can send the texts to your email account.
Select E-Mail on the bottom of the screen. Enter your email address and confirm your input. The respective text is forwarded to your email account.

Reset user
To delete all registration data entered, press  and then select SHOP. Choose the settings tab to display the settings menu and then reset all user-specific settings.
Navigation

General information
The navigation system will reliably guide you to your destination.
The current traffic situation is taken into account in the route calculation.
For this purpose, the Infotainment system receives traffic announcements in the current reception area via RDS-TMC.
The navigation system cannot, however, take into account traffic incidents, traffic regulations changed at short notice and hazards or problems that arise suddenly (e.g. road works).

Caution
The usage of the navigation system does not release the driver from the responsibility for a correct, vigilant attitude in road traffic. The relevant traffic regulations must always be followed. If a navigation instruction contradicts traffic regulations, the traffic regulations always apply.

Functioning of the navigation system
The position and movement of the vehicle are detected by the navigation system using sensors. The travelled distance is determined by the vehicle’s speedometer signal, turning movements on bends by a gyro sensor. The position is determined by the GPS (Global Positioning System) satellites.

By comparing the sensor signals with the digital maps, it is possible to determine the position with an accuracy of approx. 10 metres. The system will also work with poor GPS reception. However, the accuracy of the determination of the position will be reduced.

After the entry of the destination address or point of interest (nearest petrol station, hotel, etc.), the route is calculated from the current location to the destination selected.

Route guidance is provided by voice output and an arrow, as well as with the aid of a multi-colour map display.
Important information

TMC traffic information system and dynamic route guidance
The TMC traffic information system receives all current traffic information from TMC radio stations. This information is included in the calculation of the overall route. During this process, the route is planned so that traffic problems related to pre-selected criteria are avoided.

If there is a traffic problem during active route guidance, depending on the pre-settings, a message appears as to whether the route should be changed.

TMC traffic information is displayed in the map display as symbols or as detailed text on the TMC messages menu.

To be able to use TMC traffic information, the system must receive TMC stations in the relevant region.

The TMC traffic stations can be selected in the navigation menu 41.

Map data
All required map data is stored within the Infotainment system. To update your map software via the USB port, contact your workshop.

Usage
To display the navigation map, press and select NAV on the Home screen.

Route guidance not active

The current location is indicated by a circle with an arrow pointing into the direction of travel.

After a timeout of approx. 15 seconds, the application tray and the interaction selector bar disappear to show a full screen view of the map.

To redisplay the application tray and the interaction selector bar, touch the screen.
Route guidance active

- The map view is displayed.
- The active route is indicated by a coloured line.
- The moving vehicle is marked by a circle.
- The next turning manoeuvre is indicated by an arrow symbol on the right side of the screen.
- Lane guidance is provided on the right side of the screen.

- The arrival time is shown above the arrow symbol.
- The distance to the next turning manoeuvre is shown below the arrow symbol.

Map manipulation

Scrolling
To scroll the map, place your finger anywhere on the screen and move it up, down, left or right depending on the direction in which you want to scroll.

The map moves accordingly displaying a new section.

To return to the current location, select RESET in the interaction selector bar.

Centring
Touch the desired location on the screen. The map centres around this location.

A red ● is displayed at the respective location and the corresponding address is shown on a label.

Overview button
During active route guidance, an OVERVIEW screen button is displayed in the interaction selector bar.

To return to the current location, select RESET in the interaction selector bar.

Zooming
To zoom in on a selected map location, select ZOOM IN.

To zoom back out and display a larger area around the selected location, select ZOOM OUT.
To display an overview of the route currently active on the map, select OVERVIEW.
The screen button changes to RESET.
To return to the normal view, select RESET.

Map display

View mode
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
Select the desired map view (3D View, Heading Up View, North Up View).

Note
Alternatively, you may repeatedly select \( \bigcirc \) in the application tray to quickly toggle between the different map views (3D View, Heading Up View, North Up View).

Audio information
If Audio Information - On is set, information on the station, album or song currently playing is displayed on the map screen.
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
Set Audio Information - On or Audio Information - Off.

Display mode
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
Select Day / Night Mode.
Depending on the external lighting conditions, activate Day or Night.
If you wish the screen to adjust automatically, activate Auto.

Display of buildings
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.

Buildings can be displayed in 3D or normal view.
Set 3D Buildings - On or 3D Buildings - Off.

Autozoom function
Select MENU in the interaction selector bar and then select Map View to display the respective submenu.
The system may zoom in on the map in case of special manoeuvres.
Set Autozoom - On or Autozoom - Off.

POI icons
Select MENU in the interaction selector bar and then select Display "Points of Interest" Icons to display the respective submenu.
If POI Icons is activated, points of interest around the current location or along the route are displayed on the map.
Set POI Icons - On or POI Icons - Off.
If POI Icons is set to On, activate the POI categories you wish to be displayed.
Select **Clear All** to unselect all categories.

**Information on the current location**

Select **MENU** in the interaction selector bar to display the navigation menu.

Select **Current Location** to display the respective submenu indicating details on the nearest address, the coordinates, and Points of interest (47) around the current location.

**Nearest address**

From this submenu, you may store the nearest address to the system. Select **Nearest Address** to display the destination details view.

For a detailed description on how to save an address

* as or to a contact 20
* as a favourite 16

**Points of interest**

From this submenu, you may start route guidance to one of the nearest points of interest.

Select the desired point of interest. The destination details view is displayed.

Select **Go**.

For a detailed description on how to enter a destination 47.

**Navigation data management**

Select **MENU** in the interaction selector bar and then select **Personal Data**.

A list of different data storage locations of the navigation application is displayed.

**Contacts list**

Select **Contacts** to display the respective submenu.

To delete all entries in the contacts list, select **Delete All Entries**. Confirm the message displayed to delete the entire contacts list.

To display the contacts edit mode, select **Edit Contacts List**.

For a detailed description on editing the contacts list 20.
Recent destinations list
Select Recent Destinations to display the respective submenu.
To delete all entries in the recent destinations list, select Delete All Destinations. Confirm the message displayed to delete the entire recent destinations list.
To delete individual destinations, select Delete Individual Destinations. The recent destinations list is displayed. Select – next to the respective destination. Confirm the message displayed to delete the destination.

Downloaded POIs
Select My POIs to display the respective submenu.
POIs which were previously downloaded to the system may be deleted. The other POIs remain within the system.
To delete all entries in the contacts list, select Delete All My POIs. Confirm the message displayed to delete the entire POIs list.
To delete only individual categories, select Delete Individual Categories to display a list of POI categories. Select – next to the respective category. Confirm the message displayed to delete the category.

Uploading destination data to a USB device
For later use, e.g. in other vehicles, you can store the vehicle contacts list and POIs previously downloaded (see "Creating and downloading user defined POIs" below) on a USB device:
Select Upload Saved Locations.
The contacts list and POI data is stored on the connected USB device in the folders "F:\myContacts" respective "F:\myPOIs", where "F:" is the root folder of the USB device.

Note
This function may only be carried out if a USB device with sufficient storage space is connected.

Autocomplete function
To delete the list of destination entries used by the autocomplete function, select Delete Autocomplete.

Downloading contacts data
You can exchange your vehicle contacts list data with Infotainment systems in other vehicles:
To upload the data to a USB device, see "Uploading navigation data to a USB device" above.
Connect the USB device to the Infotainment system of another vehicle 34.
A message is displayed that prompts you to confirm the download.
After confirmation, the contacts data is downloaded to the Infotainment system.
The downloaded contacts are then selectable via the CONTACTS menu 20.

Creating and downloading user defined POIs (My POIs)
In addition to the predefined POIs already stored in the Infotainment system, you can create user defined POIs that meet your personal requirements. After creation, such
user defined POIs can be downloaded to the Infotainment system.

For each POI, you need to define the GPS coordinates (longitude and latitude values) of the respective location and a descriptive name.

After downloading the POI data to the Infotainment system, you will find the respective POIs as selectable destinations in the My POIs menu, see "POIs entry" in chapter "Destination input" ⇨ 47.

Creating a text file with POI data
Create a text file (e.g. by using a simple text editor software) with an arbitrary name and the file extension .poi, e.g. "TomsPOIs.poi".

**Note**
Character encoding UTF-8 (Unicode) needs to be selected when storing the text file. Otherwise the POI data may not be imported correctly to the system.

Enter the POI data into the text file in the following format:
Longitude coordinate, Latitude coordinate, "Name of POI", "Additional information", "Phone number"
Example:
7.0350000, 50.6318040, "Michaels Home", "Bonn, Hellweg 6", "02379234567", see image above.

The GPS coordinates must be expressed in decimal degrees and can be taken, e.g., from a topographical map.

The additional information and phone number strings are optional. If, e.g., no additional information is required, "" needs to be entered at the respective position.
Example:
7.0350000, 50.6318040, "Michaels Home", "", "02379234567".

The POI name and the additional information string may not exceed 60 characters each. The phone number string may not exceed 30 characters.

The POI data of each destination address must be entered in a single separate line, see image above.

Storing the POI data on a USB drive
In the root directory of a USB drive, create a folder named "myPOIs", e.g. "F:\myPOIs", where "F:\" is the root directory of the USB drive.
In the "myPOIs" folder, store the text file with your POIs, e.g. "F:\myPOIs \TomsPOIs.poi".
Organising the POI data in several subfolders
Optionally, you can organise the text files in several randomly named subfolders (max. depth of subfolder structure: 2).
Examples: F:\myPOIs\AnnsPOIs or F:\myPOIs\MyJourney\London, where F:\ is the root directory of the USB drive.

Note
In a folder only subfolders or only POI files may be stored. A mixture of both will not be imported correctly to the system.

After downloading individual POI data organised in that way to the Infotainment system (see download description further below), the My POIs menu will show a list of selectable submenus.

After selecting a submenu, further submenus or the related list of imported POI categories will be displayed.

Downloading the POI data to the Infotainment system
Connect the USB device with your user defined POI data to the USB port 34 of the Infotainment system.
A message is displayed that prompts you to confirm the download.
After confirmation, the POI data will be downloaded to the Infotainment system.
The downloaded POIs are then selectable as destinations via the My POIs menu, see "POIs entry" in chapter "Destination input" 47.

Destination input
The navigation application provides different options to set a destination for route guidance.
Press and select NAV on the Home screen to display the navigation map.
Select DESTINATION in the interaction selector bar and then select one of the different address entry options.

One-shot destination entry
Touch the entry field in the top line of the menu. A keyboard is displayed.
For a detailed description on the keyboards 15.
Enter an address or search term and confirm your input.
Two lists with possible destinations are created. To switch between the list tabs, touch Address or POI in the top line of the screen.
Address list:
POI list:

For a detailed description on POIs, see "POIs entry" below.

Select one of the destinations. The destination details view is displayed.

To start route guidance, select Go.

Address entry screen

Select ADDRESS. The Address Entry screen is displayed.

Touch one of the entry fields next to the address part entries. A keyboard is displayed.

For a detailed description on the keyboards 15.

Enter the required destination information.

Note

The screen does not need to be filled out completely.

To confirm your input, select ✔ in the top right corner of the screen.
If there is more than one destination possible according to the information entered, a list of all matching destinations found is displayed. Select the desired address. The destination details view is displayed. To start route guidance, select Go.

**Crossroad entry screen**

Select CROSSROADS. The Crossroads Entry screen is displayed.

Touch one of the entry fields next to the address part entries. A keyboard is displayed.

For a detailed description on the keyboards ◆ 15.

Enter the required destination information.

To confirm your input, select ✔ in the top right corner of the screen.

If there is more than one destination possible according to the information entered, a list of all matching destinations found is displayed. Select the desired address.

The destination details view is displayed.

To start route guidance, select Go.

**POIs entry**

A point of interest (POI) is a specific location that might be of general interest, e.g. a petrol station, a parking area or a restaurant.

The data stored within the navigation system contains a great number of predefined POIs, which are indicated on the map (if activated, ◆ 41).

You may also store individual POIs within the system, see "Creating and downloading user defined POIs" in chapter "Usage" ◆ 41. Those POIs are selectable as destinations via the POI main category My POIs.

To select a POI as a destination for route guidance, select DESTINATION in the interaction selector bar and then select POIs. A list for search area selection is displayed.

**Setting a search location**

Select one of the options.

**Note**

The options POIs along Route and POIs near Destination are only available when route guidance is active.
If **POIs at Another Location** is selected, a keyboard is displayed. For a detailed description on the keyboards 3 15.

Enter the desired location and confirm your entry.

A list of POI categories is displayed.

**Searching POIs via categories**
Select one of the main categories in the list. A list with subcategories is displayed.

To display all POIs available in the respective main category, select **List All**. Scroll through the list and select the desired POI.

To display all POIs within one subcategory, select the respective subcategory. Scroll through the list and select the desired POI.

The destination details view is displayed.

For more information on the POI selected, touch **Info** in the top right corner of the screen.

To start route guidance, select **Go**.

**Searching POIs via name input**
To search for a particular POI, a category or a specific location, select **Spell Name** in the POI main categories list or in one of the subcategory lists. A keyboard is displayed.

For a detailed description on the keyboards 3 15.

Enter the desired name or category.

Select ✓ to confirm your input. The destination details view is displayed.

For more information on the POI selected, touch **Info** in the top right corner of the screen.

To start route guidance, select **Go**.

**Recent destinations list**
Select **RECENT**.
A list of all recently entered destinations is displayed.

Select one of the entries. The destination details view is displayed.
To start route guidance, select **Go**.

**Contacts list**
Select **CONTACTS**. The contacts list is displayed.
Quick function icon
If there is only one address stored for a contact, a quick route icon is displayed next to the respective entry in the contacts list.
Select  to directly display the destination details view.
To start route guidance, select Go.

Contact details view
If there is more than one address stored for a contact, select the desired contacts entry. The contact details view is displayed.
Select one of the addresses stored for the contact. The destination details view is displayed.
To start route guidance, select Go.

Selecting an address from the map
Tap on the desired location on the map. The map centres around this location.
A red ○ is displayed at the respective location and the corresponding address is shown on a label.
Tap on the label. The destination details view is displayed.

Waypoint trips
A waypoint is an intermediate destination that is considered in the calculation of a route to its final destination. To create a waypoint trip, you may add one or several waypoints.
Enter or select the final destination of your waypoint trip and start route guidance.

While under active route guidance, select DESTINATION in the interaction selector bar of the map view.
Alternatively, touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen to display the route guidance menu. Select **DESTINATION** in the interaction selector bar of the route guidance menu.

Enter or select a new address.

Select **Go**. You are prompted with a message.

Select **Add as Waypoint**. The route is recalculated and the new destination is added as a waypoint to the current route.

If desired, enter further waypoints as described above.

To save the entire route with waypoints, select **Save**.

The waypoint trip is saved in the contacts list in the **Saved Trips** folder and designated according to its final destination.

The saved waypoint trip can be recalled via the contacts list.

For a detailed description on how to edit a waypoint trip 53.
New destination

To set a new destination, you may cancel route guidance to the current destination and then enter a new destination. Or you may directly enter a new destination.

While under active route guidance, select DESTINATION in the interaction selector bar of the map view.

Alternatively, touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen to display the route guidance menu. Select DESTINATION in the interaction selector bar of the route guidance menu.

Enter or select a new address.

Select Go. You are prompted with a message.

Select Set New Destination. The route is recalculated and the new destination is set.

Calling a destination

After entering a destination and before starting route guidance, the destination details view is displayed.

To initiate a phone call to the selected location, select Call.

Note
The Call screen button is only available if a phone number is stored for the respective location.

Storing destinations

Contacts entry

After entering a destination and before starting route guidance, the destination details view is displayed.

To save the respective destination in the contacts list, select Save. For a detailed description on how to save an address in the contacts list 20.

Note
The Save screen button is only available if the address has not yet been stored in the system.

Favourite

Favourites may be stored from almost all screen views.

For a detailed description on how to store destination favourites 16.

Guidance

Route guidance is provided by the navigation system through visual instructions and voice prompts (voice guidance).

Visual instructions

Visual instructions are provided on the displays.

Navigation voice prompts

Navigation voice prompts announce which direction to follow, when approaching an intersection at which you need to turn.

To activate the voice prompts function and set the volume, see "Navigation voice settings" below.
Starting and cancelling route guidance

Starting route guidance
To start route guidance to a new destination chosen, select **Go** in the destination details view.
To directly start route guidance to the last destination chosen, select **MENU** in the interaction selector bar and then select **Resume to**.
Route guidance to the last destination selected is restarted.

Cancelling route guidance
To cancel route guidance, you may optionally:
- Touch **X** on the navigation map screen.
- Select **MENU** in the interaction selector bar and then select **Cancel Route**.
- Touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen to display the route guidance menu (see "Route guidance menu" below).

Select **END** in the interaction selector bar.

**Navigation voice settings**

**Mute**
To temporarily mute the output of navigation voice prompts, select **silent** on the left side of the map screen. The icon changes to **loudspeaker**.
To unmute the system, select **loudspeaker** again.

**Voice prompts**
Select **MENU** in the interaction selector bar and then select **Navigation Voice Preferences** to display the respective submenu.
If **Voice Prompts - On** is set, navigation voice prompts are read out by the system during active route guidance.
Set **Voice Prompts - On** or **Voice Prompts - Off**.
If set to **Off**, no navigation voice prompts are provided by the system.

