

# **RESERVATION PAGE FOR THE NEW CORSA-E "ONLINE EDITION"**

## **LEGAL INFORMATION AND RESERVATION CONDITIONS**

### **1. PRELIMINARY REMARKS**

The website accessible at the address <https://corsa-e.opel.de/XX> (hereafter referred to as the "Website") is for personal information and is intended for use by interested internet users. Access to and use of the Website is subject to these Legal Notices and the following Reservation Conditions (hereafter referred to as "Legal Notices and Reservation Conditions") and applicable laws and/or regulations.

By accessing and using the Website, an internet user accepts all the provisions of the Legal Notices and Reservation Conditions in their entirety and without restriction.

### **2. PUBLICATION**

This website is operated by Opel Automobile GmbH ("Opel") hereafter referred to as "Opel Germany". The registered office of Opel Automobile GmbH is located at Bahnhofsviertel 65423 Rüsselsheim am Main, Germany.

Host of the site:  
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EN Consumer information in accordance with Regulation (EU) No 524/2013.  
In order to settle consumer disputes out of court, the European Commission set up a platform for online dispute resolution (OS). The Platform can be found at <http://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home2.show&lng=DE>

Notice according to §36 Consumer Dispute Resolution Act (VSBG):

Opel XXX will not participate in a dispute settlement procedure before a consumer arbitration body within the meaning of the VSBG and is not obliged to do so.

### **3. RESERVATION CONDITIONS**

#### **3.1 - Subject of the reservation**

The motor vehicle presented on this website is a new vehicle called the Corsa-e (hereafter referred to as the "Vehicle").

The Website offers the internet user the possibility of reserving the Online Edition:

- Selection from 2 pre-configured equipment variants
- 5 colours to choose from
- Universal charging cable included.

When a reservation is made with the Opel dealer by the internet user, the dealer will record the internet user's personal details, make an individual offer and confirm the basis of the contract

for the vehicle. In addition, e-mails with additional information about the vehicle will be sent to the address specified at the time of reservation.

The reservation does not constitute an order for a vehicle and therefore in no case constitutes a sales contract or a leasing contract for the vehicle.

The internet user can cancel his/her reservation at any time and is free to place an order or not, as explained below.

## **3.2 - GENERAL RESERVATION CONDITIONS**

### **3.2.1 - RESERVATION PROCEDURE**

The possibility of reserving a vehicle on the site is reserved for private customers (natural persons for private purposes) and is subject to the following procedure:

- The Internet user initiates the reservation process by clicking on the "Reserve" button;
- He/she will then be asked to configure the vehicle by choice:
  - the desired equipment variant
  - the desired color.
- The internet user can then freely choose a point of sale of the participating Opel dealer network where he/she wishes to make an appointment, by indicating a location of his/her choice and then selecting one of the participating Opel dealers located in the relevant geographical region.
- The internet user will be asked to create an account and enter personal information that is accurate and up-to-date, in particular his/her identity and e-mail address.
- The internet user has the possibility of correcting any errors until the validation of his/her reservation, and of making adjustments by returning to the corresponding previous steps.
- The internet user will then be asked to confirm his/her reservation and agree to these legal notices and reservation conditions.
- The reservation fee is € 500 and can be paid by Visa or Mastercard. The amount of € 500 will be refunded at the customer's request, either due to cancellation, vehicle order or automatically after 12 months at the latest. For this purpose, the customer can contact the specified customer contact centre by telephone on xxxx or request a refund by e-mail to YYYY@XXXX or in the "My Account" section. Access is via the link sent by e-mail with the reservation confirmation.

### **3.2.2 - RESERVATION CONFIRMATION**

If the internet user has confirmed his/her reservation on the website and agreed to the legal notices and reservation conditions, he/she will be given an opportunity to provide confirmation in an e-mail that will be subsequently sent by Opel XXX which includes in particular the following

- A link to be able to log in at any time under "My account".
- A link to the technical data of the vehicle according to the configuration chosen by the Internet user when making the reservation.

- A reservation number.
- The note on the ability for the internet user to cancel his/her reservation at any time.

It should be noted that the confirmation e-mail may not be sent immediately, but with a time delay.

### **3.3 - ORDER**

It should be noted that the website does not allow the internet user to order and pay for the vehicle. This is made directly between the internet user and the participating Opel dealer chosen by him/her when making the reservation.

Accordingly, the internet user acknowledges and accepts that the reservation is not a binding order and that he/she is free to order the vehicle or not. The reservation therefore does not in any case constitute a purchase obligation or an obligation to sign a leasing contract.

If the Internet user decides to order the vehicle, it is up to him/her to contact the participating Opel dealer of his/her choice who had contacted him/her when the order was placed, in order to place the actual order at this location. It should be noted that Opel XXX is not directly involved in the ordering process.

During the reservation process, the internet user is informed that it is the responsibility of the participating Opel dealer of his/her choice to provide him/her, prior to placing an order, with all pre-contractual information regarding the vehicle, the purchase price and delivery date, and to agree with him/her the terms and conditions of the order and, if applicable, the terms and conditions of the financing of the vehicle.

## **4. VEHICLE INFORMATION**

It should be noted that the authorisation procedure of the vehicle presented on the website is still ongoing and that the information and technical data concerning the vehicle are provisional and will be communicated on the website subject to registration of the vehicle.

The final technical specifications of the vehicle, as well as the options and equipment will be confirmed before the order is placed.

It should be noted that the vehicle shown on the website and the equipment or accessory components shown are intended for the XXX market. They may vary from country to country and may not be available in all countries or even approved for sale in a particular country.

## **5. REVOCATION POLICY**

### **5.1 RIGHT OF REVOCATION**

The internet user has the right, within 14 days and without providing reasons, to revoke this agreement and to revoke the contract for the deposit of the € 500 reservation fee. In order to exercise this right, the internet user must communicate his/her decision by either:

- The customer can contact the specified customer contact centre by telephone on xxxx, or request repayment by e-mail to YYY@XXXX or make a request in the "My Account" area. Access is via the link sent by e-mail with the reservation confirmation.

## **5.2 FOLLOWING THE REVOCATION**

If the internet user cancels this contract, the reservation of the vehicle will be cancelled immediately, and at the latest within 14 days from the day on which the notice of cancellation of this contract was received.

## **6. WITHDRAWAL FROM THE CONTRACT**

In addition to the statutory right of withdrawal, Opel XXX also grants users the right to withdraw from the contractual reservation at any time. The obligation to reserve the Opel Corsa-e vehicle ends upon receipt of the cancellation notice from Opel XXX. In order to exercise this right, the internet user must communicate his/her decision by either:

- either by going to the "My Account" page on the website and clicking on the Click on the "Cancel reservation" button and the reservation fee of € 500 will be refunded. Access to the "My Account" area is via the link sent by email with the reservation confirmation.
- by e-mail to the following address: YYYY@XXXXXX or by calling the customer center on xxxx (additional charges may apply depending on your phone provider).

You will also be able to request your reservation fee back via the above mentioned channels after signing the final contract at your dealer.

The refund of your reservation fee will be made within 14 working days latest of the date you cancel your reservation via the secure portal referred to in condition above.

The refund will be credited to the same credit card you used to make the payment of the reservation fee.

Opel XXX reserves the right to automatically cancel the reservation, should no order be made, no later than 12 months after reservation and to refund the €500 to the internet user.