Voice prompts during phone calls
Select **MENU** in the interaction selector bar and then select **Navigation Voice Preferences** to display the respective submenu.
Select **Prompts During Phone Calls**.
If **On** is selected, navigation voice prompts are also read out during phone calls.
If **Off** is selected, no voice prompts are given out. If **Beeps** is selected, a beep sounds instead of the announcement.

**Volume**
To adjust the volume of the voice prompts, select **-** or **+**.

**Information on traffic incidents**

**Traffic list**
To display a list of traffic incidents close to the current location of the vehicle, press **available** and select **TRAFFIC**.
Alternatively, select **MENU** in the interaction selector bar and then select **Traffic** to display the respective submenu. Select **Show Nearby Traffic Incidents**.

If route guidance is not active, the list is displayed as follows:

By default, the list is sorted by distance from the vehicle location. To sort the list alphabetically, select **Sort** in the top line of the screen.

Touch one of the list elements to display detailed information on the respective traffic incident.

**Note**
If the traffic list has been entered via the **TRAFFIC** screen button on the Home screen, touch ☰ in the top left corner of the screen to enter the menu for traffic settings.

If route guidance is active, two additional screen button are displayed: **All** for a list displaying all traffic incidents and **Along Route** for a list displaying only those traffic incidents regarding your current route.

If you wish slow traffic to be generally avoided, set **Avoid Slow Traffic** to **On**.

Select **Automatically Avoid Traffic** or **Ask Me before Avoiding**.

**Types of traffic incidents**
Select **Traffic Types** to display the respective submenu.

Select the types of traffic incidents to be avoided.

**TMC stations**
The TMC radio stations supply information on the current traffic situation considered in the calculation of the route.

**Note**
Depending on the country you are in, the TMC service is enhanced by a PayTMC functionality integrated in the Infotainment system.

Select **TMC Station** to display the respective submenu.

The default setting is **Auto** consulting different TMC stations.

If you wish a specific TMC station to be observed, select the respective station from the list.
If this station is no longer received, the system switches back to the Auto function.

**Route settings**

Select MENU in the interaction selector bar and then select **Routing Preferences** to display the respective submenu.

**Route style**

To define by what criteria a route may be calculated, select **Route Style**.

Select Fast, Eco Friendly or Short from the list.

If Eco Friendly has been selected, the eco-friendly route style may be adapted to the load of the vehicle.

Select **Edit Eco Profile** to display the respective submenu.

Repeatedly select Roof Load and Trailer to toggle between the available load options. Set the options as needed.

**Road selection**

Select from the list which road types may be included in the calculation of the route.

---

**Route modification**

To modify the route during active route guidance, touch the arrow symbol indicating your next turning manoeuvre on the right side of the screen.

The route guidance menu is displayed.

**Note**

The route guidance menu may only be displayed if route guidance is active.

The route guidance menu provides additional options to change route settings during active route guidance.

**Displaying the turn list**

The turn list displays all streets on the calculated route, starting from the current location.

Select **TURN LIST** in the interaction selector bar of the route guidance menu. The turn list is displayed and the next manoeuvre is read out by the system.

Each list entry may show the following information:

- name of the street, motorway or motorway junction
- direction arrow
- distance to the next street on the route
- estimated arrival time when reaching the next street

To display all available information on a particular list item, select the respective list item and then select **Info** in the top line of the screen.
Excluding streets from route guidance
After route guidance has been started, you may exclude streets from the previously calculated route. The route is then recalculated bypassing the streets excluded.

Select AVOID in the interaction selector bar of the route guidance menu. The turn list is displayed.
Select the street, motorway or motorway junction you wish to avoid. You are prompted with a message.
Select the desired distance option.
The respective street or motorway is displayed in the Avoided Areas section on top of the turn list indicated by a red 9.

Note
The Avoided Areas section also comprises roads automatically avoided by the system due to traffic incidents.

To reinclude the avoided street or motorway into the route, unselect the respective list item.

Displaying the waypoint list
If you are in a waypoint trip, the route guidance menu comprises additional menu functions for waypoint trip modification.
The waypoint list displays all waypoints of the calculated waypoint trip, starting with the next upcoming waypoint.
Select WAYPOINTS in the interaction selector bar of the route guidance menu. The waypoints list is displayed.

Each list entry may show the following information:
• name or address of the waypoint
• distance to the next waypoint
• estimated arrival time when reaching the next waypoint

Editing the waypoint trip
To arrange a waypoint trip as desired, select EDIT in the interaction selector bar of the route guidance menu. The waypoints list is displayed.
To change the position of the waypoints within the list, select ▲ and ▼ next to the respective list items.
To delete a waypoint from the list, select ☓.
Select Save at the top of the screen to save the changes.

Optimising the waypoint trip
If several waypoints have been added and the waypoint trip has been edited several times, you may want to rearrange the waypoints in the most efficient order.
Select **OPTIMISE** in the interaction selector bar of the route guidance menu.

Wait until the waypoints list has been updated.

Select **Save** at the top of the screen to save the changes.
Speech recognition

General information

Embedded speech recognition

The embedded speech recognition of the Infotainment system enables you to operate various functions of the Infotainment system via voice input. It recognises commands and numeric sequences independently of the relevant speaker. The commands and numeric sequences can be spoken without a voice pause between the individual words.

In the event of incorrect operation or commands, the speech recognition gives visual and/or acoustic feedback and requests you to re-enter the desired command. Apart from this, the speech recognition acknowledges important commands and will enquire if necessary.

In general, there are different ways to speak commands for performing the desired actions.

Note
To ensure that conversations inside the vehicle do not lead to unintentional triggering of the system functions, the speech recognition does not start until it has been activated.

Important information

Language support

- Not all languages available for the display of the Infotainment system are also available for the speech recognition.
- If the display language currently selected is not supported by the speech recognition, speech recognition is not available.

In such a case, you need to select another language for the display if you want to control the Infotainment system via voice input. For changing the display language, see "Language" in chapter "System settings" 25.

Address input of destinations in foreign countries

In case you want to enter the address of a destination located in a foreign country via voice input, you need to change the language of the Info-Display to the language of the foreign country.
E.g., if the display is currently set to English and you want to enter the name of a city located in France, you need to change the display language to French.

Exceptions: If you want to enter addresses in Belgium, you may optionally change the display language to French or Dutch. For addresses in Switzerland you may optionally change the display language to French, German, or Italian.

For changing the display language, see "Language" in chapter "System settings" 25.

Input order for destination addresses
The order in which the parts of an address need to be entered using the speech recognition system is dependent on the country where the destination is located.

- Austria, Germany:
  <city> <street> <house number>
- Belgium, France, Great Britain:
  <house number> <street> <city>
- Denmark, Italy, Netherlands, Poland, Portugal, Russia, Spain, Switzerland, Turkey:
  <street> <house number> <city>

Setting up the speech recognition
Several settings and adaptations for the embedded speech recognition of the Infotainment system can be performed.
Press ∈ and select SETTINGS on the Home screen.
Select Voice item to enter the respective submenu.

Confidence Threshold
Depending on the option selected in the corresponding submenu, the speech recognition appears more or less 'confident' in correctly understanding your commands.

Confirm More: If selected, the system asks you relatively often to confirm your commands. Consequently, the system performs the correct action in most cases.

Confirm Less: If selected, the system asks you less often to confirm your voice inputs. Consequently, the system might sometimes misinterpret your commands and not perform the correct action.

Note
When starting to use the speech recognition, it may be advantageous to use the Confirm More setting. As you get more experienced, i.e., you get to know how to pronounce your commands in a way the speech recognition understands you correctly, it may be advantageous to use the Confirm Less setting.
Prompt Length
The length and the level of detail of the questions and statements the speech recognition gives out can be adjusted in the corresponding submenu.

Audio Feedback Speed
The speed with which the speech recognition asks questions or makes statements can be adjusted in the corresponding submenu.

If Medium is selected, the system’s speech rate corresponds to natural speech.

Note
When starting to use the speech recognition, it may be advantageous to use the Long setting. As you get more experienced, it may be advantageous to use the Short setting.

Display "What Can I Say?" Tips
Depending on whether you want possible speech commands to be displayed on the screen, set Display "What Can I Say?" Tips to On or Off.

Voice pass-thru application
The voice pass-thru application of the Infotainment system allows access to the speech recognition commands on your smartphone.
The availability of this function depends on your smartphone. For more information on compatibility, see our website.

Usage
Embedded speech recognition

Activating speech recognition

Note
Speech recognition is not available during an active phone call.

Activation via the \w\ button on the steering wheel
Press \w\ on the steering wheel.
The audio system mutes, a voice output message prompts you to say a command, and help menus with the most important commands currently available are shown on the Info-Display.

As soon as the speech recognition is ready for voice input, a beep is heard. The speech recognition symbol in the upper left corner of the help menu changes from white to red.

You can now say a voice command to initiate a system function (e.g. playing a preset radio station).

Activation via the VOICE screen button on the centre display
Select VOICE in the interaction selector bar of a centre display main menu.
The audio system mutes, a voice output message prompts you to say a command, and a help menu with the most important commands currently available is shown on the centre display.

As soon as the speech recognition is ready for voice input, a beep is heard. The speech recognition symbol on the right side of the help menu changes from black to red.

You can now say a voice command, see description above.
Speech recognition

Adjusting the volume of voice prompts
Press ″ or ′ on the steering wheel upwards (increase volume) or downwards (decrease volume).

Interrupting a voice prompt
As an experienced user, you can interrupt a voice prompt by briefly pressing ⍵ on the steering wheel.
A beep is heard immediately, the speech recognition symbol changes to red, and a command can be stated without having to wait.

Cancelling a dialogue sequence
There are various possibilities to cancel a dialogue sequence and to deactivate the speech recognition:
• Say "Cancel" or "Exit".
• Press ⍺ on the steering wheel.
• If the speech recognition session was started via the VOICE screen button on the centre display, you may alternatively:
  • Press ⌘ on the control panel.
  • Select ⏹ or Exit in the help menu.

In the following situations, a dialogue sequence is automatically cancelled:
• If you do not say any command for a certain period of time (by default you are prompted three times to say a command).
• If you say commands that are not recognised by the system (by default you are prompted three times to say a correct command).

Operation via speech commands
The speech recognition can understand commands that are either naturally stated in sentence form, or direct commands stating the application and the action.
For best results:
• Listen for the voice prompt and wait for the beep before saying a command or replying.
• Say "Help" or read the example commands on the screen.

• The voice prompt can be interrupted by pressing ⍵ again.
• Wait for the beep and then speak the command naturally, not too fast, not too slow. Use short and direct commands.

Usually commands can be spoken in a single command. For example, "Call David Smith at work", "Play" followed by the artist or song name, "Tune to" followed by the radio waveband and frequency/station name, or "Find address" followed by the address e.g. "123 Main Road, London".

In case of complex commands or when information are missing, the system starts a dialogue sequence.
When searching for a "Place of Interest", only major chains may be selected by name. Chains are businesses with at least 20 locations. For other POIs, say the name of a category like "Restaurants", "Shopping centres", or "Hospitals".
If you say "Phone" or "Phone commands", the system understands that a phone call is requested and responds with relevant questions until
enough details are gathered. If the phone number has been saved with a name and a place, the direct command should include both, for example "Call David Smith at work".

**Selecting list items**
When a list is displayed, a voice prompt asks to confirm or select an item from that list. A list item may be manually selected, or by speaking the line number of the item.

The list on a speech recognition screen functions the same as a list on other screens. Manually scrolling the list on a screen during a speech recognition session suspends the current speech recognition event and plays a prompt like "Make your selection from the list using the manual controls, press the back button on the faceplate, or press the back screen button to try again".

If no manual selection is made within 15 seconds, the speech recognition session terminates, you are prompted with a message, and the former screen is redisplayed.

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The "Back" command
To return to the previous menu, optionally: say "Back", press BACK on the control panel, or press ▼.

The "Help" command
After saying "Help", the help prompt for the current screen is read aloud. Additionally, the prompt is displayed on the screen.

To interrupt the help prompt, press ⏹. A beep is heard. You may say a command.

**Voice pass-thru application**

**Activating speech recognition**
Press and hold ⌘ on the steering wheel until a speech recognition icon is displayed.

**Adjusting the volume of voice prompts**
Turn ◀ or ▶ on the steering wheel upwards (increase volume) or downwards (decrease volume).

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Deactivating speech recognition
Press ⌫ on the steering wheel. The speech recognition session is ended.
Phone

General information
The Phone portal provides you with the possibility of having mobile phone conversations via a vehicle microphone and the vehicle loudspeakers as well as operating the most important mobile phone functions via the Infotainment system in the vehicle. To be able to use the Phone portal, the mobile phone must be connected to the Infotainment system via Bluetooth.

Not all Phone functions are supported by every mobile phone. The usable phone functions depend on the relevant mobile phone and network provider. You will find further information on this in the operating instructions for your mobile phone, or you can enquire about them with your network provider.

Important information for operation and traffic safety

⚠️ Warning
Mobile phones have effects on your environment. For this reason, safety regulations and directions have been prepared. You should be familiar with the related directions before you use the telephone function.

⚠️ Warning
Use of the hands-free facility while driving can be dangerous because your concentration is reduced when telephoning. Park your vehicle before you use the hands-free facility. Follow the stipulations of the country in which you find yourself at present.

Do not forget to follow the special regulations that apply in specific areas and always switch off the mobile phone if the use of mobile phones is prohibited, if
interference is caused by the mobile phone or if dangerous situations can occur.

Bluetooth

The Phone portal is certified by the Bluetooth Special Interest Group (SIG).

You will find further information about the specification on the Internet at http://www.bluetooth.com

Bluetooth connection

Bluetooth is a radio standard for the wireless connection of e.g. mobile phones or other devices.

To be able to set up a Bluetooth connection to the Infotainment system, the Bluetooth function of the Bluetooth device must be activated.

For further information, please consult the user guide of the Bluetooth device.

Via the Bluetooth settings menu, pairing (PIN code exchange between Bluetooth device and Infotainment system) and connecting of the Bluetooth devices to the Infotainment system are carried out.

Bluetooth settings menu

Press ☰ and select SETTINGS on the Home screen.

Select Bluetooth to display the respective submenu.

Pairing a device

Important information

- Up to five devices can be paired to the system.
- Only one paired device can be connected to the Infotainment system at a time.
- Pairing normally only needs to be carried out once, unless the device is deleted from the list of paired devices. If the device has been connected previously, the Infotainment system automatically establishes a connection.
- Bluetooth operation considerably drains the device’s battery. Therefore, connect the device to the USB port for charging.

Pairing via the Settings application

1. Press ☰ and select SETTINGS on the Home screen.

Select Bluetooth to display the respective submenu.

2. Select Pair Device.

Alternatively, select Device Management to display the device list and then select Pair Device.

3. A message is displayed on the Infotainment system indicating the name and PIN code of the Infotainment system.

4. Start Bluetooth searching on the Bluetooth device to be paired.

5. Confirm the pairing procedure:

- If SSP (secure simple pairing) is supported:
Compare the PIN code (if demanded) and confirm the messages on the Infotainment system and the Bluetooth device.

- If SSP (secure simple pairing) is not supported:
  If desired, select Set PIN to change the PIN code of the Infotainment system. A keypad is displayed. Enter the new PIN code and confirm your input.

Enter the Infotainment PIN code on the Bluetooth device and confirm your input.

6. The Infotainment system and the device are paired and the device list is displayed.

**Note**
If the Bluetooth connection fails, a failure message is displayed on the screen of the Infotainment system.

7. If available on the Bluetooth device, phone book and calls lists are downloaded to the Infotainment system. If required, confirm the respective message on your smartphone.

**Note**
For the contacts to be read by the Infotainment system, they have to be stored in the phone memory of the mobile phone.

If this function is not supported by the Bluetooth device, a corresponding message is displayed on the Infotainment system.

**Pairing via the Phone application**
1. Press 📞 and select PHONE on the Home screen.
2. Select Pair Device.
3. Proceed from step 3 of "Pairing via the Settings application" (see above).
4. If the device has been successfully paired, the phone menu is displayed.

**Connecting a paired device**
1. Press 📞 and select SETTINGS on the Home screen.
   Select Bluetooth to display the respective submenu.
2. Select Device Management to display the device list.
3. Select the Bluetooth device you wish to connect.
4. The device is connected and displayed within the Connected field of the device list.

**Disconnecting a device**
1. Press 📞 and select SETTINGS on the Home screen.
   Select Bluetooth to display the respective submenu.
2. Select Device Management to display the device list.
3. Select × beside the Bluetooth device currently connected. You are prompted with a message.
4. Select Yes to disconnect the device.
Deleting a device

1. Press 🏠 and select SETTINGS on the Home screen.
   Select Bluetooth to display the respective submenu.
2. Select Device Management to display the device list.
3. Select – beside the Bluetooth device to be deleted. You are prompted with a message.
4. Select Yes to delete the device.

Emergency call

⚠️ Warning
Connection setup cannot be guaranteed in all situations. For this reason you should not rely exclusively on a mobile phone when a vitally important communication (e.g. a medical emergency) is concerned.

In some networks it may be necessary for a valid SIM card to be properly inserted in the mobile phone.

⚠️ Warning
Bear in mind that you can make and receive calls with the mobile phone, if it is in a service area with a sufficiently strong signal. Under certain circumstances emergency calls cannot be made on all mobile phone networks; it is possible that they cannot be made when certain network services and/or telephone functions are active. You can enquire about this with the local network operators.

The emergency call number can differ depending on the region and country. Please enquire beforehand about the correct emergency call number for the relevant region.

Making an emergency call

Dial the emergency call number (e.g. 112).
The telephone connection to the emergency call centre is set up.
Answer when the service personnel questions you about the emergency.

⚠️ Warning
Do not end the call until you are requested to do so by the emergency call centre.

Operation

As soon as a connection via Bluetooth has been set up between your mobile phone and the Infotainment system, you can operate many functions of your mobile phone via the Infotainment system.

Note
Not every mobile phone supports all functions of the Phone portal. Therefore, deviations from the range of functions described below are possible.

Phone application

Press 🏠 and select PHONE on the Home screen to display the respective menu.
The Phone portal comprises different views accessible via tabs. Select the desired tab.
The phone main menu is only available if a mobile phone is connected to the Infotainment system via Bluetooth. For a detailed description ▷ 65.

Initiating a phone call

Keypad
Press and select PHONE on the Home screen to display the respective menu.
If necessary, select KEYPAD in the interaction selector bar. The keypad is displayed.

Enter the desired number and select Call. The number is dialled.
To dial a speed dial number, enter the number and touch and hold the last digit. The number is dialled.

Contacts
Press and select PHONE on the Home screen to display the respective menu.
If necessary, select CONTACTS in the interaction selector bar. The contacts list is displayed.

For a detailed description of the contacts lists ▷ 20.
Scroll to the desired contacts entry.

Quick function icon
If there is only one number stored for a contact, a quick dial icon is displayed next to the respective entry in the contacts list.
Select ☑ to directly initiate the call.

Contact details view
If more than one number is stored for a contact, select the respective contact.
The contact details view is displayed.
Select one of the phone numbers stored for the contact. The number is dialled.

Calls lists
Press and select PHONE on the Home screen to display the respective menu.
If necessary, select RECENT in the interaction selector bar. The recent calls list is displayed.
Missed calls are highlighted in red in the recent calls list and indicated by a △ next to the phone icon in the application tray.

Select one of the phone numbers stored in the recent calls list. The number is dialled.

**Favourites**
Reveal the favourites page.
If necessary, scroll through the pages.
Select the desired favourite screen button.
For a detailed description ◇ 16.

**Incoming phone call**

**Taking a phone call**
If a radio or media source is active when a call comes in, the audio source is muted and remains muted until the call is ended.
A message with the caller's name or number is displayed at the bottom of the screen.

To answer the call, select **Answer** in the message.

**Rejecting a phone call**
To reject the call, select **Ignore** in the message.

**Changing the ringtone**
Press ◇ and select **SETTINGS** on the Home screen.
Select **Bluetooth** to display the respective submenu and then select **Ringtones**. A list of all phones paired to the Infotainment system is displayed.
Select the desired phone. A list of all ringtones available for the respective phone is displayed.
Select the desired ringtone.

**Functions during a phone call**
During a phone call, the in-call view is displayed.
Ending a phone call
Select **End** to end the call.

Deactivating the microphone
Select **Mute** to temporarily deactivate the microphone.
The screen button changes to **Unmute**.
To reactivate the microphone, select **Unmute**.

Deactivating the handsfree function
To continue the conversation on your mobile phone, select **Handset**.
The screen button changes to **Handsfree**.
To reactivate the handsfree function, select **Handsfree**.

Second phone call

Initiating a second phone call
To initiate a second phone call, select **Add** in the in-call view. The phone menu is displayed.
Initiate a second phone call. For a detailed description, see above.

To cancel the initiation of the second call and return to the in-call view, select **Current Call**.
Both calls are displayed in the in-call view.

Second incoming phone call
A message with the caller's name or number is displayed at the bottom of the in-call view.
Select **Answer** or **Ignore** in the message.

Ending the phone calls
To end both calls, select **End** at the bottom of the screen.
To end just one of the calls, select **A** next to the respective call.

Conference call
Select **D** to merge the two calls. Both calls become active.
The **D** screen button changes to **C**.

To unmerge the calls, select **C**.

Phones
Select **PHONES** in the interaction selector bar to display the device list.
Text messages

The TEXT application allows text messages to be received and replied to via the Infotainment system.

Note
If the vehicle is going faster than 8 km/h, some functions of the text application may not be available.

Prerequisites

The following prerequisites must be met in order to use the TEXT application:

- The Bluetooth function of the respective phone must be activated (see user guide of the device).
- Dependent on the phone, it may be required to set the device to "visible" (see user guide of the device).
- Depending on the phone, it may be required to manually allow access to the text messages function on the phone (see user guide of the device).
- The respective phone must be paired and connected to the Infotainment system. For a detailed description 65.
- The respective phone must support Bluetooth Message Access Profile (BT MAP).

Starting the text application

Press and select TEXT on the Home screen.

If a new text message is received, you are prompted with a message. Select one of the screen buttons to enter the TEXT application.

Note
Text message alerts are only displayed if Text Alerts in the text settings menu is set to On.

Listening to a message

Select INBOX in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Phone

Note
Depending on the phone, not all text messages stored on the phone are displayed in the inbox.

To listen to a message, select 🎧 beside the respective message. Alternatively, select the desired message to display the message view. Select LISTEN in the interaction selector bar.

Viewing a message
Select INBOX in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the complete message text.

Calling the writer
Select INBOX in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the message view.
Select Call in the interaction selector bar. The writer of the message is called.

Replying to a message
Note
Depending on the phone, the reply function may not be supported.
Select INBOX in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the message view.
Select REPLY in the interaction selector bar. A list of predefined messages is displayed.
Select the desired predefined text message.
If none of the predefined messages serves your purpose, you can write a new message, see "Manage Predefined Messages" below.

Deleting a message
Select INBOX in the interaction selector bar. The text messages stored on the respective phone are displayed in a list.
Select the desired message to display the message view.
To delete the text message, select Delete in the interaction selector bar.
Device list
Select **PHONES** to display the device list.
For a detailed description ◇ 65.

Text settings
Select **Settings** to enter the settings menu.

Text Alerts
If you wish an alert to pop-up when a new text message is received, set **Text Alerts - On**.

Manage Predefined Messages
Select **Manage Predefined Messages** to display a list of all predefined messages.

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Adding a new message

**Note**
Predefined messages can only be entered when the vehicle is stationary.

Select **Add New Predefined Message**. A keyboard is displayed.
Enter the desired message text and confirm your input. The new message is added to the list of predefined messages.

Deleting a predefined message
To delete a predefined message, select – beside the message you wish to delete.

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Mobile phones and CB radio equipment

Installation instructions and operating guidelines

The vehicle specific installation instructions and the operating guidelines of the mobile phone and handsfree manufacturer must be observed when installing and operating a mobile telephone. Failure to do so could invalidate the vehicle type approval (EU directive 95/54/EC).

Recommendations for fault-free operation:
- The exterior antenna needs to be professionally installed to obtain the maximum range possible.
- Maximum transmission power: 10 watts.
- The mobile phone needs to be installed in a suitable spot. Consider relevant note in the Owner’s manual, chapter **Airbag system**.
Seek advice on predetermined installation points for the external antenna or equipment holder and ways of using devices with a transmission power exceeding 10 watts.

Use of a handsfree attachment without external antenna with mobile telephone standards GSM 900/1800/1900 and UMTS is only permitted if the maximum transmission power of the mobile telephone is 2 watts for GSM 900 or 1 watt for the other types.

For reasons of safety, do not use the phone while driving. Even use of a handsfree set can be a distraction while driving.

**Warning**

Operation of radio equipment and mobile telephones which fail to meet above mentioned mobile telephone standards is only permitted using an antenna located outside of the vehicle.

**Caution**

Mobile telephones and radio equipment may lead to malfunctions in the vehicle electronics when operated inside the vehicle with no exterior antenna, unless the above mentioned regulations are observed.
Frequently asked questions

Frequently asked questions

Phone

How can I pair my phone with the Infotainment system?
In order to pair a phone, press , select the PHONE icon and then select Pair Device. Follow the instructions on your device and make sure Bluetooth is enabled. Detailed description 65.

How can I access my phone book contacts and recent calls?
In order to access the contacts or calls list, press , select the PHONE icon and then select CONTACTS or RECENT. Make sure access to the phone book and recent calls list is allowed on the phone. Depending on the phone, loading the phone book and recent calls list might take a few minutes. Detailed description 67.

Favourites

What can be stored as a favourite?
Up to 60 favourites of almost all elements can be stored, e.g. destinations, phone contacts, playlists, radio stations, etc. Detailed description 16.

How can I store a new favourite?
Activate the respective application and touch and hold a favourite screen button to store a new favourite in this location. A short beep sound confirms storing. In some cases, it is required to select a specific item. Detailed description 16.

How can I rename, delete or move my favourites?
Press , select the SETTINGS icon on the Home screen, Radio in the settings list and then Manage Favourites in order to rename, delete or move the favourites. Detailed description 16.
Where are the favourites stored and how can I recall them?

The favourites are stored in the favourites list. To recall a favourite, select the respective screen button on the favourites row displayed. On certain screens, the favourites list is hidden to extend the main content view. On these screens, select ▲ on the lower right of the screen or drag the interaction selector bar upwards with a finger. Detailed description ▷ 16.

Navigation

After entering a destination address, an error message is shown. What am I doing wrong?

For full address entry, the navigation system expects a certain input order. Depending on the country in which the entered address is located, a different input order might be required. Add the country name at the end of the entry if a destination in another country has been entered. Detailed description ▷ 47.

How can I cancel active route guidance?

To cancel route guidance, select MENU in the interaction selector bar and then select Cancel Route. Detailed description ▷ 53.

Audio

How can I change the audio source?

By selecting RADIO repeatedly, you can toggle through all available radio sources (AM/FM/DAB). By selecting MEDIA repeatedly, you can toggle through all available media sources. Detailed description for radio ▷ 29, external devices ▷ 34.

How can I browse radio stations or media music?

To browse radio stations or media music, such as playlists or albums, select BROWSE on the audio screen. Detailed description for radio ▷ 29, external devices ▷ 35.

Other

How can I improve the performance of the voice recognition?

The voice recognition is designed to understand naturally pronounced voice commands. Wait for the beep tone and speak afterwards. Try to speak naturally, not too fast or too loud. Detailed description ▷ 59.

How can I improve the touch screen's performance?

The touch screen is pressure-sensitive. Especially when doing drag gestures, try to apply more pressure with the finger. Detailed description ▷ 12.
Index

A
Activating Bluetooth music........... 35
Activating phone projection.......... 37
Activating radio.......................... 29
Activating the Infotainment system 10
Activating the navigation system.... 41
Activating the phone portal.......... 67
Activating USB.......................... 35, 36
Address book................................ 47
Application tray.......................... 14
Audio files................................... 34
Automatic volume adjustment
   Auto volume............................ 24
Auto Set.................................... 25
Auto volume.................................. 24

B
Balance...................................... 24
Basic operation............................ 12
   Application tray.......................... 14
   Character recognition pane........... 15
   Contacts.................................. 20
   Favourites................................ 16
   Home screen............................. 14
Interaction selector bar............. 14
Keyboard.................................... 15
Keypad...................................... 15
Bass............................................ 24
Bluetooth connection................ 65
Bluetooth music.......................... 34

C
Category list................................ 29
Character modifiers...................... 15
Character recognition pane........... 15
Clock display................................ 25
Contacts..................................... 20, 47
   Modifying................................ 20
   Retrieving................................ 20
   Storing................................... 20
Control elements
   Infotainment system.................. 8
   Steering wheel.......................... 8
Control elements overview............. 8

d
D
DAB............................................. 31
DAB linking.................................. 31
Date........................................... 25
Destination input........................ 47
Digital audio broadcasting............ 31
Displaying favourites................... 16
Display mode............................... 25

E
Emergency call............................ 67
EQ.............................................. 24
Equaliser.................................... 24

F
Fader............................................. 24
Favourites.................................... 16
<table>
<thead>
<tr>
<th><strong>P</strong></th>
<th><strong>R</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Pairing.......................................... 65</td>
<td>Radio</td>
</tr>
<tr>
<td>Phone</td>
<td>Category list..................... 29</td>
</tr>
<tr>
<td>Bluetooth................................... 64</td>
<td>DAB........................................... 31</td>
</tr>
<tr>
<td>Bluetooth connection................ 65</td>
<td>DAB announcements................ 31</td>
</tr>
<tr>
<td>Contacts.................................. 20</td>
<td>DAB menu..................................... 31</td>
</tr>
<tr>
<td>Emergency calls........................ 67</td>
<td>Intellitext.................................... 31</td>
</tr>
<tr>
<td>Favourites......................... 16</td>
<td>L-Band........................................ 31</td>
</tr>
<tr>
<td>Handsfree mode........................ 67</td>
<td>Radio Data System.................. 30</td>
</tr>
<tr>
<td>Phone book......................... 20, 67</td>
<td>RDS........................................... 30</td>
</tr>
<tr>
<td>Recent calls........................... 67</td>
<td>Region........................................ 30</td>
</tr>
<tr>
<td>Ringtone................................ 67</td>
<td>Regionalisation............................ 30</td>
</tr>
<tr>
<td>Text messages........................ 71</td>
<td>Station list.................................. 29</td>
</tr>
<tr>
<td>Phone book......................... 20, 67</td>
<td>Station search........................... 29</td>
</tr>
<tr>
<td>Phone call</td>
<td>Station search........................... 29</td>
</tr>
<tr>
<td>Initiating.................................. 67</td>
<td>Traffic Programme.................. 30</td>
</tr>
<tr>
<td>Rejecting.............................. 67</td>
<td>Waveband.................................. 29</td>
</tr>
<tr>
<td>Taking.................................... 67</td>
<td>Radio data system (RDS)........ 30</td>
</tr>
<tr>
<td>Phone projection.................. 37</td>
<td>Region........................................ 30</td>
</tr>
<tr>
<td>Playing audio...................... 35</td>
<td>Regionalisation............................ 30</td>
</tr>
<tr>
<td>Playing movies............... 36</td>
<td>RESET screen button................. 41</td>
</tr>
<tr>
<td>POIs..................................... 47</td>
<td>Retrieving favourites................... 16</td>
</tr>
<tr>
<td><strong>F</strong></td>
<td><strong>S</strong></td>
</tr>
<tr>
<td><strong>A</strong></td>
<td><strong>T</strong></td>
</tr>
<tr>
<td><strong>V</strong></td>
<td><strong>U</strong></td>
</tr>
<tr>
<td><strong>r</strong></td>
<td><strong>E</strong></td>
</tr>
<tr>
<td><strong>Storing favourites.................. 29</strong></td>
<td><strong>Usage..................... 10, 29, 41, 61</strong></td>
</tr>
<tr>
<td><strong>Switching the Infotainment</strong></td>
<td><strong>Bluetooth music......................... 35</strong></td>
</tr>
<tr>
<td><strong>system on...................................... 10</strong></td>
<td><strong>Infotainment system............... 10</strong></td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td><strong>TP</strong></td>
</tr>
<tr>
<td><strong>Phone call</strong></td>
<td><strong>Traffic Programme.................. 30</strong></td>
</tr>
<tr>
<td><strong>Initiating............................ 67</strong></td>
<td><strong>Traffic incidents..................... 53</strong></td>
</tr>
<tr>
<td><strong>Rejecting............................ 67</strong></td>
<td><strong>Treble..................................... 24</strong></td>
</tr>
<tr>
<td><strong>Taking.................................. 67</strong></td>
<td><strong>Turn list............................... 53</strong></td>
</tr>
<tr>
<td><strong>Phone projection.................. 37</strong></td>
<td><strong>U</strong></td>
</tr>
<tr>
<td><strong>Playing audio...................... 35</strong></td>
<td><strong>Usage..................... 10, 29, 41, 61</strong></td>
</tr>
<tr>
<td><strong>Playing movies............... 36</strong></td>
<td><strong>Bluetooth music......................... 35</strong></td>
</tr>
<tr>
<td><strong>POIs..................................... 47</strong></td>
<td><strong>Infotainment system............... 10</strong></td>
</tr>
<tr>
<td><strong>Favourites............................. 16</strong></td>
<td><strong>TP......................................... 30</strong></td>
</tr>
<tr>
<td><strong>FM menu................................ 30</strong></td>
<td><strong>Traffic incidents..................... 53</strong></td>
</tr>
<tr>
<td><strong>Frequency list..................... 29</strong></td>
<td><strong>Treble..................................... 24</strong></td>
</tr>
<tr>
<td><strong>Intellitext........................ 31</strong></td>
<td><strong>Traffic Programme.................. 30</strong></td>
</tr>
<tr>
<td><strong>L-Band................................ 31</strong></td>
<td><strong>U</strong></td>
</tr>
<tr>
<td><strong>RDS..................................... 30</strong></td>
<td><strong>Usage..................... 10, 29, 41, 61</strong></td>
</tr>
<tr>
<td><strong>Region................................ 30</strong></td>
<td><strong>Bluetooth music......................... 35</strong></td>
</tr>
<tr>
<td><strong>Regionalisation.................. 30</strong></td>
<td><strong>Infotainment system............... 10</strong></td>
</tr>
<tr>
<td><strong>Station list.......................... 29</strong></td>
<td><strong>TP......................................... 30</strong></td>
</tr>
<tr>
<td><strong>Station search................... 29</strong></td>
<td><strong>Traffic incidents..................... 53</strong></td>
</tr>
<tr>
<td><strong>Station search................... 29</strong></td>
<td><strong>Treble..................................... 24</strong></td>
</tr>
<tr>
<td><strong>TMC stations........................ 40</strong></td>
<td><strong>Traffic Programme.................. 30</strong></td>
</tr>
<tr>
<td><strong>Tone settings...................... 24</strong></td>
<td><strong>U</strong></td>
</tr>
<tr>
<td><strong>Touch screen...................... 12</strong></td>
<td><strong>Usage..................... 10, 29, 41, 61</strong></td>
</tr>
<tr>
<td><strong>Touch screen calibration...... 25</strong></td>
<td><strong>Bluetooth music......................... 35</strong></td>
</tr>
<tr>
<td><strong>Touch screen operation........ 12</strong></td>
<td><strong>Infotainment system............... 10</strong></td>
</tr>
<tr>
<td><strong>Time.................................... 25</strong></td>
<td><strong>TP......................................... 30</strong></td>
</tr>
<tr>
<td><strong>Time and Date.................... 25</strong></td>
<td><strong>Traffic incidents..................... 53</strong></td>
</tr>
<tr>
<td><strong>VAI mode............................ 25</strong></td>
<td><strong>Treble..................................... 24</strong></td>
</tr>
<tr>
<td><strong>Reset screen button........... 41</strong></td>
<td><strong>Traffic Programme.................. 30</strong></td>
</tr>
<tr>
<td><strong>Retrieving favourites........... 16</strong></td>
<td><strong>U</strong></td>
</tr>
<tr>
<td><strong>Return to factory settings... 25</strong></td>
<td><strong>Usage..................... 10, 29, 41, 61</strong></td>
</tr>
<tr>
<td><strong>Ringtone................................ 67</strong></td>
<td><strong>Bluetooth music......................... 35</strong></td>
</tr>
<tr>
<td><strong>Route guidance.................... 53</strong></td>
<td><strong>Infotainment system............... 10</strong></td>
</tr>
<tr>
<td><strong>Route style................................ 53</strong></td>
<td><strong>TP......................................... 30</strong></td>
</tr>
<tr>
<td><strong>Speech recognition............... 59</strong></td>
<td><strong>Traffic incidents..................... 53</strong></td>
</tr>
<tr>
<td><strong>Station list.......................... 29</strong></td>
<td><strong>Treble..................................... 24</strong></td>
</tr>
<tr>
<td><strong>Storing favourites.................. 29</strong></td>
<td><strong>Traffic Programme.................. 30</strong></td>
</tr>
<tr>
<td><strong>System settings.................... 25</strong></td>
<td><strong>U</strong></td>
</tr>
<tr>
<td><strong>Display................................ 25</strong></td>
<td><strong>Usage..................... 10, 29, 41, 61</strong></td>
</tr>
<tr>
<td><strong>Language................................ 25</strong></td>
<td><strong>Bluetooth music......................... 35</strong></td>
</tr>
<tr>
<td><strong>Return to factory settings.... 25</strong></td>
<td><strong>Infotainment system............... 10</strong></td>
</tr>
<tr>
<td><strong>Time and Date.................... 25</strong></td>
<td><strong>TP......................................... 30</strong></td>
</tr>
<tr>
<td><strong>Traffic incidents..................... 53</strong></td>
<td><strong>Treble..................................... 24</strong></td>
</tr>
<tr>
<td><strong>Traffic Programme.................. 30</strong></td>
<td><strong>U</strong></td>
</tr>
<tr>
<td><strong>Turn list............................... 53</strong></td>
<td><strong>Usage..................... 10, 29, 41, 61</strong></td>
</tr>
</tbody>
</table>
Navigation system................. 41
Phone................................. 67
Touch screen....................... 12
USB................................. 35, 36
USB.................................. 34
Using apps.......................... 37
Using smartphone applications... 37

V
Valet mode
  Locking............................ 25
  Unlocking.......................... 25
Voice recognition.................. 59
Volume
  Auto Volume....................... 24
  Maximum startup volume......... 24
  Mute function..................... 10
  Setting the volume.............. 10
  Volume settings................ 24

W
Waveband selection............... 29
Waypoint list...................... 53
Waypoint trip...................... 47
Wrong scrolling direction....... 25
Introduction

General information
The Infotainment system provides you with state-of-the-art in-car infotainment.
Using radio tuner functions, you may register up to 25 stations on five favourites pages.
You can connect external data storage devices to the Infotainment system as further audio sources; either via cable or via Bluetooth®.
In addition, the Infotainment system is equipped with a phone portal that allows for comfortable and safe use of your mobile phone in the vehicle.
You can also operate specific smartphone applications via the Infotainment system.
Optionally, the Infotainment system can be operated using the touch screen and buttons on the control panel, the controls on the steering wheel, or - if provided by your mobile phone - via speech recognition.

The well-thought-out design of the control elements, the touch screen and the clear displays enable you to control the system easily and intuitively.

Note
This manual describes all options and features available for the various Infotainment systems. Certain descriptions, including those for display and menu functions, may not apply to your vehicle due to model variant, country specifications, special equipment or accessories.

Important information on operation and traffic safety

⚠️ Warning
The Infotainment system must be used so that the vehicle can be driven safely at all times. If in doubt, stop the vehicle and operate the Infotainment system while the vehicle is stationary.
Radio reception

Radio reception may be disrupted by static, noise, distortion or loss of reception due to:

- changes in distance from the transmitter
- multipath reception due to reflection
- shadowing

Theft-deterrent feature

The Infotainment system is equipped with an electronic security system for the purpose of theft deterrence. The Infotainment system therefore functions only in your vehicle and is worthless to a thief.
Control elements overview

Control panel
Introduction

1 Display / Touch screen ........ 92
2 Home menu ....................... 92

Screen buttons for access to:

**AUDIO**: audio functions

**GALLERY**: picture and movie functions

**PHONE**: mobile phone functions

**PROJECTION**: phone projection

**NAV**: BringGo® app

**SETTINGS**: system settings

**OnStar**: OnStar Wi-Fi settings .................. 89

3 Time, date and temperature indicators ........ 96

4 Short press: open phone menu .................. 116
   or open phone projection function (if activated) ........ 109
   Long press: activate speech recognition ........ 111

5 **▷**
   Short press: skip to next station when radio active ...... 98
   or skip to next track when external devices active ...... 106
   Long press: seek up when radio active .................. 98
   or fast forward when external devices active ......... 106

6 **○**
   Short press: switch on Infotainment system if turned off .................. 89
   or mute system if turned on . 89
   Long press: switch off Infotainment system .......... 89
   Turn: adjust volume .......... 89

7 **⏪**
   Short press: skip to previous station when radio active .................. 98
   or skip to previous track when external devices active .................. 106
   Long press: seek down when radio active .................. 98
   or fast rewind when external devices active ......... 106

8 **❖**
   Short press: open Home menu .................. 89
   Long press: open phone projection function (if activated) .................. 109
Introduction

Steering wheel controls

1 🎤
   Short press: open OnStar menu if no phone connected ............... 89
   or take phone call if phone connected .............................. 112
   or dial last number in call list when phone menu displayed .......... 116

2 SRC (Source) ...................... 89
   Press: select audio source .... 89
   Turn upwards/downwards: select next/previous preset radio station when radio active ...... 98
   or select next/previous track/chapter/picture when external devices active .............................. 106
   or select next/previous entry in call list when phone portal active and call list open .................... 116
   Turn upwards/downwards and hold: scroll quickly through the entries in the call list ..................... 116

3 +
   Press: increase volume

4 -
   Press: reduce volume

5 🎤
   Press: end/decline call ........ 116
   or deactivate speech recognition ........................................ 111
   or activate/deactivate mute function ................................. 89
Usage

Control elements
The Infotainment system is operated via function buttons, a touch screen and menus that are shown on the display.

Inputs are made optionally via:
- the central control unit in the control panel
- the touch screen
- audio controls on the steering wheel
- the speech recognition

Switching the Infotainment system on or off
Press . After switching on, the last selected Infotainment source becomes active.

Automatic switch-off
If the Infotainment system has been switched on pressing while the ignition is switched off, it will switch off again automatically 10 minutes after the last user input.

Setting the volume
Turn . The current setting is shown on the display.

When the Infotainment system is switched on, the last selected volume is set, provided that it is lower than the maximum start-up volume. For a detailed description .

Speed compensated volume
When the speed compensated volume is activated, the volume is adapted automatically to make up for the road and wind noise as you drive.

Mute
Press to mute the Infotainment system.
To cancel the mute function: press again. The last selected volume is set again.

Modes of operation
Press to display the Home menu.

Note
For a detailed description of menu operation via touch screen .

AUDIO
Select AUDIO to open the main menu of the last selected audio mode.
Select Source on the screen to display the interaction selector bar.
To change to another audio mode: touch one of the items in the interaction selector bar.

For a detailed description of:
- Radio functions 98
- External devices 106

**Note**
To easily return to the audio screen currently active, touch 🅱️ in the top line of any screen.

**GALLERY**
Select GALLERY to open the picture and movie menu for files stored on an external device such as USB stick or smartphone.

**Select 📸 or 🎥 to display the picture or movie menu. Select the desired picture or movie file to show the respective item on the display.**

For a detailed description of:
- Picture functions 107
- Movie functions 108

**PHONE**
Before the phone portal can be used, a connection has to be established between the Infotainment system and the mobile phone.

For a detailed description of preparing and establishing a Bluetooth connection between the Infotainment system and a mobile phone 112.

If the mobile phone is connected, select PHONE to display the main menu of the phone portal.

**PROJECTION**
To show specific apps of your smartphone display on the Infotainment system, connect your smartphone.

For a detailed description of mobile phone operation via the Infotainment system 116.
Select **PROJECTION** to start the projection function.
Depending on the smartphone connected, a main menu with different selectable apps is displayed.
For a detailed description ◇ 109.

**NAV**
To start the BringGo navigation application, select **NAV**.
For a detailed description ◇ 109.

**SETTINGS**
Select **SETTINGS** to open a menu for various system-related settings, e.g. deactivating **Audible Touch Feedback**.

**OnStar**
To display a menu with the OnStar Wi-Fi settings, select **OnStar**.
For a detailed description, see Owner's Manual.
Basic operation

The Infotainment system display has a touch-sensitive surface that allows direct interaction with the displayed menu controls.

**Caution**

Do not use pointed or hard items like ballpoint pens, pencils or similar for touch screen operation.

**Raise screen button**

When operating the menus, press \( \uparrow \) in the respective submenu to return to the next higher menu level.

When no \( \uparrow \) screen button is displayed, you are on the top level of the respective menu. Press \( \uparrow \) to display the Home screen.

**Selecting or activating a screen button or menu item**

Touch a screen button or menu item.

The corresponding system function is activated, a message is shown, or a submenu with further options is displayed.
Basic operation

Note
In subsequent chapters, the operating steps for selecting and activating a screen button or menu item via the touch screen will be described as "...select <button name>/<item name>".

Moving items on the home menu

Touch and hold the element you wish to move until red boxes appear around the icons. Move your finger to the desired location and release the element.

Note
Constant pressure must be applied and the finger must be moved at constant speed.

All other items are rearranged.
Press one of the buttons on the control panel to exit edit mode.

Note
Edit mode exits automatically after 30 seconds of inactivity.

Scrolling lists

To scroll through a list of menu items, you may optionally:

- Place your finger anywhere on the screen and move it upwards or downwards.

Note
Constant pressure must be applied and the finger must be moved at constant speed.

- Touch ▼ or ▲ at the top and at the bottom of the scroll bar.

- Move the slider of the scroll bar up and down with your finger.

To return to the top of the list, touch the list title.

Note
In subsequent chapters, the operating steps for scrolling to a list item via the touch screen will be described as "...scroll to <item name>".

If there are more items available than presentable on the screen, the list must be scrolled.
Basic operation

Scrolling pages

Note
Pages are only scrollable if there is more than one page available.

To scroll from one page to another:
- Place your finger anywhere on the screen and move it left to scroll to the next page or right to scroll to the previous page.

Note
Constant pressure must be applied and the finger must be moved at constant speed.
- Touch > or < on the screen.

In subsequent chapters, the operating steps for scrolling pages via the touch screen will be described as "...scroll to...page...".

Tone settings

In the tone settings menu, the tone characteristics can be set. The menu may be accessed from each audio main menu.

To open the tone settings menu, select Menu in the bottom line of the respective audio main menu. If necessary, scroll through the list of menu items and select Tone Settings. The respective menu is displayed.

Equaliser mode

Use this setting to optimise the tone for the style of music, e.g. Rock or Classical.
Select the desired sound style in the interaction selector bar at the bottom of the screen. If you choose Custom, you can manually adjust the following settings.

Bass
Use this setting to enhance or attenuate the deep frequencies of the audio sources.
Touch + or - to adjust the setting.
Midrange
Use this setting to enhance or attenuate the midrange frequencies of the audio source.
Touch + or - to adjust the setting.

Treble
Use this setting to enhance or attenuate the high frequencies of the audio sources.
Touch + or - to adjust the setting.

Setting balance and fader
Use the illustration at the right side of the menu to adjust balance and fader.
To define the point in the passenger compartment where the sound is at its highest level, touch the corresponding point in the illustration. Alternatively, you can move the red marker to the desired point.

**Note**
The balance and fader settings are valid for all audio sources. They cannot be adjusted individually for each audio source.

---

**Volume settings**

**Adjusting the maximum startup volume**
Press and then select **Settings**.
Select **Radio**, scroll through the list and then select **Max Startup Volume**.
Touch + or - to adjust the setting.

**Adjusting the speed compensated volume**
Press and then select **Settings**.
Select **Radio**, scroll through the list and then select **Auto Volume**.
To adjust the degree of volume adaptation, select one of the options in the list.
**Off**: no enhancement of volume with increasing vehicle speed.
**High**: maximum enhancement of volume with increasing vehicle speed.

**Activating or deactivating the audible touch feedback function**
If the audible touch feedback function is activated, each touch of a screen button or menu item is indicated by a beeping sound.
Press and then select **Settings**.
Select **Radio** and then scroll through the list to **Audible Touch Feedback**.

Touch the screen button next to **Audible Touch Feedback** to activate or deactivate the function.
Volume of traffic announcements

To adjust the volume of traffic announcements, set the desired volume while a traffic announcement is given out by the system. The respective setting is then stored by the system.

System settings

The following settings concern the whole system. All other settings are described by theme in the respective chapters of this manual.

Time and date settings

Press \(\text{\textcircled{\(\text{\textcopyright}\)}}\) and then select Settings. Select Time and Date to display the respective submenu.

Set Time Format
To select the desired time format, touch the screen buttons 12 h or 24 h.

Set Date Format
To select the desired date format, select Set Date Format and choose between the available options in the submenu.

Auto Set
To choose whether time and date are to be set automatically or manually, select Auto Set.

For time and date to be set automatically, select On - RDS.

For time and date to be set manually, select Off - Manual. If Auto Set is set to Off - Manual, the submenu items Set Time and Set Date become available.

Set time and date
To adjust the time and date settings, select Set Time or Set Date. Touch + and - to adjust the settings.

Language settings

Press \(\text{\textcircled{\(\text{\textcopyright}\)}}\) and then select Settings. Select Language to display the respective menu.

To adjust the language for the menu texts: touch the desired language.

Text scroll function

If long text is displayed on the screen e.g. song titles or station names, the text may either be scrolled continually or it may be scrolled once and displayed in truncated form.

Press \(\text{\textcircled{\(\text{\textcopyright}\)}}\) and then select Settings. Select Radio.
If you wish the text to be scrolled continually, activate **Text Scroll**.
If you wish the text to be scrolled in blocks, deactivate the setting.

**Black display function**
If you do not want to see the illuminated display, e.g. during night time, you can turn the display off.
Press ⌈ and then select **Settings**.
Scroll through the list and select **Turn Display Off**. The display is turned off; the audio functions remain active.

**Factory defaults**
Press ⌈ and then select **Settings**.
Scroll through the list and select **Return to Factory Settings**.
To restore all vehicle personalisation settings, select **Restore Vehicle Settings**.
To delete the paired Bluetooth devices, the contacts list and the voice mail numbers stored, select **Clear All Private Data**.
To reset tone and volume settings, delete all favourites, and erase the ringtone selection, select **Restore Radio Settings**.
In each case, a warning message is displayed. Select **Continue** to reset the settings.

**System version**
Press ⌈ and then select **Settings**.
Scroll through the list and select **Software Information**.
If a USB device is connected, you may save the vehicle information to this USB device.
Select **System Update** and then **Save Vehicle Info to USB**.

For a system update, contact your workshop.

**Vehicle settings**
Vehicle settings are described in the Owner's Manual.
Radio

Usage .......................................... 98
Station search .............................. 98
Favourite lists .............................. 100
Radio data system (RDS) ............. 101
Digital audio broadcasting .......... 102

Usage

Activating radio

Press 🎈 and then select AUDIO. The audio main menu last selected is displayed.

Select Source in the bottom line of the active radio main menu to open the interaction selector bar.

Station search

Automatic station search

Briefly press or touch 🔈 or 🔋 on the control panel or on the screen to play the previous or next station in the station memory.

Manual station search

Press and hold 🔈 or 🔋 on the control panel. Release when the required frequency has almost been reached.

A search is made for the next station that can be received and it is played automatically.
**Note**  
FM waveband: when the RDS function is activated, only RDS stations are searched for, and when the radio traffic service (TP) is activated, only traffic service stations are searched for.

**Station tuning**

Touch the on the screen. The **Direct tune** display is shown.

Enter the desired frequency. Use to delete digits entered. If necessary, touch or to subsequently adjust the input.

Confirm the input to play the station.

**Station lists**

Select **Menu** in the bottom line of the active radio main menu to open the corresponding waveband-specific submenu.

Select the waveband-specific **Station List**. All receivable stations of the relevant waveband and in the current reception area are displayed.

Select the desired station.

**Note**  
The currently received radio station is indicated by the symbol next to the station name.

**Category lists**

Numerous radio stations broadcast a PTY code, which specifies the type of programme transmitted (e.g. news). Some stations also change the PTY code depending on the content which is currently transmitted.

The Infotainment system stores these stations, sorted by programme type in the corresponding category list.

**Note**  
The **Categories** list item is only available for the FM and the DAB wavebands.

To search for a programme type determined by the stations, select **Categories**.

A list of programme types currently available is displayed.

Select the desired programme type. A list of stations is displayed transmitting a programme of the selected type.

Select the desired station.
**Radio**

**Note**
The currently received radio station is indicated by the ► symbol next to the station name.

**Update station lists**
If the stations stored in a waveband-specific station list can no longer be received, select **Menu** in the bottom line of the active radio main menu and then select the respective menu item to update the station list, e.g. **Update Station List**.

**Note**
If a waveband-specific station list is updated, the corresponding category list is also updated.

A station search is started and a corresponding message is displayed.

Once the search is finished, the respective station list is displayed.

**Note**
The currently received radio station is indicated by the ► symbol next to the station name.

**Favourite lists**
Stations of all wavebands can be stored manually in the favourite lists.

Five favourite lists are available, in each of which 5 stations may be stored.

**Note**
The currently received station is highlighted.

**Storing a station**
If required, touch < or > to scroll through the favourite pages.

To store the currently active radio station to a preset screen button: touch and hold the desired screen button for a few seconds. The corresponding frequency or station name is displayed on the screen button.

**Retrieving stations**
If required, touch < or > to scroll to the desired favourite page.

Select the preset screen button on which the desired radio station is stored.

**Defining the number of available favourites pages**
To define the number of favourites pages displayed for selection, press **HOME** and then select **SETTINGS** on the screen.

Select **Radio** and then **Manage Favourites** to display the respective submenu.

Depending on which favourites pages you want to be displayed, activate or deactivate the pages.
Radio data system (RDS)
RDS is a service of FM stations that considerably facilitates the finding of the desired station and its fault-free reception.

Advantages of RDS
- On the display, the programme name of the station appears instead of its frequency.
- During a station search, the Infotainment system tunes in to RDS stations only.
- The Infotainment system always tunes into the best receivable broadcasting frequency of the set station by means of AF (alternative frequency).
- Depending on the station that is received, the Infotainment system displays radio text that can contain e.g. information on the current programme.

RDS configuration
Touch Menu in the bottom line of the FM radio main menu to open the corresponding waveband-specific submenu.
Scroll to RDS.
Activate or deactivate RDS.

Traffic Programme
Radio traffic service stations are RDS stations that broadcast traffic news. If the traffic service is switched on, the currently playing audio source is interrupted for the duration of the traffic announcement.

Activating the traffic programme function
Select Menu in the bottom line of the FM radio main menu to open the corresponding waveband-specific submenu.
Touch the screen button next to Traffic Programme to activate or deactivate the function.

Note
In the station list, TP is displayed next to the stations providing a traffic programme.
If the radio traffic service is activated, [TP] is shown in the top line of all main menus. If the current station is not a radio traffic service station, TP is greyed-out and a search is started automatically for the next radio traffic service station. As soon as a radio traffic service station is found, TP is highlighted. If no radio traffic service station is found, TP remains greyed-out.
If a traffic announcement is broadcasted on the respective station, a message is displayed. To interrupt the announcement and return to the function previously activated, touch the screen or press 🔄.

Regionalisation
Sometimes RDS stations broadcast regionally different programmes on different frequencies.
Select **Menu** in the bottom line of the FM radio main menu to open the corresponding waveband-specific submenu and scroll to **Region**. Activate or deactivate **Region**. If regionalisation is activated, alternative frequencies with the same regional programmes are selected where necessary. If regionalisation is switched off, alternative frequencies of the stations are selected without regard to regional programmes.

**Digital audio broadcasting**

DAB broadcasts radio stations digitally. DAB stations are indicated by the programme name instead of the broadcasting frequency.

**General information**

- With DAB, several radio programmes (services) can be broadcasted on a single ensemble.
- Besides high-quality digital audio services, DAB is also able to transmit programme-associated data and a multitude of other data services including travel and traffic information.
- As long as a given DAB receiver can pick up the signal sent out by a broadcasting station (even if the signal is very weak), sound reproduction is ensured.
- In the event of poor reception, the volume is reduced automatically to avoid the output of disagreeable noises.
- If the DAB signal is too weak to be picked up by the receiver, reception is interrupted completely. This incident can be avoided by activating **DAB-DAB Linking** and/or **DAB-FM Linking** in the DAB menu (see below).
- Interference caused by stations that are on nearby frequencies (a phenomenon that is typical of AM and FM reception) does not occur with DAB.
- If the DAB signal is reflected by natural obstacles or buildings, the reception quality of DAB is improved, whereas AM or FM reception is considerably impaired in such cases.
- When DAB reception is enabled, the FM tuner of the Infotainment system remains active in the background and continually searches for the best receivable FM stations. If TP 101 is activated, traffic announcements of the FM station with the best reception are issued. Deactivate TP if DAB reception should not be interrupted by FM traffic announcements.

**DAB Announcements**

Besides their music programmes, a lot of DAB stations also broadcast announcements of various categories. If you activate some or all categories, the currently received DAB service is interrupted when an announcement of these categories is made.

Select **Menu** in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and select DAB Announcements to display a list of the categories available.
Activate all or just the desired announcement categories. Different announcement categories can be selected at the same time.

**DAB-DAB Linking**

If this function is activated, the device switches over to the same service (programme) on another DAB ensemble (if available) when the DAB signal is too weak to be picked up by the receiver.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and activate or deactivate DAB-DAB Linking.

**DAB-FM Linking**

If this function is activated, the device switches over to a corresponding FM station of the active DAB service (if available) when the DAB signal is too weak to be picked up by the receiver.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and activate or deactivate DAB-FM Linking.

**L Band**

With this function, you may define which DAB wavebands are to be received by the Infotainment system.
L Band (earth and satellite radio) is another radio band that can be received additionally.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and activate or deactivate L Band.

**Intellitext**

The Intellitext function allows the reception of additional information such as financial information, sports, news etc.
Select Menu in the bottom line of the DAB radio main menu to open the corresponding waveband-specific submenu.
Scroll through the list and select Intellitext.
Select one of the categories and choose a specific item to display detailed information.

**EPG**

The Electronic Programme Guide provides information on the current and upcoming programme of the respective DAB station.
Select Menu in the bottom line of the DAB radio main menu and then select Station List.
To display the programme of the desired station, touch the icon next to the station.

**Note**

The content available depends on the station and region.
General information
A USB socket for the connection of external devices is located in the centre console.

Note
The sockets must always be kept clean and dry.

USB port
An MP3 player, USB drive, SD card (via USB connector/adapter) or smartphone can be connected to the USB port.
Up to two USB devices can be connected to the Infotainment system at a time.

Note
For the connection of two USB devices, an external USB hub is required.
The Infotainment system can play audio files, show picture files or play movie files contained in USB storage devices.

When connected to the USB port, various functions of the devices mentioned above can be operated via the controls and menus of the Infotainment system.

Note
Not all auxiliary devices are supported by the Infotainment system. Check the compatibility list on our website.

Connecting/disconnecting a device
Connect one of the devices mentioned above to the USB port. If required, use the appropriate connection cable. The music function starts automatically.

Note
If a non-readable USB device is connected, a corresponding error message appears and the Infotainment system automatically switches to the previous function.
To disconnect the USB device, select another function and then remove the USB storage device.
Caution
Avoid disconnecting the device during playback. This may damage the device or the Infotainment system.

USB Auto Launch
By default, the USB audio menu is displayed automatically as soon as a USB device is connected.
If desired, this function can be deactivated.
Press \(\mathcal{O}\) and then select Settings to open the settings menu.
Select Radio, scroll to USB Auto Launch and touch the screen button next to the function.
To reactivate the function, touch the screen button again.

Bluetooth
Devices which support the Bluetooth music profiles A2DP and AVRCP can be connected wirelessly to the Infotainment system. The Infotainment system can play music files contained in these devices.

Connecting a device
For a detailed description on how to establish a Bluetooth connection \(\Rightarrow 113\).

File formats and folders
The maximum capacity of a device supported by the Infotainment system amounts to 2500 music files, 2500 picture files, 250 movie files, 2500 folders and 10 stages of folder structure. Only devices formatted in the FAT16/FAT32 file system are supported.
If there are images included in the audio metadata, these images are displayed on the screen.

Note
Some files may not be played properly. This may be due to a different recording format or the condition of the file.
Files from online shops to which Digital Rights Management (DRM) has been applied cannot be played.
The Infotainment system can play the following audio, picture and movie files stored on external devices.

Audio files
The playable audio file formats are MP3 (MPEG-1 Layer 3, MPEG-2 Layer 3), WMA, AAC, AAC+, ALAC OGG WAF (PCM), AIFF, 3GPP (audio only), Audio Books and LPCM. iPod® and iPhone® devices play ALAC, AIFF, Audio Books and LPCM.
When playing a file with ID3 tag information, the Infotainment system can display information, e.g. on the track title and artist.

Picture files
The displayable picture file formats are JPG, JPEG, BMP, PNG and GIF.
JPG files must have 64 to 5000 pixels in width and 64 to 5000 pixels in height.
BMP, PNG and GIF files must have 64 to 1024 pixels in width and 64 to 1024 pixels in height.
The pictures should not exceed a file size of 1MB.

Movie files
The playable movie file format are AVI and MP4.
External devices

The maximum resolution is 1280 x 720 pixels. The frame rate must be less than 30 fps.
The usable codec is H.264/MPEG-4 AVC.
The playable audio formats are MP3, AC3, AAC and WMA.
The displayable subtitle format is SMI.

Playing audio

Activating the music function
If the device is not yet connected to the Infotainment system, connect the device. Usually, the respective audio main menu is displayed automatically.
If playback is not started automatically, e.g. if USB Auto Launch is deactivated, take the following steps:
Press and then select AUDIO to open the audio main menu last selected.

Select Source in the interaction selector bar and then select the desired audio source to open the respective audio main menu.
Playback of the audio tracks starts automatically.

Function buttons

Interrupting and resuming playback
Touch  to interrupt playback. The screen button changes to .
Touch  to resume playback.

Playing the next or previous track
Touch  to play the next track.

Touch  within the first 2 seconds of the track playing to return to the previous track.

Returning to the beginning of the current track
Touch  after 2 seconds of the track playing.

Fast forwarding and rewinding
Touch and hold  or . Release to return to normal playback mode.
Alternatively, you can move the slider showing the current track position to the left or right.

Playing tracks randomly
Touch  to play the tracks in random order. The screen button changes to .
Touch  again to deactivate the shuffle function and go back to the normal playback mode.

Browse Music function
To display the browse screen, touch the screen. Alternatively, select Menu in the bottom line of the audio.
main screen to display the respective audio menu and then select **Browse Music**.
Different categories, in which the tracks are sorted, are displayed, e.g. **Playlists**, **Artists**, or **Albums**.

Select the desired category, subcategory (if available) and then choose a track.
Select the track to start playback.

**Displaying pictures**
You can view pictures from a USB device.

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**Note**
For your safety, some features are disabled while your vehicle is in motion.

**Activating the picture function**
If the device is not yet connected to the Infotainment system, connect the device 104.
Press and then select **GALLERY** to open the media main menu.
Touch \ to open the picture main menu to display a list of items stored on the USB device. Select the desired picture.

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Touch the screen to hide the menu bar. Touch the screen again to redisplay the menu bar.

**Function buttons**

**Full screen mode**
Select \ to display the picture in full screen mode. Touch the screen to exit full screen mode.

**Viewing the next or previous picture**
Touch \ or swipe to the left to view the next picture.
Touch \ or swipe to the right to view the previous picture.

**Rotating a picture**
Select \ to rotate the picture.

**Zoom in on a picture**
Touch \ once or several times to zoom in on a picture or to return to its original size.

**Viewing a slide show**
Select \ to view the pictures stored on the USB device in a slide show.
Touch the screen to end the slide show.
Picture menu
Select Menu in the bottom line of the screen to display the Picture Menu.

Slide show time
Select Slide Show Time to display a list of possible time sequences. Activate the desired time sequence in which each picture is supposed to be displayed in a slide show.

Clock and temperature display
To display time and temperature in full screen mode, activate Clock. Temp. Display.

Display settings
Select Display Settings to open a submenu for the adjustment of brightness and contrast. Touch + or - to adjust the settings.

Playing movies
You can view movies from a USB device connected to the USB port.

Note
For your safety, the movie function is not available while driving.

Activating the movie function
If the device is not yet connected to the Infotainment system, connect the device 104.
Press and then select GALLERY to open the media main menu.
Touch to open the movie main menu and then select the desired folder and/or movie.
The movie is shown.

Function buttons
Full screen
Select to display the movie in full screen mode. Touch the screen to exit full screen mode.

Interrupting and resuming playback
Touch II to interrupt playback. The screen button changes to ►.
Touch ► to resume playback.

Playing the next or previous track
Touch ► to play the next movie file.
Touch ◂ within the first 5 seconds of the movie playing to return to the previous movie file.
Returning to the beginning of the current movie
Touch ▪ after 5 seconds of the movie playing.

Fast forwarding and rewinding
Touch and hold ▪ or ▪. Release to return to normal playback mode.

Movie menu
Select Menu in the bottom line of the screen to display the Movie Menu.

Display settings
Select Display Settings to open a submenu for adjustment of brightness and contrast.
Touch + and - to adjust the settings.

Using smartphone applications

Phone projection
The phone projection applications Apple CarPlay™ and Android™ Auto display selected apps from your smartphone on the Infotainment screen and allow their operation directly via the Infotainment controls.
Check with the device's manufacturer if this function is compatible with your smartphone and if this application is available in the country you live in.

Preparing the smartphone
Android phone: Download the Android Auto app to your smartphone from the Google Play™ Store.
iPhone: Make sure Siri® is activated on your smartphone.

Activating phone projection in the settings menu
Press ☰ to display the Home screen and then select SETTINGS.
Scroll through the list to Apple CarPlay or Android Auto.
Make sure the respective application is activated.

Connecting the mobile phone
Connect the smartphone to the USB port 104.

Starting phone projection
To start the phone projection function, press ☰ and then select PROJECTION.

Note
If the application is recognised by the Infotainment system, the application icon may change to Apple CarPlay or Android Auto.

To start the function, you can alternatively press and hold ☰ for a few seconds.
The phone projection screen displayed depends on your smartphone and software version.
External devices

Returning to the Infotainment screen
Press 🔄.

BringGo
BringGo is a navigation app providing location search, map display and route guidance.

Downloading the app
Before BringGo can be operated using the controls and menus of the Infotainment system, the respective application must be installed on the smartphone.

Download the app from App Store® or Google Play Store.

Activating phone projection in the settings menu
Press 🔄 to display the Home screen and then select SETTINGS.
Scroll through the list to BringGo.
Make sure the application is activated.

Connecting the mobile phone
Connect the smartphone to the USB port 🌐 104.

Starting BringGo
To start the app, press 🔄 and then select the navigation icon.
The main menu of the application is shown on the display of the Infotainment system.
For further information on how to operate the app, see the instructions on the manufacturer’s website.
General information
The voice pass-thru application of the Infotainment system allows access to the speech recognition commands on your smartphone. See your smartphone manufacturer's user guide to find out whether your smartphone supports this feature.
In order to use the voice pass-thru application, the smartphone must be connected to the Infotainment system via USB cable or via Bluetooth.

Usage
Activating speech recognition
Press and hold or on the control panel or on the steering wheel to start a speech recognition session. A voice command message is displayed on the screen.
As soon as a beep is heard, you can say a command. For information on the commands supported, see the operating instructions for your smartphone.

Adjusting the volume of voice prompts
Turn on the control panel or press + / - on the right side of the steering wheel to increase or decrease the volume of voice prompts.

Deactivating speech recognition
Press on the steering wheel. The voice command message disappears, the speech recognition session is ended.
General information
The Phone portal provides you with the possibility of having mobile phone conversations via a vehicle microphone and the vehicle loudspeakers as well as operating the most important mobile phone functions via the Infotainment system in the vehicle. To be able to use the Phone portal, the mobile phone must be connected to the Infotainment system via Bluetooth.

Not all Phone functions are supported by every mobile phone. The usable phone functions depend on the relevant mobile phone and network provider. You can find further information on this in the operating instructions for your mobile phone, or you can enquire about them with your network provider.

Important information for operation and traffic safety

⚠️ Warning
Mobile phones have effects on your environment. For this reason safety regulations and directions have been prepared. You should be familiar with the related directions before you use the telephone function.

⚠️ Warning
Use of the hands-free facility while driving can be dangerous because your concentration is reduced when telephoning. Park your vehicle before you use the hands-free facility. Follow the stipulations of the country in which you find yourself at present.

Do not forget to follow the special regulations that apply in specific areas and always switch off the mobile phone if the use of mobile phones is prohibited, if
interference is caused by the mobile phone or if dangerous situations can occur.

**Bluetooth**

The Phone portal is certified by the Bluetooth Special Interest Group (SIG).

You can find further information about the specification on the internet at http://www.bluetooth.com

**Bluetooth connection**

Bluetooth is a radio standard for the wireless connection of e.g. mobile phones, smartphones or other devices.

The pairing (PIN code exchange between Bluetooth device and Infotainment system) and connecting of the Bluetooth devices to the Infotainment system are carried out via the Bluetooth menu.

**Bluetooth menu**

Press ⚙ and then select SETTINGS.

Select Bluetooth to display the Bluetooth menu.

![Bluetooth menu image]

**Pairing a device**

**Important information**

- Up to ten devices can be paired to the system.
- Only one paired device can be connected to the Infotainment system at a time.
- Pairing normally only needs to be carried out once, unless the device is deleted from the list of paired devices. If the device has been connected previously, the Infotainment system establishes the connection automatically.
- Bluetooth operation considerably drains the device’s battery. Therefore, connect the device to the USB port for charging.

**Pairing a new device**

1. Activate the Bluetooth function of the Bluetooth device. For further information, see the user guide of the Bluetooth device.
2. Press ⚙ and then select SETTINGS on the Info-Display.

Select Bluetooth and then Device Management to display the respective menu.
Confirm the messages on the Infotainment system and the Bluetooth device.

- If SSP (secure simple pairing) is not supported:
  
  On the Infotainment system:
  an **Info** message is displayed asking you to enter a PIN code on your Bluetooth device.
  
  On the Bluetooth device:
  enter the PIN code and confirm your input.

6. The Infotainment system and the device are paired.

**Note**
If the Bluetooth device is successfully paired, ✦ next to the Bluetooth device indicates that the phone function is enabled and ‭iPad ‬indicates that the Bluetooth music function is enabled.

7. The phone book is downloaded automatically to the Infotainment system. Depending on the phone, the Infotainment system has to be allowed access to the phone book. If required, confirm the messages displayed on the Bluetooth device.

If this function is not supported by the Bluetooth device, a corresponding message is displayed.

**Changing the Bluetooth PIN code**

Press ☐ and then select **SETTINGS**.

Select **Bluetooth** and then **Change Pairing PIN** to display the respective submenu. A keypad is displayed.

Enter the desired four-digit PIN code.

To delete an entered number, select ⇨.

Confirm your input by selecting **Enter**.

**Connecting a paired device**

Press ☐ and then select **SETTINGS**.

Select **Bluetooth** and then **Device Management** to display the respective menu.

Select the Bluetooth device you wish to connect. The device is connected.

**Note**
The connected device and the available options are highlighted.
Disconnecting a device
Press ☰ and then select SETTINGS.
Select Bluetooth and then Device Management to display the respective menu.
Select the Bluetooth device currently connected. You are prompted with a message.
Select Yes to disconnect the device.

Deleting a device
Press ☰ and then select SETTINGS.
Select Bluetooth and then Device Management to display the respective menu.
Select DEL next to the Bluetooth device. You are prompted with a message.
Select Yes to delete the device.

Device info
Press ☰ and then select SETTINGS.
Select Bluetooth and then Device Information to display the respective menu.

The information displayed includes Device Name, Address, and PIN Code.

Emergency call
⚠️ Warning
Connection setup cannot be guaranteed in all situations. For this reason you should not rely exclusively on a mobile phone when a vitally important communication (e.g. a medical emergency) is concerned.
In some networks it may be necessary for a valid SIM card to be properly inserted in the mobile phone.

⚠️ Warning
Bear in mind that you can make and receive calls with the mobile phone, if it is in a service area with a sufficiently strong signal. Under certain circumstances emergency calls cannot be made on all mobile phone networks; it is possible that they cannot be made when certain network services and/or telephone functions are active. You can enquire about this with the local network operators.
The emergency call number can differ depending on the region and country. Please enquire beforehand about the correct emergency call number for the relevant region.

Making an emergency call
Dial the emergency call number (e.g. 112).
The telephone connection to the emergency call centre is set up.
Answer when the service personnel questions you about the emergency.

⚠️ Warning
Do not end the call until you are requested to do so by the emergency call centre.
**Operation**
As soon as a connection via Bluetooth has been set up between your mobile phone and the Infotainment system, you can operate many functions of your mobile phone via the Infotainment system.

**Note**
In the handsfree mode, mobile phone operation is still possible, e.g. taking a call or adjusting the volume.

After the setup of a connection between the mobile phone and the Infotainment system, mobile phone data is transmitted to the Infotainment system. This can take some time depending on the mobile phone and the amount of data to be transferred. During this period, operation of the mobile phone via the Infotainment system is possible only to a limited extent.

**Note**
Not every mobile phone supports all functions of the Phone portal. Therefore deviations from the range of functions described with these specific mobile phones are possible.

**Phone main menu**
Press ☰ and then select PHONE to display the respective menu.

**Initiating a phone call**

**Entering a phone number**
Press ☰ and then select PHONE.
Enter a telephone number using the keypad in the phone main menu.
To delete one or more entered characters, touch or touch and hold ⇪.
Touch ☰ on the screen or press ☰ on the steering wheel to start dialling.

**Using the phone book**

**Note**
When pairing a mobile phone with the Infotainment system via Bluetooth, the phone book of the mobile phone is downloaded automatically ☰ 113.
Press ☰ and then select PHONE.
Select Contacts in the phone main menu.

**Note**
The PHONE main menu is only available if a mobile phone is connected to the Infotainment system via Bluetooth. For a detailed description ☰ 113.

Many functions of the mobile phone can now be controlled via the phone main menu (and associated submenus), and via the phone-specific controls on the steering wheel.
Quick search
1. Select ¿ to display a list of all contacts.
2. Scroll through the list of contacts entries.
3. Touch the contact you wish to call.
   A menu with all phone numbers stored for the selected contact is displayed.
4. Select the desired phone number to initiate the call.

Search menu
If the phone book contains a great number of entries, you can search for the desired contact via the search menu.

Select ¿ in the Contacts menu to display the search tab.

The letters are organised in alphabetical groups on the screen buttons: abc, def, ghi, jkl, mno, pqrs, tuv, and wxyz.
Use ⇦ to delete an entered group of letters.

1. Select the button containing the first letter of the contact you wish to search for.
   For example: If the contact you wish to search for starts with 'g' select the ghi screen button.
   All contacts containing one of the letters on this button, in the example 'g', 'h', and 'i', are displayed.
2. Select the button containing the second letter of the contact you wish to search for.
3. Continue to enter more letters of the contact you wish to search for until the desired contact is displayed.
4. Touch the contact you wish to call. A menu with all phone numbers stored for the selected contact is displayed.
5. Select the desired phone number to initiate the call. The following display is shown.
Contacts settings
The contacts list can be sorted by last name or first name.
Press \( \text{ Settings } \) and then select SETTINGS to display the respective menu.
Select Bluetooth and then Sort Order. Activate the desired option.

Using the call history
All incoming, outgoing, or missed calls are registered.
Press \( \text{ Settings } \) and then select PHONE.
Select Call History in the phone main menu.

Select \( \nabla \) for outgoing calls, \( \bigcirc \) for missed calls, \( \nabla \) for incoming calls and \( \nabla \) for all calls. The respective call list is displayed.
Select the desired entry to initiate a call.

Redialling a number
The last dialled phone number can be redialled.
Press \( \text{ Settings } \) and then select PHONE.
Select \( \nabla \) on the screen or press \( \text{ Settings } \) on the steering wheel.

Using speed dial numbers
Speed dial numbers that are stored on the mobile phone can also be dialled using the keypad of the phone main menu.
Press \( \text{ Settings } \) and then select PHONE.
Touch and hold the respective digit on the keypad to initiate the call.

Incoming phone call
Taking a call
If an audio mode, e.g. the radio or USB mode, is active at the moment a call comes in, the audio source is muted and stays muted until the call ends.
A message with the caller's phone number or name (if available) is displayed.

To answer the call, select \( \nabla \) in the message or press \( \text{ Settings } \) on the steering wheel.
Rejecting a call
To reject the call, select ☑ in the message or press 🆜 on the steering wheel.

Changing the ring tone
Press 🕊 and then select SETTINGS.
Select Bluetooth and then Ringtones to display the respective menu. A list of all devices paired is displayed.
Select the desired device. A list of all ringtones available for this device is displayed.
Select one of the ringtones.

Functions during a call
During an ongoing phone call, the phone main menu is displayed.

Deactivating the handsfree mode temporarily
To continue the conversation via the mobile phone, activate 🎤.
To return to the handsfree mode, deactivate 🎤.

Deactivating the microphone temporarily
To mute the microphone, activate 🎤.
To reactivate the microphone, deactivate 🎤.

Ending a phone call
Select ☑ to end the call.

Voice mail box
You may operate your voice mail box via the Infotainment system.

Voice mail number
Press 🕊 and then select SETTINGS.
Select Bluetooth. Scroll through the list and select Voice Mail Numbers.
A list of all devices paired is displayed.
Select the respective phone. A keypad is displayed.
Enter the voice mail number for the respective phone.

Calling the voice mail box
Press 🕊 and then select PHONE.
Select ☑ on the screen. The mail box is called.
Alternatively, enter the voice mail number via the phone keypad.
Mobile phones and CB radio equipment

Installation instructions and operating guidelines

The vehicle specific installation instructions and the operating guidelines of the mobile phone and handsfree manufacturer must be observed when installing and operating a mobile telephone. Failure to do so could invalidate the vehicle type approval (EU directive 95/54/EC).

Recommendations for fault-free operation:

- Professionally installed exterior antenna to obtain the maximum range possible.
- Maximum transmission power 10 watts.
- Installation of the phone in a suitable spot, consider relevant Note in the Owner’s Manual, section Airbag system.

Seek advice on predetermined installation points for the external antenna or equipment holder and ways of using devices with a transmission power exceeding 10 watts.

Use of a handsfree attachment without external antenna with mobile telephone standards GSM 900/1800/1900 and UMTS is only permitted if the maximum transmission power of the mobile telephone is 2 watts for GSM 900 or 1 watt for the other types.

For reasons of safety, do not use the phone while driving. Even use of a handsfree set can be a distraction while driving.

⚠️ Warning

Operation of radio equipment and mobile telephones which fail to meet above mentioned mobile telephone standards is only permitted using an antenna located outside of the vehicle.

Caution

Mobile telephones and radio equipment may lead to malfunctions in the vehicle electronics when operated inside the vehicle with no exterior antenna, unless the above mentioned regulations are observed.
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Activating Bluetooth music</td>
</tr>
<tr>
<td></td>
<td>Activating phone</td>
</tr>
<tr>
<td></td>
<td>Activating radio</td>
</tr>
<tr>
<td></td>
<td>Activating USB audio</td>
</tr>
<tr>
<td></td>
<td>Activating USB movie</td>
</tr>
<tr>
<td></td>
<td>Activating USB picture</td>
</tr>
<tr>
<td></td>
<td>Audio files</td>
</tr>
<tr>
<td></td>
<td>Auto volume</td>
</tr>
<tr>
<td>B</td>
<td>Basic operation</td>
</tr>
<tr>
<td></td>
<td>Bluetooth</td>
</tr>
<tr>
<td></td>
<td>Bluetooth connection</td>
</tr>
<tr>
<td></td>
<td>Bluetooth music menu</td>
</tr>
<tr>
<td></td>
<td>Connecting device</td>
</tr>
<tr>
<td></td>
<td>General information</td>
</tr>
<tr>
<td></td>
<td>Pairing</td>
</tr>
<tr>
<td></td>
<td>Phone</td>
</tr>
<tr>
<td></td>
<td>Bluetooth connection</td>
</tr>
<tr>
<td></td>
<td>BringGo</td>
</tr>
<tr>
<td>C</td>
<td>Call</td>
</tr>
<tr>
<td></td>
<td>Functions during a call</td>
</tr>
<tr>
<td></td>
<td>Incoming call</td>
</tr>
<tr>
<td></td>
<td>Initiating a phone call</td>
</tr>
<tr>
<td></td>
<td>Ring tone</td>
</tr>
<tr>
<td></td>
<td>Call history</td>
</tr>
<tr>
<td></td>
<td>Control elements</td>
</tr>
<tr>
<td></td>
<td>Infotainment system</td>
</tr>
<tr>
<td></td>
<td>Steering wheel</td>
</tr>
<tr>
<td></td>
<td>Control elements overview</td>
</tr>
<tr>
<td>D</td>
<td>DAB</td>
</tr>
<tr>
<td></td>
<td>Digital audio broadcasting</td>
</tr>
<tr>
<td></td>
<td>Displaying pictures</td>
</tr>
<tr>
<td></td>
<td>Display settings</td>
</tr>
<tr>
<td>E</td>
<td>Emergency call</td>
</tr>
<tr>
<td>F</td>
<td>Favourite lists</td>
</tr>
<tr>
<td></td>
<td>Retrieving stations</td>
</tr>
<tr>
<td></td>
<td>Storing stations</td>
</tr>
<tr>
<td></td>
<td>File formats</td>
</tr>
<tr>
<td></td>
<td>Audio files</td>
</tr>
<tr>
<td></td>
<td>Movie files</td>
</tr>
<tr>
<td></td>
<td>Picture files</td>
</tr>
<tr>
<td>G</td>
<td>General information</td>
</tr>
<tr>
<td></td>
<td>Bluetooth</td>
</tr>
<tr>
<td></td>
<td>DAB</td>
</tr>
<tr>
<td></td>
<td>Infotainment system</td>
</tr>
<tr>
<td></td>
<td>Phone</td>
</tr>
<tr>
<td></td>
<td>Smartphone applications</td>
</tr>
<tr>
<td></td>
<td>USB</td>
</tr>
<tr>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>H Home menu</td>
<td>92</td>
</tr>
<tr>
<td>I Infotainment control panel</td>
<td>86</td>
</tr>
<tr>
<td>Intellitext</td>
<td>102</td>
</tr>
<tr>
<td>M Maximum startup volume</td>
<td>95</td>
</tr>
<tr>
<td>Menu operation</td>
<td>92</td>
</tr>
<tr>
<td>Mobile phones and CB radio equipment</td>
<td>120</td>
</tr>
<tr>
<td>Movie files</td>
<td>104</td>
</tr>
<tr>
<td>Mute</td>
<td>89</td>
</tr>
<tr>
<td>O Operation</td>
<td>116</td>
</tr>
<tr>
<td>External devices</td>
<td>104</td>
</tr>
<tr>
<td>Menu</td>
<td>92</td>
</tr>
<tr>
<td>Phone</td>
<td>116</td>
</tr>
<tr>
<td>Radio</td>
<td>98</td>
</tr>
<tr>
<td>P Pairing</td>
<td>113</td>
</tr>
<tr>
<td>Personalisation of home menu</td>
<td>92</td>
</tr>
<tr>
<td>Phone</td>
<td>116</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>112</td>
</tr>
<tr>
<td>Bluetooth connection</td>
<td>113</td>
</tr>
<tr>
<td>Call history</td>
<td>116</td>
</tr>
<tr>
<td>Emergency calls</td>
<td>115</td>
</tr>
<tr>
<td>Entering a number</td>
<td>116</td>
</tr>
<tr>
<td>Functions during a call</td>
<td>116</td>
</tr>
<tr>
<td>General information</td>
<td>112</td>
</tr>
<tr>
<td>Incoming call</td>
<td>116</td>
</tr>
<tr>
<td>Phone book</td>
<td>116</td>
</tr>
<tr>
<td>Phone main menu</td>
<td>116</td>
</tr>
<tr>
<td>Selecting the ring tone</td>
<td>116</td>
</tr>
<tr>
<td>Speed dial number</td>
<td>116</td>
</tr>
<tr>
<td>Phone book</td>
<td>116</td>
</tr>
<tr>
<td>Phone projection</td>
<td>109</td>
</tr>
<tr>
<td>Picture files</td>
<td>104</td>
</tr>
<tr>
<td>Playing audio</td>
<td>106</td>
</tr>
<tr>
<td>Playing movies</td>
<td>108</td>
</tr>
<tr>
<td>R Radio</td>
<td>98</td>
</tr>
<tr>
<td>Activating</td>
<td>98</td>
</tr>
<tr>
<td>Configuring DAB</td>
<td>102</td>
</tr>
<tr>
<td>Configuring RDS</td>
<td>101</td>
</tr>
<tr>
<td>DAB announcements</td>
<td>102</td>
</tr>
<tr>
<td>Digital audio broadcasting (DAB)</td>
<td>102</td>
</tr>
<tr>
<td>Favourite lists</td>
<td>100</td>
</tr>
<tr>
<td>Intellitext</td>
<td>102</td>
</tr>
<tr>
<td>Radio data system (RDS)</td>
<td>101</td>
</tr>
<tr>
<td>Regional</td>
<td>101</td>
</tr>
<tr>
<td>Regionalisation</td>
<td>101</td>
</tr>
<tr>
<td>Retrieving stations</td>
<td>100</td>
</tr>
<tr>
<td>Ring tone</td>
<td>116</td>
</tr>
<tr>
<td>Changing the ring tone</td>
<td>116</td>
</tr>
<tr>
<td>Ring tone volume</td>
<td>95</td>
</tr>
<tr>
<td>S Smartphone</td>
<td>104</td>
</tr>
<tr>
<td>Phone projection</td>
<td>109</td>
</tr>
<tr>
<td>Speech recognition</td>
<td>111</td>
</tr>
<tr>
<td>Speed dial numbers</td>
<td>116</td>
</tr>
<tr>
<td>Station search</td>
<td>98</td>
</tr>
<tr>
<td>Steering wheel audio controls</td>
<td>86</td>
</tr>
<tr>
<td>Storing stations</td>
<td>100</td>
</tr>
<tr>
<td>Switching the Infotainment system on</td>
<td>89</td>
</tr>
<tr>
<td>System settings</td>
<td>96</td>
</tr>
<tr>
<td>T Theft-deterrent feature</td>
<td>85</td>
</tr>
<tr>
<td>Tone settings</td>
<td>94</td>
</tr>
<tr>
<td>Touch beep volume</td>
<td>95</td>
</tr>
<tr>
<td>TP volume</td>
<td>95</td>
</tr>
</tbody>
</table>
U
Usage............................. 89, 98, 111
  Bluetooth............................ 104
  Menu................................... 92
  Phone.................................. 116
  Radio................................ 98
  USB................................. 104
USB
  Connecting device............... 104
  General information............. 104
  USB audio menu................... 106
  USB movie menu................... 108
  USB picture menu.................. 107
Using smartphone applications.. 109

V
Voice recognition.................... 111
Volume
  Auto volume....................... 95
  Maximum startup volume......... 95
  Mute function..................... 89
  Ring tone volume............... 95
  Setting the volume............. 89
  Speed compensated volume...... 95
  Touch beep volume............... 95
  TP volume.......................... 95
  Volume limitation at high
temperatures..................... 89
  Volume settings.................. 95

W
Waveband selection.................. 98
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>126</td>
</tr>
<tr>
<td>Basic operation</td>
<td>132</td>
</tr>
<tr>
<td>Radio</td>
<td>136</td>
</tr>
<tr>
<td>External devices</td>
<td>141</td>
</tr>
<tr>
<td>Speech recognition</td>
<td>144</td>
</tr>
<tr>
<td>Phone</td>
<td>145</td>
</tr>
<tr>
<td>Index</td>
<td>152</td>
</tr>
</tbody>
</table>
General information
The Infotainment system provides you with state-of-the-art in-car infotainment.
Using the FM, AM or DAB radio functions, you can register a large number of stations on different favourites pages.
You can connect external data storage devices to the Infotainment system as further audio sources; either via a cable or via Bluetooth®.
The digital sound processor provides you with several preset equaliser modes for sound optimisation.
In addition, the Infotainment system is equipped with a Phone portal that allows comfortable and safe use of your mobile phone in the vehicle.
Optionally, the Infotainment system can be operated using the control panel or the controls on the steering wheel, or - if provided by your mobile phone - via speech recognition.

Note
This manual describes all options and features available for the various Infotainment systems.

Important information on operation and traffic safety

⚠️ Warning
Drive safely at all times when using the Infotainment system.
If in doubt, stop the vehicle before operating the Infotainment system.

Radio reception
Radio reception may be disrupted by static, noise, distortion or loss of reception due to:
- changes in distance from the transmitter
- multi-path reception due to reflection
- shadowing
Theft-deterrent feature

The Infotainment system is equipped with an electronic security system for the purpose of theft deterrence. The Infotainment system therefore functions only in your vehicle and is worthless to a thief.
Control elements overview

Control panel
Introduction

1  ⊗ ............................................... 130
   If switched off: short press: switch power on
   If switched on: short press: mute system; long press: switch power off
   Turn: adjust volume

2 RADIO
   Activate radio or change waveband ....................... 136

3 MEDIA
   Activate media or change media source .................... 142

4  ◀
   Radio: short press: skip to previous station; press and hold: seek down ............ 136
   External devices: short press: skip to previous track; press and hold: rewind .......... 142

5  ▶
   Radio: short press: skip to next station; press and hold: seek up .................... 136
   External devices: short press: skip to next track; press and hold: fast forward 142
   PHONE
   Short press: open phone menu .................................. 145
   Long press: activate speech recognition ..................... 144

6 BACK
   Menu: one level back ........ 132
   Input: delete last character or entire entry .......................... 132

7 MENU ........................................... 132
   Turn: mark screen buttons or menu items; set numeric values
   Press: select/activate a marked screen button or menu item; confirm set value; switch to different setting option; open application-specific menu (if available)

8 Softkeys
   Menu: press: select corresponding screen button ........................................ 132

9 FAV
   Press: display favourites bar .................................... 137
Introduction

Steering wheel audio controls

1  
Short press: accept phone call ....................................... 145
or dial number in call list ..... 148
With Phone portal active and calls waiting: short press: switch between calls 148
Long press: activate speech recognition .................. 144

2 SRC (Source) ...................... 130
Press: select audio source .. 130

3 +
Increase volume .................... 130
4 –
Reduce volume ..................... 130
5  
Short press: end/decline call ....................................... 148
or close call list .................... 148
or deactivate speech recognition .................. 144
or activate/deactivate mute . 130

With radio active: turn upwards/downwards to select next/previous preset radio station .......... 136
With Phone portal active and call list open: turn upwards/downwards to select next/previous entry in call list .......................... 148

Usage

Control elements
The Infotainment system is operated via function buttons, a MENU knob and menus that are shown on the display.

Inputs are made optionally via:
- the control panel on the Infotainment system 128
- audio controls on the steering wheel 128
- the speech recognition 144

Switching the Infotainment system on or off
Press briefly. After switching on, the last selected Infotainment source becomes active.
Press and hold again to turn the system off.

Automatic switch-off
If the Infotainment system is switched on by pressing while the ignition is switched off, it switches off again automatically after 10 minutes.
Setting the volume
Turn ♦; the current setting is shown on the display.
When the Infotainment system is switched on, the last selected volume is set, provided that the volume is lower than the maximum start-up volume ♦ 133.

Speed compensated volume
When Auto volume is activated ♦ 133, the volume is adapted automatically to make up for the road and wind noises as you drive.

Mute function
Press ♦ to mute the audio sources.
To cancel the mute function: turn ♦.

Modes of operation

Radio
Press RADIO to open the radio main menu or to toggle between the different wavebands.
For a detailed description of the radio functions ♦ 136.

External devices
Press MEDIA repeatedly to activate the playback mode for a connected external device (e.g. USB device, Bluetooth device).
For a detailed description on connecting and operating external devices ♦ 141.

Phone
Press PHONE to establish a Bluetooth connection between the Infotainment system and a mobile phone.
If a connection can be established, the main menu of the phone mode is displayed.
For a detailed description of mobile phone operation via the Infotainment system ♦ 148.
If no connection can be established, a corresponding menu is displayed.
For a detailed description of preparing and establishing a Bluetooth connection between the Infotainment system and a mobile phone ♦ 146.
Basic operation

Control panel

MENU knob
The MENU knob is one of the central control elements for menu operation.

Turn:
- to select a screen button or menu item
- to scroll through a list of menu items
- to change a settings value

Press:
- to activate a selected screen button or menu item
- to confirm a changed settings value
- to switch to a different settings option
- to display the application-specific submenu

Note
In subsequent chapters, the operating steps for selecting and activating a screen button or menu item will be described as "...select <button name>/<item name>".

BACK button
When operating the menus, press BACK to return to the next higher menu level.

When entering digits, press BACK to delete the last character entered.

Softkeys
Press one of the softkeys to activate the favourite or function screen button displayed immediately above the respective softkey.

Note
In subsequent chapters, the operating steps for selecting and activating a screen button or menu item will be described as "...select <button name>/<item name>".

Tone settings
In the tone settings menu, the tone characteristics can be set differently for each audio source.
Press **MENU**, select **Settings** and then select **Tone Settings** to open the tone settings menu.

**Setting bass, midrange, and treble**
Scroll through the list and select **Bass, Midrange or Treble**.
Adjust the setting and confirm.

**Setting the volume distribution between front and rear**
Scroll through the list and select **Fader**.
Adjust the setting and confirm.

**Setting the volume distribution between right and left**
Scroll through the list and select **Balance**.
Adjust the setting and confirm.

**Selecting a tone style**
Scroll through the list and select **EQ (Equaliser)**.

The EQ options offer optimised bass, middle, and treble presets for the relevant style of music.
Turn **MENU** to toggle through the different options and then press **MENU** to confirm the setting.

**Volume settings**

**Adjusting the speed compensated volume**
Press **MENU** to open the respective audio menu.
Scroll through the list and select **Settings**.
Select **Auto Volume Control**.
The **Auto Volume** function can be deactivated or the degree of volume adaptation can be selected in the menu displayed.
Scroll through the list and select the desired option.

**Adjusting the maximum startup volume**
Press **MENU** to open the respective audio menu.

Scroll through the list and select **Settings**.
Select **Maximum Startup Volume**.
Set the desired value.

**Volume of traffic announcements**
To adjust the volume of traffic announcements, set the desired volume while a traffic announcement is given out by the system.
The respective setting is stored by the system.

**System settings**
Various settings and adaptations for the Infotainment system can be performed via the settings menu.

**Time and date settings**
Press **MENU** to open the respective audio menu.
Basic operation

Select Time and Date.

Set Time
Select Set Time to enter the respective submenu.
Select Auto Set at the bottom of the screen. Activate either On - RDS or Off (Manual).
If Off (Manual) is selected, adjust hours and minutes.
Repeatedly select 12-24 HR at the bottom of the screen to choose a time mode.
If the 12-hour mode is selected, a third column for AM and PM selection is displayed. Select the desired option.

Set Date
Select Set Date to enter the respective submenu.
Select Auto Set at the bottom of the screen. Activate either On - RDS or Off (Manual).
If Off (Manual) is selected, adjust the date settings.

Language
Press MENU to open the respective audio menu.
Select Settings, scroll through the list and select Vehicle Settings.
Select Languages.
Scroll through the list and select the desired language.

Restore Factory Settings
Press MENU to open the respective audio menu.
Select Settings, scroll through the list and select Vehicle Settings.
Select Restore Factory Settings to enter the respective submenu.
Select the desired option and confirm the message.

Software Information
The Software Information menu contains specific information on the software.
Press MENU to open the respective audio menu.

Select Settings, scroll through the list and select Vehicle Settings.
Select Software Information.

Valet mode
If valet mode is activated, all vehicle displays are locked and no changes may be performed within the system.

Note
Vehicle-related messages remain enabled.

Locking the system
Press MENU to open the respective audio menu.
Select Settings, scroll through the list and select Vehicle Settings.
Select Valet Mode. A keypad is displayed.
Enter a four-digit code and select Enter. The keypad is redisplayed.
To confirm the first input, reenter the four-digit code and select Lock. The system is locked.

Unlocking the system
Turn the Infotainment system on. A keypad is displayed.
Enter the respective four-digit code and select **Unlock**. The system is unlocked.

**Forgotten PIN code**
To reset the PIN code to the default setting, contact your workshop.
Radio

Usage ........................................ 136
Station search ............................ 136
Favourite lists ............................. 137
Radio data system (RDS) .......... 137
Digital audio broadcasting ........ 138

Activating the radio function
Press RADIO.

Selecting the waveband
Repeatedly press RADIO on the control panel to toggle between the different wavebands.

Station search
Automatic station search
Press ▼ or ▲ to play the previous or next station.

Manual station search
Press and hold ▼ or ▲. Release the button when the required frequency has almost been reached.

Manual tuning
Press MENU to open the waveband menu and then select Manual Tuning. Depending on the waveband selected, a list of all frequencies is displayed.
Select the desired frequency.

Station lists
Turn MENU to display a list of all stations currently receivable.
Scroll through the list and select the desired station.

Category lists
Numerous RDS and DAB stations broadcast a PTY code, which specifies the type of programme transmitted (e.g. news). Some stations also change the PTY code depending on the content which is currently transmitted.
The Infotainment system stores these stations, sorted by programme type in the corresponding category list.
Note
The Categories list item is only available for the FM and the DAB wavebands.

Press MENU to display the respective waveband menu and select Categories.
A list of programme type categories currently available is displayed.
Select the desired category. A list of stations is displayed transmitting a programme of the selected type.
Select the desired station.

Updating the station lists
Press MENU to open the waveband menu and select Update Station List. The respective station list is updated.

Note
If a waveband-specific station list is updated, the corresponding category list is also updated.

Favourite lists
Stations of all wavebands can be stored manually in the favourite lists.

24 individual favourite locations are available, displayed in four favourites per favourites page.
To display the favourites list, select FAV.

Storing a station
Set the station to be stored.
Select and hold the respective favourite screen button until a beeping sound is given out and the station name is displayed on the respective favourites screen button.
The station is stored as a favourite.

Retrieving a station
If necessary, repeatedly press FAV to scroll to the respective favourites page.
Select the desired favourite screen button. The respective radio station is played.

Note
The active favourite is highlighted.

Defining the number of favourites shown
Press MENU, scroll through the list and select Set Number of Favourite Pages.
Select the desired option.

Note
If the number of favourites stored exceeds the number of favourites activated in the settings menu, the additionally stored favourites are not deleted but just hidden from the view. They may be reactivated by increasing the number of viewable favourites.

Radio data system (RDS)
RDS is a service of FM stations that considerably improves the finding of the desired station and its fault-free reception.
Advantages of RDS

- On the display, the programme name of the station appears instead of its frequency.
- During a station search the Infotainment system tunes in to RDS stations only.
- The Infotainment system always tunes into the best receivable broadcasting frequency of the set station by means of AF (alternative frequency).
- Depending on the station that is received, the Infotainment system displays radio text that can contain e.g. information on the current programme.

RDS settings

To configure the RDS settings options, activate the radio function and then select the FM waveband. Press MENU to display the FM waveband menu.

RDS
Set RDS to On or Off.

Note
If RDS is set to Off, RDS functions are not available.

Traffic Programme
Radio traffic service stations are RDS stations that broadcast traffic news. If the traffic service is switched on, the currently active function is interrupted for the duration of the traffic announcement.

Activate or deactivate Traffic Programme (TP).
If the radio traffic service is activated, [TP] is shown in the top line of all main menus. If the current station or media played is not a radio traffic service station, [ ] is displayed and a search is started automatically for the next radio traffic service station. As soon as a radio traffic service station is found, [TP] is highlighted. If no radio traffic service station is found, [ ] remains on the screen.
If a traffic announcement is broadcasted on the respective radio traffic service station, a message is displayed.

To interrupt the announcement and return to the function previously activated, dismiss the alert.

Region
Sometimes RDS stations broadcast regionally different programmes on different frequencies.

Set Region to On or Off.
If regionalisation is switched on, alternative frequencies with the same regional programmes are selected where necessary.
If regionalisation is switched off, alternative frequencies of the stations are selected without regard to regional programmes.

Digital audio broadcasting
DAB broadcasts radio stations digitally.
Advantages of DAB

- DAB stations are indicated by the programme name instead of the broadcasting frequency.
- With DAB, several radio programmes (services) can be broadcasted on a single frequency (ensemble).
- Besides high-quality digital audio services, DAB is also able to transmit programme-associated data and a multitude of other data services including travel and traffic information.
- As long as a given DAB receiver can pick up the signal sent out by a broadcasting station (even if the signal is very weak), sound reproduction is ensured.
- In the event of poor reception, the volume is reduced automatically to avoid the output of disagreeable noises. If the DAB signal is too weak to be picked up by the receiver, reception is interrupted completely. This can be avoided by activating DAB to DAB Linking and/or DAB to FM Linking in the DAB option menu (see below).
- Interference caused by stations that are on nearby frequencies (a phenomenon that is typical of AM and FM reception) does not occur with DAB.
- If the DAB signal is reflected by natural obstacles or buildings, the reception quality of DAB is improved, whereas AM or FM reception is considerably impaired in such cases.
- When DAB reception is enabled, the FM tuner of the Infotainment system remains active in the background and continually searches for the best receivable FM stations. If TP 137 is activated, traffic announcements of the FM station with the best reception are issued. Deactivate TP if DAB reception should not be interrupted by FM traffic announcements.

DAB settings
To configure the DAB settings options, activate the radio function and then select the DAB waveband. Press MENU to display the DAB waveband menu.

DAB Announcements
Besides their music programmes, a lot of DAB stations also broadcast announcements of various categories. If you activate some or all categories, the currently received DAB service is interrupted when an announcement of these categories is made.

Select DAB Announcements to display the DAB categories list.

Select the desired categories. The selected categories are marked with ✔.

Note
DAB announcements can only be received if the DAB waveband is activated.
**DAB to DAB Linking**
If this function is activated, the device switches over to the same service (programme) on another DAB ensemble (if available) when the DAB signal is too weak to be picked up by the receiver.

Set **DAB to DAB Linking** to On or Off.

**DAB to FM Linking**
If this function is activated, the device switches over to a corresponding FM station of the active DAB service (if available) when the DAB signal is too weak to be picked up by the receiver.

Set **DAB to FM Linking** to On or Off.

**L Band**
If **L Band** is activated, the Infotainment system receives an additional frequency range (1452 - 1492 MHz).

Set **L-Band** to On or Off.

**Intellitext**
The **Intellitext** function allows for the reception of additional information such as announcements, financial information, sports, news etc.

Select one of the categories and choose a specific item from the list to display detailed information.
External devices

General information
A USB socket for the connection of external devices is located in the centre console.

Note
The sockets must always be kept clean and dry.

USB port
An MP3 player, USB device or smartphone can be connected to the USB port.

When connected to the USB port, the devices mentioned above can be operated via the controls and menus of the Infotainment system.

Note
Not all auxiliary devices are supported by the Infotainment system.

The Infotainment system can play music files contained in USB storage devices.

Connecting/disconnecting a device
Connect the USB device to the USB port.

Note
If a non-readable USB device is connected, a corresponding error message appears and the Infotainment system automatically switches to the previous function.

To disconnect the USB device, select another function and then remove the USB storage device.

Caution
Avoid disconnecting the device during playback. This may damage the device or the Infotainment system.

MTP device settings
For devices connected via MTP, additional settings can be adjusted in the settings menu.

In an active audio source, press MENU, scroll through the list and select Settings. Select Phone Connection (MTP Only).

If you want the device to be only charged on the USB port, activate Charge Only. If you switch to the USB
External devices

Audio source while this setting is activated, you are prompted with a charging message.

If you wish to play music files stored on the device, activate Scan Music Folder Only or Scan All Folder.

Bluetooth

Bluetooth enabled audio sources (e.g. music mobile phones, MP3 players featuring Bluetooth, etc.), which support the Bluetooth music profiles A2DP and AVRCP can be connected wirelessly to the Infotainment system. The Infotainment system can play music files contained in these devices.

Connecting/disconnecting a device
For a detailed description of the Bluetooth connection 146.

Bluetooth device list
To access the Bluetooth device list, activate the Bluetooth audio source, press MENU and then select Manage Bluetooth Devices.
For a detailed description of the Bluetooth device list 146.

File formats

Only devices formatted in the FAT32, NTFS and HFS+ file systems are supported.

Note
Some files may not be played properly. This might be due to a different recording format or the condition of the file.

Files from online shops to which Digital Rights Management (DRM) has been applied cannot be played.

The playable audio file formats are MP3, WMA, AAC and AIF.

When playing a file with ID3 tag information, the Infotainment system can display information, e.g. on the track title and artist.

Playing audio

Starting playback
Connect the device 141.
Repeatedly press MEDIA to activate the desired media source.
Example: USB source.

Function buttons

Skipping to previous or next file
Press ◀ or ▶ to play the previous or next track.
If ◀ is pressed within the first five seconds of the song playing, the system skips to the beginning of the current track.

Fast forwarding or rewinding
Press and hold ◀ or ▶ to rewind or fast forward.

Playback order
Press MENU in the respective audio source and scroll through the list to Shuffle Songs.
To play the songs on the device in random order, set Shuffle Songs to On.
To play the songs in normal order, set **Shuffle Songs** to **Off**.

**Browsing for a song**

Depending on the device, you may browse for songs in categories and subcategories or a folder structure.

**Note**

For this function to be available, the indexing process must be completed.

**Categories**

To browse for a song, press **MENU** in the respective audio source and then select **Browse**.

Navigate through the browse structure and select the desired track.

**Folders**

To browse a song, press **MENU** and then select **Folder View**. The folder structure on the respective device is displayed.

Navigate through the folder structure and select the desired track.
Speech recognition

General information
The voice pass-thru application of the Infotainment system allows access to the speech recognition commands on your smartphone. See your smartphone manufacturer's user guide to find out whether your smartphone supports this feature.
In order to use the voice pass-thru application, the smartphone must be connected to the Infotainment system via USB cable or via Bluetooth.

Usage
Activating speech recognition
Press and hold PHONE on the control panel or on the steering wheel to start a speech recognition session. A voice command message is displayed on the screen.
As soon as a beep is heard, you can say a command. For information on the commands supported, see the operating instructions for your smartphone.

Adjusting the volume of voice prompts
Turn on the control panel or press + / - on the right side of the steering wheel to increase or decrease the volume of voice prompts.

Deactivating speech recognition
Press on the steering wheel. The voice command message disappears, the speech recognition session is ended.
Phone

General information
The Phone portal provides you with the possibility of having mobile phone conversations via a vehicle microphone and the vehicle loudspeakers as well as operating the most important mobile phone functions via the Infotainment system in the vehicle. To be able to use the Phone portal, the mobile phone must be connected to the Infotainment system via Bluetooth.

Not all Phone functions are supported by every mobile phone. The usable phone functions depend on the relevant mobile phone and network provider. You will find further information on this in the operating instructions for your mobile phone, or you can enquire about them with your network provider.

Important information for operation and traffic safety

⚠️ Warning
Mobile phones have effects on your environment. For this reason, safety regulations and directions have been prepared. You should be familiar with the related directions before you use the telephone function.

⚠️ Warning
Use of the hands-free facility while driving can be dangerous because your concentration is reduced when telephoning. Park your vehicle before you use the hands-free facility. Follow the stipulations of the country in which you find yourself at present.

Do not forget to follow the special regulations that apply in specific areas and always switch off the mobile phone if the use of mobile phones is prohibited, if...
interference is caused by the mobile phone or if dangerous situations can occur.

**Bluetooth**

The Phone portal is certified by the Bluetooth Special Interest Group (SIG).

**Bluetooth connection**

Bluetooth is a radio standard for the wireless connection of e.g. mobile phones or other devices.

To be able to set up a Bluetooth connection to the Infotainment system, the Bluetooth function of the Bluetooth device must be activated. For further information, please consult the user guide of the Bluetooth device.

Via the Phone portal, pairing (PIN code exchange between Bluetooth device and Infotainment system) and connecting of the Bluetooth devices with the Infotainment system are carried out.

**Pairing a device**

**Important information**

- Up to five devices can be paired to the system.
- Only one paired device can be connected to the Infotainment system at a time.
- Pairing normally only needs to be carried out once, unless the device is deleted from the list of paired devices. If the device has been connected previously, the Infotainment system establishes the connection automatically.
- Bluetooth operation considerably drains the device’s battery. Therefore, connect the device to the USB port for charging.

**Pairing the first device**

1. Press PHONE and then select Pair.
   
   A message is displayed on the Infotainment system indicating the name and PIN code of the Infotainment system.

2. Start Bluetooth searching on the Bluetooth device to be paired.

3. Confirm pairing:
   - If SSP (secure simple pairing) is supported:
     
     Compare the PIN code (if demanded) and confirm the messages on the Infotainment system and the Bluetooth device.
   - If SSP (secure simple pairing) is not supported:
     
     Enter the Infotainment PIN code on the Bluetooth device and confirm your input.

4. The Infotainment system and the device are paired. The phone menu is displayed.

5. If available on the Bluetooth device, phone book and calls lists are downloaded to the Infotainment system. If required, confirm the respective message on your smartphone.
Note
For the contacts to be read by the Infotainment system, they must be stored in the phone memory of the mobile phone.

Pairing another device
Press PHONE, scroll through the list and select Bluetooth Devices.
Press Add to start the pairing process of another device.
Proceed from step 2 of "Pairing the first device" (see above).

Connecting a paired device
Press PHONE, scroll through the list and select Bluetooth Devices.
Mark the desired device and select Connect.
If necessary, the device currently connected is disconnected. The selected device is connected.

Disconnecting a device
Press PHONE, scroll through the list and select Bluetooth Devices.
Mark the device currently connected and select Disconnect.

The device is disconnected.

Deleting a device
Press PHONE, scroll through the list and select Bluetooth Devices.
Mark the device you wish to delete from the device list and select Delete.
The device is deleted.

Emergency call

Warning
Connection setup cannot be guaranteed in all situations. For this reason you should not rely exclusively on a mobile phone when a vitally important communication (e.g. a medical emergency) is concerned.
In some networks it may be necessary for a valid SIM card to be properly inserted in the mobile phone.

Warning
Bear in mind that you can make and receive calls with the mobile phone, if it is in a service area with a sufficiently strong signal. Under certain circumstances emergency calls cannot be made on all mobile phone networks; it is possible that they cannot be made when certain network services and/or telephone functions are active. You can enquire about this with the local network operators.
The emergency call number can differ depending on the region and country. Please enquire beforehand about the correct emergency call number for the relevant region.

Making an emergency call
Dial the emergency call number (e.g. 112).
The telephone connection to the emergency call centre is set up.
Answer when the service personnel questions you about the emergency.
**Warning**

Do not end the call until you are requested to do so by the emergency call centre.

**Operation**

As soon as a connection via Bluetooth has been set up between your mobile phone and the Infotainment system, you can operate many functions of your mobile phone via the Infotainment system.

**Note**

Not every mobile phone supports all functions of the Phone portal. Therefore, deviations from the range of functions described below are possible.

**Initiating a phone call**

**Keypad**

Press PHONE to display the phone menu.

Scroll through the list and select Keypad. The keypad is displayed.

Turn MENU to highlight the digit you wish to enter and then press MENU to select the respective digit. Enter the desired number.

Select ☑️ or press BACK to delete digits.

Select Call to initiate the phone call.

**Contacts**

Press PHONE to display the phone menu.

Select Contacts. The contacts list is displayed.

Scroll through the list and select the desired contacts entry. The contact is displayed.

Select one of the phone numbers stored under that contact. The number is dialled.

**Calls lists**

Press PHONE to display the phone menu.

Select Recent Calls. The recent calls list is displayed.

Depending on which call you are searching for, select Missed, Received or Sent.

Select one of the phone numbers stored in the recent calls list. The number is dialled.

**Incoming phone call**

**Taking a phone call**

If a radio or media source is active when a call comes in, the audio source is muted and remains muted until the call is ended.

A message with the caller's name or number is displayed.
To answer the call, select Answer.

Rejecting a phone call
To reject the call, select Ignore in the message.

Functions during a phone call
During a phone call, the in-call view is displayed.

Ending a phone call
Select End to end the call.

Deactivating the microphone
Select Mute to temporarily deactivate the microphone.

The screen button changes to Unmute.
To reactivate the microphone, select Unmute.

Deactivating the hands-free function
To continue the conversation on your mobile phone, select Handset.
The screen button changes to Hands-free.
To reactivate the hands-free function, select Hands-free.

Second incoming phone call
If a second phone call comes in, another message with the caller's name or number is displayed.
To answer the second call and set the first call on hold, select Switch.
To reject the call, select Ignore in the message.

Switching between the phone calls
Press PHONE or \h on the steering wheel audio control to toggle between the two calls.
Information on the call currently active are shown on the display.

Ending the phone calls
The calls can be ended one at a time.
Select End. The call currently active is ended.

Text messages
Text messages which are received while a phone is connected to the Infotainment system can be displayed on the Info-Display.

Prerequisites
The following prerequisites must be met:
- The Bluetooth function of the respective phone must be activated (see user guide of the device).
- Dependent on the phone, it may be required to set the device to "visible" (see user guide of the device).
• The respective phone must be paired and connected to the Infotainment system. For a detailed description \(\rightarrow\) 146.
• The respective phone must support Bluetooth Message Access Profile (BT MAP).

### Viewing a message

**Note**
If the vehicle is going faster than 8 km/h, the text message is not displayed on the screen.

When a new text message is received, a message is displayed.

Select **View** to read the message.

### Mobile phones and CB radio equipment

#### Installation instructions and operating guidelines

The vehicle specific installation instructions and the operating guidelines of the mobile phone and hands-free manufacturer must be observed when installing and operating a mobile telephone. Failure to do so could invalidate the vehicle type approval (EU directive 95/54/EC).

Recommendations for fault-free operation:

- The exterior antenna needs to be professionally installed to obtain the maximum range possible.
- Maximum transmission power: 10 watts.
- The mobile phone needs to be installed in a suitable spot. Consider relevant note in the Owner's manual, chapter **Airbag system**.

Seek advice on predetermined installation points for the external antenna or equipment holder and ways of using devices with a transmission power exceeding 10 watts.

Use of a handsfree attachment without external antenna with mobile telephone standards GSM 900/1800/1900 and UMTS is only permitted if the maximum transmission power of the mobile telephone is 2 watts for GSM 900 or 1 watt for the other types.

For reasons of safety, do not use the phone while driving. Even use of a handsfree set can be a distraction while driving.

#### Warning

Operation of radio equipment and mobile telephones which fail to meet above mentioned mobile telephone standards is only permitted using an antenna located outside of the vehicle.
<table>
<thead>
<tr>
<th>Caution</th>
</tr>
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<tbody>
<tr>
<td>Mobile telephones and radio equipment may lead to malfunctions in the vehicle electronics when operated inside the vehicle with no exterior antenna, unless the above mentioned regulations are observed.</td>
</tr>
</tbody>
</table>
Index

A
Activating Bluetooth music........ 142
Activating radio........................ 136
Activating the Infotainment system........................................ 130
Activating the phone portal........ 148
Activating USB.............................. 142
Audio files.................................. 141
Auto Set........................................ 133
Auto volume control...................... 133

B
BACK button.................................. 132
Basic operation............................ 132
Control panel................................ 132
Bluetooth connection.................... 146
Bluetooth music................................ 141

C
Category list................................ 136
Control elements
Infotainment system...................... 128
Steering wheel................................ 128
Control elements overview.............. 128

D
DAB............................................. 138
DAB linking.................................. 138
Digital audio broadcasting................ 138

E
Emergency call............................... 147

F
Favourite lists................................ 137
Retrieving stations...................... 137
Storing stations......................... 137
File formats
Audio files.................................. 141
Frequency list................................ 136

G
General information........ 141, 144, 145
Bluetooth music.......................... 141
Infotainment system...................... 126
Phone........................................ 145
Radio........................................ 136
USB........................................ 141

I
Infotainment control panel.......... 128
Intellitext..................................... 138

L
Language..................................... 133
L-Band......................................... 138

M
Maximum startup volume.............. 133
MENU knob.................................. 132
Menu operation............................ 132
Mobile phones and CB radio equipment .............................. 150
Mute............................................ 130

O
Operation.................................... 148
Bluetooth music....................... 142
Infotainment system................ 130
Menu....................................... 132
Phone...................................... 148
Radio....................................... 136
USB......................................... 142

P
Pairing........................................ 146
Phone
Bluetooth................................ 145
Bluetooth connection.............. 146
Emergency calls...................... 147
General information................ 145
Handsfree mode........................ 148
Phone book.............................. 148
Recent calls............................. 148
Ringtone.................................. 148
Text messages........................... 149
Phone book................................ 148
Phone call
Initiating................................... 148
Rejecting................................. 148
Taking..................................... 148
Playing audio.............................. 142

R
Radio
  Category list............................ 136
  DAB........................................ 138
  DAB announcements................ 138
  DAB menu................................ 138
  Digital audio broadcasting........ 138
  Favourite lists....................... 137
  FM menu................................ 137
  Frequency list........................ 136
  Intellitext.............................. 138
  L-Band................................... 138
  Radio data system.................... 137
  RDS........................................ 137
  Region................................... 137
  Regionalisation...................... 137
  Retrieving stations................. 137
  Station list............................ 136
  Station search....................... 136
  Storing stations..................... 137
  TP........................................ 137
  Traffic programme.................... 137
  Waveband............................... 136
  Radio data system (RDS) .......... 137

S
Speech recognition..................... 144
Station list................................ 136
Station search.......................... 136
Storing stations....................... 137
Switching the Infotainment system on ................................ 130
System settings.......................... 133
  Language................................ 133
  Restore factory settings............ 133
  Time and date.......................... 133
  Valet mode............................. 133

T
Text messages............................ 149
Theft-deterrent feature.............. 127
Time......................................... 133
Tone settings............................ 132
TP............................................... 137
Traffic programme..................... 137

U
Usage....................................... 130, 136, 144
  Bluetooth music....................... 142
  Infotainment system................ 130
  Menu..................................... 132
  Phone.................................... 148
  USB...................................... 142
  USB......................................... 141
V
Valet mode
  Locking............................ 133
  Unlocking........................ 133
Voice recognition.................. 144
Volume
  Auto volume control.............. 133
  Maximum startup volume.......... 133
  Mute function...................... 130
  Setting the volume............... 130
  Speed compensated volume...... 133
  Volume limitation at high
      temperatures.................... 130
Volume settings.................... 133

W
Waveband selection................. 136